

Our ref:  
Your ref:

DS127/24/VK

Date:

- 9 SEP 2024

Direct Settlement

To:

Lompac Ins

Singapore

Attn:

Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SKG98846 & SMUK1113S  
At/Along Parkway Parade Mall On 20/7/24 1114

I am the owner of vehicle no. SKG98846 carpark that was involved in an accident with your insured vehicle no. SMUK1113S of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

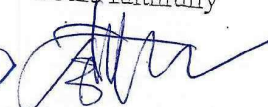
1. Cost of Repairs	
2. Loss of Use / Rental (6 days @ \$ 100 per day)	\$ 6573.55
3. LTA/GIA Search Fee	\$ 600.00
4. GIA Report Fee	\$
5. Others	\$
Total:	\$ 7,173.55

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of CYCLE & CARRIAGE INDUSTRIES PTE LTD at Telephone No: 67714353 (Mr Yik Chan Hoe) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

  
Name & Signature


Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Yik Chan Hoc/ Ms Amanda Ang  
E-mail: [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg) / [amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)  
Fax No. 67795383



# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address				Owner Name & Vehicle Info		
LONPAC INSURANCE BHD				/Lee Soon Keen		
MOTOR CLAIM DEPARTMENT				Reg No/Reg Date	SKG8846G	/ 23/03/2017
300 BEACH ROAD				Date In/Mileage	05/08/2024/	64643
#17-04/07 THE CONCOURSE				Chassis No	WDD2050402R257484	
SINGAPORE 199555				Engine No	27491030766398	
Contact No 62507388				Make/Model	MB/MB C 180 SEDAN (W205)	"AVANTGARDE / A
				Colour/Trim	029 988 Diamond Sil/	041 101 ARTICO Blac
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	09/09/2024/ 15:21	YK	395 / Yik Chan Hoe	19607	28201435
Description of Goods / Services					Qty	Unit Price S\$
						Amount S\$

Z REQUEST						
Customer Request						
REPLACE REAR SOLAR FILM						
M BPNSUN						
POLICY NO/ACC DATE : // 20/07/2024						F.O.C.
DRIVE IN/EXCESS : 23/07/2024 // TP VEH NO SMU4113S LONPAC						
DATE IN/DATE SURVEY: 05/08/2024 @ 1140 // RASUL LKK						
BY/AUTHORIZED ON : DIRECT SETTLEMENT // YAN LKK						
A BPILAB						
PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW						960.00
BODY PANELS WITH REFINISH						
A BPIRES						
RESPRAY REAR BUMPER					0.05	800.00
A BPILAB						
USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET SYSTEM TO					0.10	380.00
STANDARD SETTINGS. NETT						
A BPILAB						
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE. NET						120.00
M BPNSUN						
SUNDRIES						20.00
X REAR BUMPER						
X REAR BUMPER LOWER					1.00	2078.29
X REAR BUMPER LOWER CHROME MOULDING					1.00	321.68
X PTS SPACER RING					1.00	370.49
X RIGHT REAR BUMPER BOTTOM BRACKET					1.00	8.89
X REAR CROSS MEMBER					1.00	49.85
					1.00	921.58

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	3,750.78			
Labour	2,260.00			
Standard Menu	0.00	9% GST on	6030.78	6,030.78
Specialist Job	0.00			542.77
Diagnostics Job	0.00			
Sundry/Others	20.00			
Total(w/o GST)	6,030.78			
			Total Payable	6,573.55
			Paid	0.00
			Total Due	6,573.55

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.  
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of First Submission	22/07/2024 12:03 (SGT)
Reported by	Both Policyholder and Actual Driver
Date of Accident	20/07/2024 11:14 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	Parkway Parade Mall car park
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKG8846G
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#### INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	Lee Soon Keen
NRIC No	S7363274I
Email Address	Soonkeenlee@gmail.com
Mobile Phone No	(Phone) +65-81989668
Alternative Phone No	-

#### VEHICLE PARTICULARS

Manufacturer	Mercedes
Model	C180
Variant	BENZ C180 SEDAN AVANTGARDE / EXCLUSIVE
Exact purpose for which vehicle was being used at time of accident	-
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1595

#### INSURANCE COMPANY

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Policy Number / Cover Note Number	BENZ C180 SEDAN AVANTGARDE / EXCLUSIVE

#### DRIVER

Name of Driver	Lee Soon Keen
NRIC No	S7363274I
Date Of Birth	16/06/1973
Occupation	Indoor

Driving Pass Date	11/11/2006
Driving experience	17 YEARS AND 8 MONTHS
Gender	Female
Mobile Number	(Phone) +65-81989668
Alt. Phone Number	-
Email Address	Soonkeenlee@gmail.com
Address	900 Sim Avenue Parc Esta 900 Sim Avenue
Address complement	17-03
Postcode	-
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Clear
Road Surface	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	No
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

While I was driving inside the Parkway Parade mall carpark, I stopped my car to wait for one car to exit the parking lot. The car behind just hit on my car back.

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No





# CERTIFICATE OF INSURANCE

## AUTOPLAN PRIVATE VEHICLE

Name of Policyholder : Lee Soon Keen  
Period of Insurance : 23 Mar 2024 To 22 Mar 2025  
Engine/Motor No. : 27491030766398  
Chassis No. : WDD205042R257484

Vehicle No. : SKG8846G  
Policy No. : 2100503865-07  
Endorsement No. :  
Issued Date : 07 Feb 2024 21:19

### ABOUT THE COVER

Make/Model : MERCEDES BENZ C180 SEDAN AVANTGARDE / EXCLUSIVE  
Engine Capacity/Tonnage : 1,595.00 CC  
Driver Restriction : NA  
Person or Classes of Persons Entitled to Drive\* :  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2017  
Insuring with COE/PAF : Yes

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of S\$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Mileage Condition : Unlimited Mileage

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act 1960, Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$0 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Lee Soon Keen

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Any accident repairs to the Vehicle can be carried out at the repairer of Your choice (unless specifically excluded by Us).

For Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.sg](http://www.aig.sg).

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: Mercedes-Benz Financial Services Singapore Ltd.

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act 1960, Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0000064000

DIRECT CLIENTS 01.4.95

**AIG Asia Pacific Insurance Pte. Ltd.**

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Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIGSGMOBILEAPP