

## Rajes (LKK Auto)

---

**From:** JOEY TAY <joeytay@uoi.com.sg>  
**Sent:** Friday, July 26, 2024 4:16 PM  
**To:** assignments; SUR  
**Cc:** claims\_lts@bifrostable.com; claims\_ltr@bifrostable.com;  
joseph.koh@bifrostable.com; claims\_ltm@bifrostable.com;  
claims\_ltv@bifrostable.com; LEE KATIE; DARREN ONG JIN WEE; Assessment Dept  
**Subject:** RE: PRS for our client's vehicle SHC 8481 G and your insured's vehicle SJK 8220 C on 25.06.2024

Hi Team,

Pls kindly assist to arrange the PRS for TP vehicle SHC8481G.

Thank you

### Joey Tay

Senior Executive, Claims

DID (65) 6490 9916 | Fax (65) 6327 3872 | Email [joeytay@uoi.com.sg](mailto:joeytay@uoi.com.sg)



Member of the UOB Group

### United Overseas Insurance Limited

146 Robinson Road, #02-01 UOI Building, Singapore 068909

[www.uoi.com.sg](http://www.uoi.com.sg)

#### UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOB Group.

---

**From:** Assessment Dept <assessment\_ltc@bifrostable.com>  
**Sent:** Friday, July 26, 2024 3:46 PM  
**To:** JOEY TAY <joeytay@uoi.com.sg>  
**Cc:** claims\_lts@bifrostable.com; claims\_ltr@bifrostable.com; joseph.koh@bifrostable.com;  
claims\_ltm@bifrostable.com; claims\_ltv@bifrostable.com; LEE KATIE <katielee@uoi.com.sg>; DARREN ONG JIN WEE <DarrenOng@uoi.com.sg>  
**Subject:** Re: PRS for our client's vehicle SHC 8481 G and your insured's vehicle SJK 8220 C on 25.06.2024

**CAUTION:** This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Joey

Our client selects LKK Auto Consultants Pte Ltd

Taxi at workshop

Please make the necessary assignment.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

*If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.*

On Fri, 26 Jul 2024 at 15:42, JOEY TAY <[joeytay@uoi.com.sg](mailto:joeytay@uoi.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Mr Yee

We refer to your email below.

Please find attached our list of panel surveyors for your perusal.

We propose to appoint Priority Services as SJE.

Kindly advise.

Thank you.

**Joey Tay**

Senior Executive, Claims

DID (65) 6490 9916 | Fax (65) 6327 3872 | Email [joeytay@uoi.com.sg](mailto:joeytay@uoi.com.sg)

**United Overseas Insurance Limited**

146 Robinson Road, #02-01 UOI Building, Singapore 068909

[www.uoi.com.sg](http://www.uoi.com.sg)

**UOI EMAIL DISCLAIMER**

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOB Group.

---

**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>

**Sent:** Friday, July 26, 2024 3:08 PM

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Cc:** [claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com); Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Joseph Koh <[joseph.koh@bifrostauto.com](mailto:joseph.koh@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)

**Subject:** PRS for our client's vehicle SHC 8481 G and your insured's vehicle SJK 8220 C on 25.06.2024

**CAUTION:** This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Yeo Chee Peng, to notify you of the aforesaid accident involving our client's vehicle SHC 8481 G and your insured's vehicle SJK 8220 C on 25.07.2024.

Please find enclosed our client's LTA Search, Police report and Towing sheet. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SJK 8220 C for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection: 59 Loyang Drive Level 4 Room 7 Singapore 508969**

**Contact Person:** Mr Yee / Janice

**Contact Email:** [claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com) / [claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com) / [assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)

VEH IN (Date & Time) : **25.07.2024 @ 2140 hrs**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

#### CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687