

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 24 June 2024 1:38 PM
To: Teo, Grace; Cheng, Jia Yi; SUR
Subject: RE: LKK/AL \ CMTD2401912/JYC - GBM1009C | SNB8266X ALONG JUNC OF BEACH ROAD & ROCHER ROAD TWD CRAWFORD STREET ON 05 06 2024

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SNB 8266X on 12/06/2024.

We are pending estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, June 12, 2024 4:25 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/AL \ CMTD2401912/JYC - GBM1009C | SNB8266X ALONG JUNC OF BEACH ROAD & ROCHER ROAD TWD CRAWFORD STREET ON 05 06 2024

Dear Grace,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, June 12, 2024 3:13 PM
To: Claims ARCO <claims@arcolaw.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: pd.arcoda@gmail.com
Subject: LKK/AL \ CMTD2401912/JYC - GBM1009C | SNB8266X ALONG JUNC OF BEACH ROAD & ROCHER ROAD TWD CRAWFORD STREET ON 05 06 2024

Without Prejudice

Dear Yuna,

We refer to your email reply and agreed to appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi **LKK Auto**,

Please arrange **Mr Adrian** to conduct the survey for **SNB8266X** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Jia Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.**



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Claims ARCO <claims@arcolaw.sg>

Sent: Wednesday, June 12, 2024 2:41 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>

Cc: pd.arcoda@gmail.com

Subject: Re: PRI \ CMTD2401912/JYC - GBM1009C | SNB8266X ALONG JUNC OF BEACH ROAD & ROCHER ROAD TWD CRAWFORD STREET ON 05 06 2024

Importance: High

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

WITHOUT PREJUDICE

Dear Grace,

We refer to your below email.

We would like to appoint **LKK Auto Consultants (Adrian Ling)** as our mutual surveyor - SJE.

Kindly liaise with the repairer for the survey.

The workshop details are as follow:

ADVANCE AUTO GARAGE

VICOM BUILDING NO.23 KAKI BUKIT AVE 4 ,

#04-01

SINGAPORE 415933

Contact Person: XAVIER LIM 9007 9247

Thank you.

*Please note that we have moved to **229 Mountbatten Road #03-17 Mountbatten Square Singapore 398007** from 1st May onwards. Therefore, please update the records at your end and send all future communications to our new mailing address.*

Our phone numbers and email addresses will remain the same, so reaching out to us as usual.

For more information, kindly contact us at 62230986

Best Regards,

Yuna

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Website : www.arcolaw.sg



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From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Wednesday, June 12, 2024 1:21 PM
To: Claims ARCO <claims@arcolaw.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>
Cc: pd.arcoda@gmail.com <pd.arcoda@gmail.com>
Subject: PRI \ CMTD2401912/JYC - GBM1009C | SNB8266X ALONG JUNC OF BEACH ROAD & ROCHER ROAD TWD CRAWFORD STREET ON 05 06 2024

Our Reference : CMTD2401912/JYC

Your Reference: SNB8266X - ADVANCE AUTO

Without Prejudice

Date: 12/06/2024

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ARCO LAW LLC

Dear Yuna,

ACCIDENT INVOLVING GBM1009C & SNB8266X ON 05.06.24

We refer to your Notice of Accident dated 12/06/2024.

Please be informed that **Ms. Cheng Jia Yi** is the handler of this case who can be contacted at **63295 324/**
jiayi.cheng@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FORMTEAM Consultancy	Frankie Pang
		Chow Bo Xiong
		You Jing Feng
	In-house surveyor	Teo See Ling
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.**

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From: Claims ARCO <claims@arcotlaw.sg>

Sent: Wednesday, June 12, 2024 10:51 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: pd.arcoda@gmail.com

Subject: Our Reference: SNB8266X || Your Reference: GBM1009C ALONG JUNCTION OF BEACH ROAD AND ROCHER ROAD TOWARDS CRAWFORD STREET ON 05 JUNE 2024

Importance: High

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above captioned matter.

Our Reference: SNB8266X - ADVANCE AUTO

Your Reference: GBM1009C

We are instructed to notify you of a road accident on **05 JUNE 2024** at about **19:15** hours **ALONG JUNCTION OF BEACH ROAD AND ROCHER ROAD TOWARDS CRAWFORD STREET** involving our client's vehicle registration number **SNB8266X** and vehicle registration number **GBM1009C** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly let us have the list of surveyors.

The workshop details are as follows:

ADVANCE AUTO GARAGE

VICOM BUILDING NO.23 KAKI BUKIT AVE 4 ,

#04-01

SINGAPORE 415933

Contact Person: XAVIER LIM 9007 9247

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank You.

Please note that we have moved to 229 Mountbatten Road #03-17 Mountbatten Square Singapore 398007 from 1st May onwards. Therefore, please update the records at your end and send all future communications to our new mailing address.

Our phone numbers and email addresses will remain the same, so reaching out to us as usual.

For more information, kindly contact us at 62230986

Best Regards,

Yuna

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Website : www.arcolaw.sg



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