

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CD/AIG24070388/AUA3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0572/2024/NH

From
Telephone + 65 -
Telefax + 65 -
Email
Our Dept
Our Ref

17 Feb 2025 Date

Dear Sir,

RE: INSURANCE CLAIM FOR SJW 168 K - BMW 330I MSPT
DATE OF LOSS: 24 JULY, 2024

With reference to the above-mentioned vehicle, no. **SJW 168 K**, claimant,
Ms. Lau Meng Hong Regina, please find the related document per attached.

1. A copy of the Original invoice no. 85020756 – S\$ 11,233.10.
2. A copy of the Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 400.00 (S\$ 100.00 x 4 working days)

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, LAU MENG HONG REGINA (the third party claimant) of 11 ARNASALAM CHETTY ROAD
#13-10, SINGAPORE 239949 (address), owner of SJW168K (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SJW168K that was damaged pursuant to the accident which occurred on 24/7/2024
(date) along 53 UBI ROAD 1 (location) involving vehicle no/s
GBG8864K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 24 (day) of 07 (month) 2024 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$11,233.10** (Repair Cost), **S\$400.00** (Loss of Use), **S\$ --** (Disbursement) for vehicle no. **SJW 168K** that was damaged pursuant to the accident which occurred on **24/07/2024** (date) at/along **51 UBI ROAD 1** (location) involving vehicle no/s **GBG 8864K**. This is pursuant to the inspection conducted on **24/07/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LAU MENG HONG REGINA** (the third party claimant”) of vehicle no. **SJW 168K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJW 168K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7 (day) of APRIL (month) 20 25 (year)

A circular stamp with the letters "LKK" in the center, and the handwritten signature "LUP" to its right.

Signed by appointed surveyor

A handwritten signature in blue ink, and a circular blue stamp to its right that reads "PREMIUM AUTOMOBILES PTE LTD" around the perimeter.

Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Ubi Service Centre

55 Ubi Road 1
Singapore 408699
Main Telephone: 6388 2223
Main Telefax: 6841 1183
Co. & GST Reg. No.: 199902271W

Customer Service

Service Appointment: 6366 2323
24-hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:37

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85020756 Date : 07/02/2025 Order : SJW168K Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
Regn No: SJW168K (V 54084)	Regn Date: 18/06/2019	Mileage: 83621	WIP No.: 24619
Model: BMW 330I MSPT HUD NAV FOGLIGHT	Chassis: WBA5R12000AK72053	Engine: 10145616B48B20B	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	80.00	1.00	80.00
S	SUBLET	M: TO REAPPLY PAINT PROTECTION FILM FOR FRONT BUMPER , FRONT GRILLE AND FRONT BONNET	2100.00	1.00	2,100.00
S	BODYWORK	M: TO SUPPLY AND RE-APPLY PAINT COATING	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE, CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND FRONT PARKING AID.	80.00	1.00	80.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND BONNET. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	800.00	1.00	800.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET.	800.00	1.00	800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	200.00	1.00	200.00
X	PBMW-5111809989	6 FRT BUMPER Less 020%	1.00	2850.00	2,280.00
X	PBMW-4100849444	6 BONNET Less 020%	1.00	3300.00	2,640.00
X	PBMW-5113807566	5 FRT GRILLE Less 020%	1.00	600.00	480.00
X	PBMW-5114746368	4 FRT BMW LOGO Less 020%	1.00	181.00	144.80
X	PBMW-5176746197	0 LABEL Less 020%	1.00	71.00	56.80
X	PBMW-7123699277	8 ENGINE COMPARTMENT Less 020%	1.00	305.00	244.00

Parts 5,845.60
Labour 0.00
Sublet 4,460.00
Menus 0.00
Lubricant 0.00

Sub-Total 10,305.60

9% GST 927.50

Grand Total 11,233.10



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Friday, July 26, 2024 4:03 PM
To: claims@premiumauto.com.sg
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING GBG8864K(AIG) AND SJW168K AT/ALONG UBI ROAD 1 ON 24/07/2024

Our Ref: CD/AIG24070388/Aua3
AIG Ref: 3937385776SG

26 JULY 2024

PREMIUM AUTOMOBILES PTE LTD
DRIVER : FU KEE MIN

ACCIDENT INVOLVING GBG8864K(AIG) AND SJW168K AT/ALONG UBI ROAD 1 ON 24/07/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SJW168K** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jul 2024 11:18	Clm Dtl Modified	Claimant's Name: -> LAU MENG HONG REGINA. Claimant's ID: -> S6801811J.	[A] HOW MEI KWAN
2	25 Jul 2024 11:18	Clm Veh Model Changed	(207736) BMW 330I 2.0 MPST LED HL LED FL (A).	[A] HOW MEI KWAN
3	25 Jul 2024 11:18	Clm Created	Reg No: SJW168K. Acct Date: 2024/07/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: ECICS Limited (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Jul 2024 11:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Jul 2024 11:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/05	[A] HOW MEI KWAN
6	25 Jul 2024 11:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Jul 2024 11:18	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	25 Jul 2024 11:18	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	25 Jul 2024 11:18	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	25 Jul 2024 11:18	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	19 Mar 2025 12:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	19 Mar 2025 12:09	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
13	19 Mar 2025 12:09	Clm Dtl Modified	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1553. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	19 Mar 2025 12:09	Clm Dtl Modified	JPJ Reg. Date: -> 2019/06/18.	[A] JOANNE LEE KHANG MIN
15	19 Mar 2025 12:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	19 Mar 2025 18:51	Adj Mandate Request	Cur.Req:11633.10:Liability: 100% (BOLA 22) *Quantum: \$ 11,633.10(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
17	26 Mar 2025 12:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/05	[I] MdNoor, Norsiah
18	26 Mar 2025 12:10	Adj Mandate Set	Approved:11633.10.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3207883	26 Jul 2024 16:14:18	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJW168K	GBG8864K	12.00
3352662	19 Mar 2025 12:09:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJW168K	GBG8864K	12.00