

Hsiao Tong (LKKAuto)

From: t n b motor <tbmotor@hotmail.sg>
Sent: Friday, 13 September 2024 1:23 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: REQUEST FOR LOD - YOUR REF: SNF5600M // DOA: 17/07/2024 / LKK REF: CD/III24070437/Kpa3
Attachments: SNF5600M_Claim documents (13Sep2024).pdf

Dear Hsiao,

Kindly refer to attached to for the claim documents, Pls advise.

Repair cost with GST: \$10,355.00
Loss of Rental : \$2,623.40
Total: \$12,978.40

thanks

Best Regards,
Judy Ong

T & B Motor Repairs Services Pte Ltd
160 Sin Ming Drive #08-03
Sin Ming AutoCity
Singapore 575722
[Tel:6454](tel:64548007) 8007

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, September 11, 2024 1:30 PM
To: t n b motor <tbmotor@hotmail.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: REQUEST FOR LOD - YOUR REF: SNF5600M // DOA: 17/07/2024 / LKK REF: CD/III24070437/Kpa3

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Please submit LOD and claim documents to us for our necessary action.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION, ASSIGNMENT AND INDEMNITY

To: T & B Motor Repairs Services Pte Ltd
160 Sin Ming Drive #08-03 Sin Ming AutoCity
Singapore 575722

ACCIDENT INVOLVING MY/OUR VEHICLE NO. SNF5600M
ON 17/7/2024 AT/ALONG CTE towards SLE

1. I/We, GWEE KELVIN (ID / NRIC No. S8302783E),
the owner of motor vehicle no. SNF5600M ("my vehicle") hereby appoint you and
authorise you to commence repairs to my vehicle. Except for cases where direct settlement is
made with the opposite party's insurers, you will only commence repairs only upon receipt of
notification from my/our appointed solicitors that I/we have appointed to act for me/us in the claim
in respect of the above caption.
2. Pending notification by my/our solicitors to you, I/we authorise you to appoint a surveyor to survey
the damages to my vehicle and to do all necessary work ("the preliminaries") with a view to
expediting the repairs to my vehicle. In the event that I/we decide not to proceed with the repairs
to my vehicle after the preliminaries were done and/or arranged by you, I/we agree to pay for all
the expenses incurred for the preliminaries.
3. You shall not be liable for any delay in the repairs to my vehicle for delays occasioned by the delay
in notification by my/our appointed solicitors that I/we have appointed them to act for me/us in the
claim in respect of the above caption.
4. I/we also authorise you to liaise with and give all necessary instructions to my/our solicitors as if
the instructions are given by me/us with respect to the conduct of my/our claim against the third
party driver and/or his insurers including, if necessary, to commence legal proceedings in my/our
name against the third party. Further, I/we have authorised my/our solicitors to direct all
correspondence including documents in support of my/our claim and court documents to you as
my/our nominated representative to facilitate the settlement of my/our claim.
5. In consideration of you agreeing not to collect from me/us the repair costs, rental fees for another
vehicle (if applicable) and surveyor's fees now, I/we agree to assign the whole proceeds of my/our
third party claim to you. In this regard, I/We shall authorise my/our solicitors to receive the
settlement sum from the third party's insurers and for our solicitors to release all the balance of the
settlement funds less the legal costs and disbursements, directly to you whom I/we have so
authorised and I/we hereby absolve you and the third party's insurers of any and all liability during
your/their course of following any/or all of my/our instructions. My/Our solicitors shall accept this
as my/our irrevocable authority to pay the compensation amount in my/our third party claim directly
to you after deducting of their costs on a solicitor and client basis. In the event that the third party
insurers should make payment to the settlement sum directly to me/us, we will notify you and/or
our solicitors of same and make payment to my/our solicitors the settlement sum so received by
me/us for my solicitors' necessary action.

6. In the event that my/our claim or suit for damages against the third party is unsuccessful or is dismissed for whatever reasons, I/we understand that I/we shall be liable to pay the legal costs of the third party and the sum of monies due to you including the survey fee and any other costs and disbursements and incidentals incurred by you.
7. If my/our claim against the third party and/or his insurers is unsuccessful or cannot be proceeded with and/or if any judgment or settlement is not honoured or satisfied by the third party, I/we authorise you to make a claim under my own motor comprehensive policy for the repair costs and other losses recoverable under the policy. In this respect, I/we understand and accept that the excess amount under the policy shall be borne by me/us.
8. If for whatever reason, my/our insurers reject my/our claim for indemnity for the repair costs and/or other losses recoverable under the policy or offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill, survey fee and other expenses reasonably incurred on my/our behalf or to pay you the difference in amount as the case may be.
9. I/We further understand that I/we may receive communications from the third party's insurers including but not limited to statements to be signed by me/us confirming that all items being claimed were caused by the accident or letter of offer/proposal at settlement enclosing discharge voucher. I/We undertake that we will not communicate with the third party's insurers or sign any documents whatsoever or do any act which will jeopardise my/our claim; but rather I/we will direct all communications and forward all documents received by me/us to you or to our solicitors.
10. My vehicle is repaired by the repairer on my own costs will without any inducement threat and/or promise. I will be liable if any NCD affected for the above case.

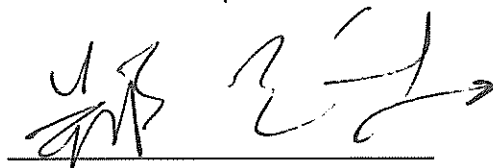
Dated this 18 day of 07 2024



Signature / Company stamp

ID/ NRIC No.: S8302783E

Contact No: 92300741



Witness Signature

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref:
Claimant Ref : SNF5600M

We/I, T & B MOTOR REPAIRS SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 10,355.00 (repair cost), S\$ 1,500.00 (loss of use/rental), S\$ — (search fee), vehicle no. SNF5600M that was damaged pursuant to the accident which occurred on 17/07/2024 (date) at CTE TOWARDS SLE BEFORE AMK AVE 1 EXIT (location) involving vehicle no. SLX9713S (insured vehicle). This is pursuant to the inspection conducted on 30/07/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GWEE KELVIN ("the third party claimant") of vehicle no. SNF5600M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNF5600M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 11,855.00 to T & B MOTOR REPAIRS SERVICES PTE LTD.

Dated this 12 day of NOV, 2024

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by "the workshop" (with check)

TAY SANHE

SXXXX872D

160 SIN MING DRIVE, #08-03

SIN MING AUTOCITY (S) 575722

SINGAPOREAN

MANAGER



WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#02-25 Paya Ubi Ind. Park S(408933)

T & B MOTOR REPAIRS SERVICES PTE LTD

160 SIN MING DRIVE #08-03 SIN MING AUTOCITY SINGAPORE 575722

DBS CURRENT A/C : 018-015151-0

Tel No. : 6454 8007

E-Mail : tbmotor@hotmail.sg

Tax Reg. No. : 199001597D Buss. Reg. No. : 199001597D

INDIA INTERNATIONAL INSURANCE PTE LTD

6 Raffles Quay

#22-00

Singapore 048580

Attention : Motor Claim Department

Tax Invoice : TI002072

Date : 11/09/2024

Vehicle Num. : SNF5600M

Make/Model : PORSCHE PANARAMA

Chassis/Eng# :

Accident Date : 17/07/2024

Claim No. :

Reference :

Policy No. : 11450152

Amount S\$

LUMP SUM REPAIRS
INCLUSIVE OF SUPPLYING PARTS AND LABOUR,
PANEL BEATING AND SPRAY PAINTING.

9,500.00

SingDollars : Ten Thousand Three Hundred Fifty-Five Only

E. & O.E.

Total S\$: 9,500.00

GST @ 9% S\$: 855.00

Amount Due S\$: 10,355.00

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for T & B MOTOR REPAIRS SERVICES PTE LTD



Drive Easy Rental Pte Ltd

60 Jalan Lam Huat #06-56/57 Carros Centre

Singapore 737869

Tel: 64632050 Fax: 64632052

Co/GST. Reg. No:202005208G

Date: 13 AUGUST 2024

T & B MOTOR REPAIRS SERVICES PTE LD

160 SING MING AUTOCITY #08-03

Singapore 575722

REGISTRATION NO.: SNR3290Z

VEHICLE MAKE AND MODEL: MERCEDES BENZ C180 AVANTGARDE

S/NO	DESCRIPTION	AMOUNT
1	RENTAL FROM 1/8/2024 – 13/8/2024 (DAILY \$160) DRIVER : GWEE KELVIN	\$2340

Payment Mode: Drive Easy Rental Pte Ltd
PAYNOW UEN 202005208G

Thank You for your business



Kind Regards

Nicholas Tan

Manager

Drive Easy Rental Pte Ltd



CLIMAX MOTORSPORT PTE LTD

Reg No. 201023996Z
BLOCK 176, SIN MING DRIVE,
#03-06, SIN MING AUTOCARE,
SINGAPORE 575721.

DELIVERY ORDER

DELIVERY ORDER NUMBER: 20240806_T&B_5056
DELIVERY DATE: 6-Aug-24

CONSIGNEE: T&B MOTOR REPAIRS SERVICES PTE LTD
SNF5600M

BOX NO.	DESCRIPTION	QUANTITY
1	210cm X 87cm X80cm (30KG)	
1	REAR BUMPER FOR PORSCHE PANAMERA 970	1
	SPECIAL ORDER. TAKES 7 DAYS TO PROCESS	
	ORDER	


AUTHORISED SIGNATURE

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jul 2024 14:52	Clm Dtl Modified	Claimant's Name: -> GWEE KELVIN. Claimant's ID: -> S8302783E.	[A] HOW MEI KWAN
2	29 Jul 2024 14:52	Clm Veh Model Changed	(207947) PORSCHE PANAMERA 3.6 (A).	[A] HOW MEI KWAN
3	29 Jul 2024 14:52	Clm Created	Reg No: SNF5600M. Acct Date: 2024/07/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Singapore Life Ltd (HQ). Workshop: T & B Motor Repairs Services Pte Ltd ()	[A] HOW MEI KWAN
4	29 Jul 2024 14:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Jul 2024 14:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/07	[A] HOW MEI KWAN
6	29 Jul 2024 14:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Jul 2024 14:52	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	29 Jul 2024 14:52	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	30 Jul 2024 08:44	TP Ins Updated	TPRegNo:SLK9173S -> SLK9713S.	[I] Jacelyn Loh
10	31 Jul 2024 13:18	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/08/07	[A] HOW MEI KWAN
11	01 Aug 2024 08:17	Adj Mandate Request	Cur.Reg:0.00:ID reported that he brake but the car brake did not response and caused ID hit TP. Pls advise if any investigation conducted at your end. Thanks	[A] CHEW HSIAO TONG
12	01 Aug 2024 17:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/07. Mandate Remarks: Hi Hsiao Tong. We are in the midst of investigating this. Kindly hold hands in the meanwhile. Thank you.	[I] Loganathan S/O Agoram
13	01 Aug 2024 17:27	Adj Mandate Set	Maintained:Hi Hsiao Tong. We are in the midst of investigating this. Kindly hold hands in the meanwhile. Thank you.	[I] Loganathan S/O Agoram
14	11 Sep 2024 11:04	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/08/07. Mandate Remarks: Hi All. We have completed our investigation and no breach in policy terms & conditions. Seems like the brakes were working fine. Thank you.	[I] Loganathan S/O Agoram
15	11 Sep 2024 11:04	Adj Mandate Set	Approved:0.00:Hi All. We have completed our investigation and no breach in policy terms & conditions. Seems like the brakes were working fine. Thank you.	[I] Loganathan S/O Agoram
16	22 Oct 2024 17:07	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
17	22 Oct 2024 17:07	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
18	22 Oct 2024 17:07	Clm Dtl Modified	JPJ Reg. Date: -> 2011/05/16.	[A] Elaine Kuan Hwa Meen
19	22 Oct 2024 17:07	Clm Details Notified		[A] Elaine Kuan Hwa Meen
20	23 Oct 2024 09:00	Adj Mandate Request	Cur.Reg:12275.00:Liability: 100% *Quantum: \$12,275.00 (all-in). Pls refer to adjuster report for details. 6repair days + 6days waiting parts =12days. MV:\$110K(est) less LTA rebate: \$24,142.00(est)=NV:\$85,858.00(est) *For your approval please.	[A] CHEW HSIAO TONG
21	23 Oct 2024 11:55	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/08/07. Mandate Remarks: Please upload PO and DO .	[I] Priya
22	23 Oct 2024 11:55	Adj Mandate Set	Maintained:Please upload PO and DO .	[I] Priya
23	25 Oct 2024 14:14	Adj Mandate Request	Cur.Reg:12275.00:We have uploaded a copy of delivery order in Merimen. According to 3rd party repairer, they have ordered parts thru phone call after survey done on 30/07/2024.	[A] CHEW HSIAO TONG
24	28 Oct 2024 09:55	Adj Mandate Set	Approved:12275.00.	[I] Loganathan S/O Agoram

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3209070	30 Jul 2024 08:44:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNF5600M	SLK9713S	12.00
3210174	31 Jul 2024 13:18:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNF5600M	SLK9713S	12.00