

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 8 August 2024 3:09 PM  
**To:** Muhammad Iswan Bin Ishak  
**Cc:** Vin's Claims; SUR  
**Subject:** RE: SKB1018C - ECICS OD - DOA: 20/07/2024 - Authorization to Repair \*\*\* LKK REF: CS/ICS24070443/Tvh3e2

Dear Iswan,

As instructed by our client , please proceed to repair the **insured vehicle SKB 1018C at \$38,930.00 . (Excess \$5000/-).**

**Please be informed that the check items to be confirm upon dismantling, subject to insurance approval.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, August 6, 2024 11:05 AM  
**To:** Muhammad Iswan Bin Ishak <iswanishak@vinsautogroup.com.sg>  
**Cc:** Vin's Claims <claims@vinsautogroup.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: SKB1018C - ECICS OD - DOA: 20/07/2024 - Authorization to Repair \*\*\* LKK REF: CS/ICS24070443/Tvh3e2

Dear Iswan,

We are pending approval from insurance.

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, August 6, 2024 11:03 AM

**To:** Muhammad Iswan Bin Ishak <[iswanishak@vinsautogroup.com.sg](mailto:iswanishak@vinsautogroup.com.sg)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** Vin's Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SKB1018C - ECICS OD - DOA: 20/07/2024 - Authorization to Repair \*\*\* LKK REF: CS/ICS24070443/Tvh3e2

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Veron,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Muhammad Iswan Bin Ishak <[iswanishak@vinsautogroup.com.sg](mailto:iswanishak@vinsautogroup.com.sg)>

**Sent:** Tuesday, August 6, 2024 11:02 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Vin's Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Subject:** SKB1018C - ECICS OD - DOA: 20/07/2024 - Authorization to Repair

Good morning,

Can we kindly have the authorization to repair this car.

Thanks!

Best Regards,

Muhammad Iswan

Claims consultant

Vin's Automotive Group

Omotenashi | Kaizen



M: +65 8949 8678

O: +65 6453 2121 Ext: 2203

F: +65 6459 0433

E: [shuyawye@vinsautogroup.com.sg](mailto:shuyawye@vinsautogroup.com.sg)

W: <https://vinsautogroup.com.sg/>

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