

Our ref:  
Your ref:

DS127/24/VK

Date:

- 9 SEP 2024

Direct Settlement.

To:

Lompac Ins

Singapore

Attn:

Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SKG98846 & SMUK1113S  
At/Along Parkway Parade Mall On 20/7/24 1114

I am the owner of vehicle no. SKG98846 carpark that was involved in an accident with your insured vehicle no. SMUK1113S of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

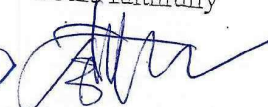
|   |             |
|---|-------------|
| 1. Cost of Repairs                                | \$ 6573.55  |
| 2. Loss of Use / Rental (6 days @ \$ 100 per day) | \$ 600.00   |
| 3. LTA/GIA Search Fee                             | \$          |
| 4. GIA Report Fee                                 | \$          |
| 5. Others   | \$          |
| Total:  | \$ 7,173.55 |

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of CYCLE & CARRIAGE INDUSTRIES PTE LTD at Telephone No: 67714353 (Mr Yik Chan Hoe) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

  
Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Yik Chan Hoc/ Ms Amanda Ang  
E-mail: [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg) / [amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)  
Fax No. 67795383

## LETTER OF AUTHORIZATION

To: Londac Ins  
\_\_\_\_\_  
Singapore \_\_\_\_\_

Attn.: Motor Claims Department

Dear Sir / Mdm,



MOTOR ACCIDENT INVOLVING 3KG8846G (OWNER'S  
VEHICLE NO.) AND 3MU41138 (3RD PARTY'S VEHICLE NO.)  
ON 20/7/24 (DATE) AT 11/4 (TIME)  
AT/ALONG Parkway Parade Mall (ROAD)

I am the registered owner of 3KG8846G (Vehicle No.). carpark

I hereby authorize CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorized by Cycle & Carriage Industries Pte Limited to do all or any of the followings:

- Submit, resolve and make any claims which I may have against the 3<sup>rd</sup> party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favor of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

✓    
\_\_\_\_\_  
Registered Owner's Signature  
(Company stamp & authorized signature if it is a company-registered vehicle)  
Name : Lee Soon Keen  
NRIC No. : S2741  
Date : - 9 SEP 2024



# LONPAC INSURANCE BHD

CLAIM NO : 23/24/24/VP05/029573  
DATE : 06 DEC 2024

## DISCHARGE VOUCHER

I/We, LEE SOON KEEN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SMU4113S the sum of Singapore Dollar Six Thousand Eight Hundred Thirteen and Cents Fifty-Five Only (**\$6,813.55**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMU4113S and SKG8846G on 20/07/2024 along/at MARINE PARADE RD, PARKWAY PARADE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ YAM CHUNG WAI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**CYCLE & CARRIAGE INDUSTRIES PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date

LEE SOON KEEN / 8 DEC2024.....  
Name of vehicle owner /Date






# Mercedes-Benz

## TAX INVOICE

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

| Invoice Name & Address  | Owner Name & Vehicle Info                            |
|---|--|
| LONPAC INSURANCE BHD  | Cust No/Name /Lee Soon Keen                          |
| MOTOR CLAIM DEPARTMENT  | Reg No/Reg Date SKG8846G / 23/03/2017                |
| 300 BEACH ROAD  | Date In/Mileage 05/08/2024/ 64643                    |
| #17-04/07 THE CONCOURSE   | Chassis No WDD2050402R257484                         |
| SINGAPORE 199555  | Engine No 27491030766398                             |
| Contact No 62507388   | Make/Model MB/MB C 180 SEDAN (W205) "AVANTGARDE / A  |
|  | Colour/Trim 029 988 Diamond Sil/ 041 101 ARTICO Blac |

| Account No                      | Terms  | Date/Time Printed | CSE | Operator           | WIP No         | Invoice/Credit Note No |
|---------------------------------|--------|-------------------|-----|--------------------|----------------|------------------------|
| WL001605                        | Credit | 09/09/2024/ 15:21 | YK  | 395 / Yik Chan Hoe | 19607          | 28201435               |
| Description of Goods / Services |        |                   |     | Qty                | Unit Price S\$ | Amount S\$             |

|  |  |  |  |      |         |         |
|--|--|--|--|------|---------|---------|
| Z REQUEST  |  |  |  |      |         |         |
| Customer Request   |  |  |  |      |         |         |
| REPLACE REAR SOLAR FILM  |  |  |  |      |         |         |
| M BPNSUN   |  |  |  |      |         | F.O.C.  |
| POLICY NO/ACC DATE : // 20/07/2024                                     |  |  |  |      |         |         |
| DRIVE IN/EXCESS : 23/07/2024 // TP VEH NO SMU4113S LONPAC              |  |  |  |      |         |         |
| DATE IN/DATE SURVEY: 05/08/2024 @ 1140 // RASUL LKK                    |  |  |  |      |         |         |
| BY/AUTHORIZED ON : DIRECT SETTLEMENT // YAN LKK                        |  |  |  |      |         |         |
| A BPILAB   |  |  |  |      |         |         |
| PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW    |  |  |  |      |         | 960.00  |
| BODY PANELS WITH REFINISH  |  |  |  |      |         |         |
| A BPIRES   |  |  |  |      |         |         |
| RESPRAY REAR BUMPER  |  |  |  |      | 0.05    | 800.00  |
| A BPILAB   |  |  |  |      |         |         |
| USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET SYSTEM TO            |  |  |  |      | 0.10    | 380.00  |
| STANDARD SETTINGS. NETT  |  |  |  |      |         |         |
| A BPILAB   |  |  |  |      |         |         |
| CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE. NET |  |  |  |      |         | 120.00  |
| M BPNSUN   |  |  |  |      |         |         |
| SUNDRIES   |  |  |  |      |         | 20.00   |
| X REAR BUMPER  |  |  |  |      |         |         |
| X REAR BUMPER LOWER  |  |  |  | 1.00 | 2078.29 | 2078.29 |
| X REAR BUMPER LOWER CHROME MOULDING                                    |  |  |  | 1.00 | 321.68  | 321.68  |
| X PTS SPACER RING  |  |  |  | 1.00 | 370.49  | 370.49  |
| X RIGHT REAR BUMPER BOTTOM BRACKET                                     |  |  |  | 1.00 | 8.89    | 8.89    |
| X REAR CROSS MEMBER  |  |  |  | 1.00 | 49.85   | 49.85   |
|  |  |  |  | 1.00 | 921.58  | 921.58  |

Guarantee Your Warranty, Maintain with Cycle & Carriage!

|                 |          |           |               |          |
|-----------------|----------|-----------|---------------|----------|
| Parts           | 3,750.78 |           |               |          |
| Labour          | 2,260.00 |           |               |          |
| Standard Menu   | 0.00     | 9% GST on | Nett          | 6,030.78 |
| Specialist Job  | 0.00     |           |               | 542.77   |
| Diagnostics Job | 0.00     |           |               |          |
| Sundry/Others   | 20.00    |           | Total Payable | 6,573.55 |
| Total(w/o GST)  | 6,030.78 |           | Paid          | 0.00     |
|                 |          |           | Total Due     | 6,573.55 |

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.  
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg

Yan (LKK Auto)

**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Thursday, October 10, 2024 4:50 PM  
**To:** Yan (LKK Auto)  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: [SEEK MANDATE] RE: OREF: 23/24/24/VP05/029573 ( Huey Ni's case) FW: Accident involving motor vehicle nos. SKG 8846 G & SMU 4113 S // Propose for Direct Settlement \*\*\* LKK REF: CD/LPC24070414

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Hi Yan,

Total mandate is up to \$6893.55 as per your proposal. But for LOU, please start lower at \$60 /\$70 per day.

Thank you.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Yan (LKK Auto) <yan@lkkauto.com>  
**Sent:** Tuesday, 8 October 2024 12:03 pm  
**To:** ENG HUEY NI <hneng@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** [SEEK MANDATE] RE: OREF: 23/24/24/VP05/029573 ( Huey Ni's case) FW: Accident involving motor vehicle nos. SKG 8846 G & SMU 4113 S // Propose for Direct Settlement \*\*\* LKK REF: CD/LPC24070414

Lonpac External - Confidential

Your ref: 23/24/24/VP05/029573  
Our ref : CD/LPC24070414/Rua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMU4113S(LONPAC) AND SKG8846G(TP) ON 20/07/2024

We refer to the above matter.

We are of the view that liability is not in our driver’s favour as he rear ended TP vehicle at up slope of carpark.

We seek your approval to offer repairer “CYCLE & CARRIAGE INDUSTRIES PL” at \$ 6,893.55(all-in).

The summary is as follows: -

|  |                |                |
|--|----------------|----------------|
|  | Amount Claimed | Amount Revised |
|--|----------------|----------------|

|                                   |                    |                                  |
|-----------------------------------|--------------------|----------------------------------|
| 1. Cost of Repair                 | \$ 7,177.73        | \$ 6,573.55 (\$6,030.78 + 9%GST) |
| 2. Loss of Use (6days x \$100.00) | \$ 600.00          | \$ 320.00 (4days x \$80.00)      |
| <b>Total</b>                      | <b>\$ 7,777.73</b> | <b>\$ 6,893.55</b>               |

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/07/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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-----Original Message-----

From: Mei Kwan (LKKAuto)

Sent: Tuesday, August 6, 2024 4:11 PM

To: ENG HUEY NI

Cc: MT\_Claim\_SG ; Admin A ; Yan (LKK Auto)

Subject: RE: OREF: 23/24/24/VP05/029573 ( Huey Ni's case) FW: Accident involving motor vehicle nos. SKG 8846 G & SMU 4113 S // Propose for Direct Settlement \*\*\* LKK REF: CD/LPC24070414

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) -----

Original Message-----

From: ENG HUEY NI

Sent: Friday, July 26, 2024 2:20 PM

To: Mei Kwan (LKKAuto)

Cc: MT\_Claim\_SG ; Admin A ; Yan (LKK Auto)

Subject: RE: OREF: 23/24/24/VP05/029573 ( Huey Ni's case) FW: Accident involving motor vehicle nos. SKG 8846 G & SMU 4113 S // Propose for Direct Settlement \*\*\* LKK REF: CD/LPC24070414

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Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, July 26, 2024 2:04 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OREF: 23/24/24/VP05/029573 ( Huey Ni's case) FW: Accident involving motor vehicle nos. SKG 8846 G & SMU 4113 S // Propose for Direct Settlement \*\*\* LKK REF: CD/LPC24070414

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Rajes (LKK Auto)

Sent: Friday, July 26, 2024 11:27 AM

To: GERALD POH WEE BIN ; assignments ; Admin A

Cc: MT\_Claim\_SG

Subject: RE: OREF: 23/24/24/VP05/029573 ( Huey Ni's case) FW: Accident involving motor vehicle nos. SKG 8846 G & SMU 4113 S // Propose for Direct Settlement

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN

Sent: Friday, July 26, 2024 10:54 AM

To: assignments

Cc: MT\_Claim\_SG ; Admin A

Subject: OREF: 23/24/24/VP05/029573 ( Huey Ni's case) FW: Accident involving motor vehicle nos. SKG 8846 G & SMU 4113 S // Propose for Direct Settlement

Lonpac External - General

Lonpac External - General

Dear Rajes,

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>

Sent: Thursday, July 25, 2024 9:50 AM

To: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: Accident involving motor vehicle nos. SKG 8846 G & SMU 4113 S // Propose for Direct Settlement

To: Lonpac Ins

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SKG 8846 G & SMU 4113 S along Parkway Parade Mall carpark, Accident date: 20/07/2024

Dear Sir/Mdm,

This email is with regards to the above accident which has been reported by our customer.

We have since been instructed by him/her (motor vehicle number SKG 8846 G), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SMU 4113 S) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)



Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353  
Website: <http://www.mercedes-benz.com.sg/>

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