

## Rajes (LKK Auto)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, July 31, 2024 2:49 PM  
**To:** Mei Kwan (LKKAuto); assignments; Admin A  
**Cc:** 'Low, Sam'; 'Claims ARCO'  
**Subject:** RE: [EXTERNAL] - RE: {IVS24/1431} Re: PRI: Our Ref: GBG 9434L | Your Ref: GBE 6432Y , ALONG BANYAN AVENUE on 23/07/2024

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear sir / madam

Refer below email.

Thanks

*Jacelyn Loh*

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**From:** Low, Sam <low.sam@libertyinsurance.com.sg>  
**Sent:** Wednesday, July 31, 2024 1:44 PM  
**To:** Claims ARCO <claims@arcolaw.sg>  
**Cc:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** [EXTERNAL] - RE: {IVS24/1431} Re: PRI: Our Ref: GBG 9434L | Your Ref: GBE 6432Y , ALONG BANYAN AVENUE on 23/07/2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Secured by Check Point

You don't often get email from [low.sam@libertyinsurance.com.sg](mailto:low.sam@libertyinsurance.com.sg). [Learn why this is important](#)

Without prejudice

Dear Sir/Mdm,

Our insured vehicle (GBE6432Y) was parked.

Kindly re-direct your client's claim to the insurer of PC8709G which is the main proximate cause of the accident.

Best regards

**Sam Low (Ms)**  
Claims Department  
DID: (65) 6328 0748

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Liberty Insurance Pte Ltd  
One Raffles Quay  
#25-01 North Tower  
Singapore 048583



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**From:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>  
**Sent:** Thursday, July 25, 2024 4:36 PM  
**To:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>; Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>; Low, Sam <[low.sam@libertyinsurance.com.sg](mailto:low.sam@libertyinsurance.com.sg)>  
**Cc:** Lim, Stewart <[lim.stewart@libertyinsurance.com.sg](mailto:lim.stewart@libertyinsurance.com.sg)>; Yong, Patrick <[WengHongPatrick.Yong@libertyinsurance.com.sg](mailto:WengHongPatrick.Yong@libertyinsurance.com.sg)>  
**Subject:** RE: {IVS24/1431} Re: PRI: Our Ref: GBG 9434L | Your Ref: GBE 6432Y , ALONG BANYAN AVENUE on 23/07/2024

Dear Sir/Madam,

Without Prejudice basis

OIC: SAM

Noted and will assign the case to Lkk to liaise with A-Tec.

**For Survey/Resurvey Arrangement: Email to [workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)**  
**\*\* Arrangement required one working day in-advance notice & before 3pm. \*\***

Thanks  
Workshop Estimate

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**From:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>  
**Sent:** Thursday, July 25, 2024 12:15 PM  
**To:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>; Claims\_Admin (SG) <[claims\\_admin@libertyinsurance.com.sg](mailto:claims_admin@libertyinsurance.com.sg)>  
**Cc:** Lim, Stewart <[lim.stewart@libertyinsurance.com.sg](mailto:lim.stewart@libertyinsurance.com.sg)>; Yong, Patrick <[WengHongPatrick.Yong@libertyinsurance.com.sg](mailto:WengHongPatrick.Yong@libertyinsurance.com.sg)>  
**Subject:** {IVS24/1431} Re: PRI: Our Ref: GBG 9434L | Your Ref: GBE 6432Y , ALONG BANYAN AVENUE on 23/07/2024

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below email.

We would like to appoint **LKK** as our mutual surveyor - SJE.

*Please Input survey details below*

<b>Date of Survey(refer below ↓↓)</b>	<b>Kindly liaise with the repairer for the survey.</b>
<b>All survey arrangement required one working day in-advance notice &amp; before 3pm</b>	
<b>Workshop name</b>	<b>A-TEC Automotive Pte Ltd</b>
<b>Survey Location Address</b>	<b>8 Kaki Bukit Ave 4 Premier@KB #04-20 Singapore 415875</b>
<b>Choice of surveyor</b>	<b>LKK Adrian</b>
<b>Contact Person &amp; Phone Number</b>	<b>Murali 8399 4133</b>

Thanks.

Best Regards,

*Grace*

## ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Website : [www.arcolaw.sg](http://www.arcolaw.sg)



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**From:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>

**Sent:** Thursday, July 25, 2024 11:05 AM

**To:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>; Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>; Claims\_Admin (SG) <[claims\\_admin@libertyinsurance.com.sg](mailto:claims_admin@libertyinsurance.com.sg)>

**Cc:** Lim, Stewart <[lim.stewart@libertyinsurance.com.sg](mailto:lim.stewart@libertyinsurance.com.sg)>; Yong, Patrick <[WengHongPatrick.Yong@libertyinsurance.com.sg](mailto:WengHongPatrick.Yong@libertyinsurance.com.sg)>

**Subject:** RE: PRI: Our Ref: GBG 9434L | Your Ref: GBE 6432Y , ALONG BANYAN AVENUE on 23/07/2024

Dear Claim Team,

Please register / upload & forward to the respective OIC

Dear Sir/Madam

Please refer to the list of our 10 appointed surveyors.

Kindly revert **date** of survey / **workshop location** for survey & your **choice of surveyor** within 2 working days

In-order for us to carry out the survey kindly liaise with your client and provide the survey detail by **input into the box below**

Survey appointment will be strictly by email only.

<b><i>Please Input survey details below</i></b>	
<b><i>Date of Survey(refer below ↓↓)</i></b>	
<b><i>All survey arrangement required one working day in-advance notice &amp; before 3pm</i></b>	
<b><i>Workshop name</i></b>	
<b><i>Survey Location Address</i></b>	
<b><i>Choice of surveyor</i></b>	
<b><i>Contact Person &amp; Phone Number</i></b>	

### **LIST OF APPOINTED SURVEYORS**

NO	NAME	DESIGNATION	COMPANY NAME
1	Liberty In-house	Automotive Assessor	Liberty Insurance Pte Ltd
2	You Jing Feng	Automotive Assessor	Form Team Consultancy
3	Ben Chua	Automotive Assessor	Form Team Consultancy
4	Soon Han Xin Gary	Automotive Assessor	Form Team Consultancy
5	Chow Bo Xiong	Automotive Assessor	Form Team Consultancy
6	Ng You Han	Automotive Assessor	Form Team Consultancy
7	Adrian Ling Wai Ping	Automotive Assessor	LKK Auto Consultants
8	Mohamad Taufikh Bin Hamid	Automotive Assessor	LKK Auto Consultants
9	Xing Guo Qiang	Automotive Assessor	LKK Auto Consultants
10	Ang Bryan Tani	Automotive Assessor	LKK Auto Consultants

Thank you.

Workshop Estimate

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**From:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>

**Sent:** Wednesday, July 24, 2024 4:25 PM

**To:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>

**Subject:** {EXTERNAL} PRI: Our Ref: GBG 9434L | Your Ref: GBE 6432Y , ALONG BANYAN AVENUE on 23/07/2024

**WITHOUT PREJUDICE**

Dear Sirs,

We refer to the above-captioned matter.

Our Ref: **GBG9434L- ATEC KB**

Your Ref: **FBP7704Z**

We are instructed to notify you of a road accident on **23/07/2024** at about **13:30** hours **ALONG BANYAN AVENUE** involving our client's vehicle registration number **GBG9434L** and vehicle registration number **GBE6432Y** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly let us have the list of surveyors.

The workshop details are as follows:

**A-Tec Automotive Pte Ltd**

8 Kaki Bukit Ave 4

Premier@KB #04-20

Singapore 415875

**Contact Person: Murali 8399 4133**

**\*Please be in touch with the contact person for further arrangements.**

*In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.*

Thanks.

Best Regards,

*Grace*

**ARCO LAW LLC**

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Website : [www.arcolaw.sg](http://www.arcolaw.sg)



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