

Rajes (LKK Auto)

From: Rajes (LKK Auto)
Sent: Tuesday, July 30, 2024 12:13 PM
To: Muhd Ashik B Madi; assignments
Subject: RE: Our ref: 368046 Your ref: YP5267J

Dear Ashik,

Noted with thanks.

No survey was done for this vehicle.

We will close this file at our end without billing.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Sent: Tuesday, July 30, 2024 8:21 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Our ref: 368046 Your ref: YP5267J

<Confidential>

Dear Both

Third party withdraw claim.

Kindly let me know if I can cancel the survey assignment.

Thank you.

Ashik Madi
Executive, Claims Services (Motor)
D: +65 60121341 | ashik_madi@sg.msig-asia.com
Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



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Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers, policyholders, insured, and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

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Note – Elimination of Cheque

Starting from 1 Oct 2023, MSIG will not accept any cheque payment anymore to support MAS's initiative on elimination of cheques.

<https://www.msig.com.sg/corporate-news/elimination-cheque-collection-1-october-20>

From: Muhd Ashik B Madi
Sent: Tuesday, July 30, 2024 8:19 AM
To: Jenny Ng <info@carsmith.biz>
Subject: RE: Our ref: 368046

Dear Jenny

Your email reply is noted.

Thank you.

Ashik Madi

Executive, Claims Services (Motor)
D: +65 60121341 | ashik_madi@sg.msig-asia.com
Please note my direct line has changed.



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From: Jenny Ng <info@carsmith.biz>

Sent: Monday, July 29, 2024 12:45 PM

To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>

Subject: Re: Our ref: 368046

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ashik

Thanks for the information

We will withdraw the case

Sorry for the inconvenience caused

Regards

Jenny

On 29-Jul-24 11:52 AM, Muhd Ashik B Madi wrote:

<Confidential>

WITHOUT PREJUDICE

Dear Sirs

We hereby reject your client's claim.

Based on our video evidence, your client had cut into our insured's path & caused the accident.

Our insured is not liable for the accident.

Please withdraw your client claim.

Thank you.

Ashik Madi

Executive, Claims Services (Motor)
D: +65 60121341 | ashik_madi@sg.msig-asia.com
Please note my direct line has changed.



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<https://www.msig.com.sg/corporate-news/elimination-cheque-collection-1-october-20>

From: info@carsmith.Biz <info@carsmith.biz>

Sent: Friday, July 26, 2024 12:49 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>; Claims SG <claims@sg.msig-asia.com>

Subject: PRI - YP5267J - DOA (23.07.2024)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

OUR REF: A2407-032-YP5267J

YR REF: TO BE ADVISED

OUR VEH: YP5267J

YR VEH: SNE1377P

DOA: 23.07.2024

LOC: CORPORATION ROAD TOWARDS BULIM AVENUE

MSIG INSURANCE (SINGAPORE) PTE LTD
EMAIL ONLY

BY

4 SHENTON WAY,

SGX CENTRE,

SINGAPORE 068807.

26.07.2024

**ACCIDENT INVOLVING MOTOR VEHICLE YP5267J AND SNE1377P ALONG
CORPORATION ROAD TOWARDS BULIM AVENUE ON 23.07.2024. TIME 07:50 AM.**

Dear Sir/Madam,

We act for the owner of vehicle no. **YP5267J**.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

8 KAKI BUKIT AVE 4

#04-35 Premier

Singapore 415875

Person In-Charge: Alex / Susian

Mobile Number: 9091 0000 / 9610 8000

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

--

Susian
CARSMITH PTE LTD
PREMIER @ 8 KAKI BUKIT AVE 4
#04-35
Singapore 415875

Person In-Charge: Alex / Susian
Mobile Number: 9091 0000 / 9610 8000

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BEST REGARDS

JENNY NG

CARSMITH PRIVATE LIMITED
Premier @ 8 Kaki Bukit Ave 4
#04-35
Singapore 415875