

Huey Yon (LKKAUTO)

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Sent: Wednesday, 28 May 2025 2:21 PM
To: Huey Yon (LKKAUTO)
Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize
Attachments: SNR7121C.pdf

Hi

FYA

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Sent: Wednesday, May 28, 2025 1:43 PM
To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

This email was sent from outside of your organisation

Dear Vincent,

Any updates?

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Wednesday, 21 May 2025 10:04 AM

To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

Dear Vincent,

“Without Prejudice”

We will be advising our principal a cost of repair of \$17,530.11 (due to remove labour \$400.00, didn't replace rear door) with 9 days of repair, subject to their approval.

Kindly re-send us the amend final bill.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Sent: Friday, 16 May 2025 10:55 AM

To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

Hi

Above attached for FYA

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Sent: Friday, May 16, 2025 10:48 AM
To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

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Hi Vincent,

Kindly provide us TP GIA Report & log card.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Sent: Friday, 16 May 2025 10:23 AM
To: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

Hi

FYA

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

From: Vincent Seah
Sent: Thursday, May 15, 2025 5:32 PM
To: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Subject: FW: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

HI

Above attached as per request

Finalize

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

From: Dennis Yap <dennis.yap@cyclecarriage.com.sg>
Sent: Thursday, May 15, 2025 3:26 PM
To: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

Hi Vincent,

FYA

With thank & best regards

Dennis Yap

Technical Executive

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4433 | DID: 94506582 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>

Sent: Thursday, 15 May 2025 2:16 pm

To: Dennis Yap <dennis.yap@cyclecarriage.com.sg>

Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

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Dear Dennis,

Kindly provide us the estimate with our surveyor marking.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Sent: Tuesday, 21 January 2025 1:57 PM

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

From: Dennis Yap <dennis.yap@cyclecarriage.com.sg>

Sent: Tuesday, 21 January 2025 1:56:10 pm (UTC+08:00) Kuala Lumpur, Singapore

To: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

Hi Huey Yon,

Sorry workshop omitted the before paint photos.

With thank & best regards

Dennis Yap

Technical Executive

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4433 | DID: 94506582 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>

Sent: Wednesday, 15 January 2025 11:19 am

To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>; Dennis Yap <dennis.yap@cyclecarriage.com.sg>

Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

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Dear Sir/Mdm,

Any updates?

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Thursday, 26 December 2024 2:50 PM

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Sent: Thursday, 26 December 2024 2:49:05 pm (UTC+08:00) Kuala Lumpur, Singapore

To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Dennis Yap <dennis.yap@cyclecarriage.com.sg>

Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - finalize

Hi

Finalize

Aside Dennis

May I have b4 paint photo?

Tks

Vincent Seah

Cycle & Carriage Ind. Pte Limited

Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378

Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Thursday, December 26, 2024 2:23 PM
To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS

This email was sent from outside of your organisation

Dear Vincent,

Re-send

Kindly advised vehicle repair status.

If vehicle repaired, kindly finalize.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Huey Yon (LKKAuto)
Sent: Tuesday, 26 November 2024 2:11 PM
To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS

Dear Vincent,

Kindly advised vehicle repair status.

If vehicle repaired, kindly finalize.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 12 August 2024 10:04 AM

To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS

Dear Vincent,

Noted with thanks.

Wel will arrange accordingly.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Sent: Monday, August 12, 2024 8:36 AM

To: Alfred Toh (CTPIS) <alfred.toh@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS

Afternoon LKK

Kindly arrange survey on 12.08.2024 morning

Owner leave the car

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

From: Alfred Toh (CTPIS) <alfred.toh@sg.cntaiping.com>

Sent: Saturday, July 27, 2024 12:48 PM

To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>; assignments@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh (CTPIS) <alfred.toh@sg.cntaiping.com>

Subject: Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS

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WITHOUT PREJUDICE

YOUR REF: [SNR7121C](#)

OUR REF: SNM24D204210/C02/[SNR729X](#)/TOHHS

Dear Sirs

We refer to your email of 26 July 2024.

Based on the available information, liability is clear/in favour of your client and we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Sent: Friday, July 26, 2024 4:10 PM

To: Alfred Toh (CTPIS) <alfred.toh@sg.cntaiping.com>; assignments@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; aeoncredit <aeoncredit@singnet.com.sg>; benson_choo@yahoo.com.sg

Subject: RE: PRE-REPAIR SURVEY- Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - accident NOT reported

[Internal]

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[Internal]

Afternoon Alfred

May I know is your insured reported ?

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, July 24, 2024 5:07 PM

To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>; assignments@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; aeoncredit <aeoncredit@singnet.com.sg>; benson_choo@yahoo.com.sg

Subject: RE: PRE-REPAIR SURVEY- Your Ref: SNR7121C; Our Ref: SNM24D204210/C02/SNR729X/TOHHS - accident NOT reported

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WITHOUT PREJUDICE

YOUR REF: [SNR7121C](#)

OUR REF: SNM24D204210/C02/[SNR729X](#)/TOHHS – [accident NOT reported](#)

Dear Vincent

As agreed, we shall appoint M/s LKK Auto Consultants Pte Ltd to survey SNR7121C [while waiting for our policyholder to file accident report.](#)

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange for the survey. **(email below refers)**

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Sent: Wednesday, July 24, 2024 4:13 PM

To: [donotreply.claims](mailto:donotreply.claims@sg.cntaiping.com) <donotreply.claims@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204210/SNR729X/C02/TOHHS & Your Ref: SNR7121C

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Hi

Mohamad Taufikh Bin Hamid (LKK)

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>
Sent: Wednesday, July 24, 2024 4:01 PM
To: alfred.toh@sg.cntaiping.com; Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D204210/SNR729X/C02/TOHHS & Your Ref: SNR7121C

This email was sent from outside of your organisation

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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