Hueh Yin (LKK Auto)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Sent: Friday, July 26, 2024 2:18 PM

To: zul@juseq.com.sq; assignments; Admin A

Cc: claims@juseq.com.sg

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204102/SMJ8816D/C02/TAYHP & Your Ref: JEQ-SMD1994A-0724 (HSP)

[Internal]

Dear Sir/Mdm,

We will inform our panel surveyor to liaise with you to get the details to conduct survey.

Aside to LKK,

Please assist to get your surveyor to liaise with JUSEQUITY to conduct survey.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: zul@juseq.com.sg <zul@juseq.com.sg>

Sent: Friday, July 26, 2024 10:42 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: claims@juseq.com.sg

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204102/SMJ8816D/C02/TAYHP & Your Ref: JEQ-SMD1994A-0724 (HSP)

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Dear Sirs,

Your Ref: SNM24D204102/SMJ8816D/C02/TAYHP

Our Ref: JEQ / SMD1994A / 0724 (HSP)

NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - OUR CLIENT'S / CLIENTS' VEHICLE: SMD1994A

We refer to your email below and wish to inform that we have our client's instructions to reject your list of surveyors.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.5, we furnish herewith our client's list of surveyors for your consideration: -

- 1. PAR Automotive Consultancy; and
- 2. Priority Services.

Please be informed that if you are not agreeable to our client's proposed surveyors, our client's motor vehicle SMD1994A is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client's repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by your appointed surveyor, but prior to the commencement of repairs. Hence, please make necessary arrangement with our client's repairers.

Further, please also remind your appointed surveyor to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

Zul
JusEquity Law Corporation
133 New Bridge Road #13-06
Chinatown Point
Singapore 059413
Tel: 6536 9339

Tel: 6536 9339 Fax: 6536 5368

E-mail: zul@juseq.com.sg

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From: donotreply.claims@sg.cntaiping.com [mailto:donotreply.claims@sg.cntaiping.com]

Sent: Thursday, July 18, 2024 11:56 AM

To: irene.tay@sg.cntaiping.com; zul@juseq.com.sg; claims@juseq.com.sg

Subject: ***SPAM*** PRE-REPAIR SURVEY-Our Ref: SNM24D204102/SMJ8816D/C02/TAYHP & Your Ref: JEQ-SMD1994A-0724 (HSP)

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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