



HD PERFECT
AUTOWORK PTE LTD

HD PERFECT AUTOWORK PTE LTD

Co. & GST Reg. No.: 202136904Z

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: hdperfectautowork@gmail.com

Our Ref.: SME4861A

Your Ref. SMD6386Y

Date: 21.10.2024

ATTN: Motor Claims Department

INS: **AIG ASIA PACIFIC INSURANCE PTE LTD**

Dear Sir/Madam,

Accident Involving: SME4861A & SMD6386Y

Date of Accident: 20.07.2024 @ 16.30 HOUR

Location: ORCHARD ROAD

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	7,085.00	
Loss of Rental:			
(\$130.80.50 X 4 Days):	\$	523.20	(03 Repair Days + 1 PRI)
LTA Search	\$	27.25	
Grand Total:	\$	7,635.45	

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Thank You,

Joanne

82979787

Authorisation To Act

I, Zhang Chi ("the third party claimant") of
BLK 90 Punggol Central #09-21, S 828722
(address), owner of SME4861A (vehicle no.)
hereby authorise HD Perfect Autowork Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and / or rental and / or
loss of use ("claim") for my vehicle no. SME4861A that was
damaged pursuant to the accident which occurred on 20/07/24 (date)
at/along Orchard Rd
(location) involving vehicle no/s SMD6386Y ("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a manner that
they deem it fit and the workshop is further authorised to receive payment further to settlement
of my claim with payment cheque/s being made in favour of the workshop.

I further authorise the workshop to execute and/or sign any documents/discharge
vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by
me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident
concerned.

Dated this 22 day of 07 (month) 20 24 (year)

Zhang

Signed by "the third party claimant"



HD PERFECT
AUTOWORK PTE LTD
URN: 202136904Z

Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **HD PERFECT AUTOWORK PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,400.00** (Global Sum) for vehicle no. **SME4861A** that was damaged pursuant to the accident which occurred on **20/07/2024** (date) along **ORCHARD LINK** (location) involving vehicle no/s **SMD6386Y** This is pursuant to the inspection conducted on **23/07/2024** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **ZHANG CHI** (the third party claimant") of vehicle no. **SME4861A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SME4861A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 01 (month) 2025 (year)



Signed by appointed surveyor



HD PERFECT
AUTOWORK PTE LTD
UEN: 2021369047

Signed by "the workshop" (with chop)

"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"

TAX INVOICE

HD PERFECT AUTOWORK PTE LTD

Co. Reg No: 202136904Z

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com

GST Reg. No. : 202136904Z



**HD PERFECT
AUTOWORK PTE LTD**

Date	Invoice Number	Vehicle Number
23.10.2024	HDP202410-00911	SME4861A

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 6,500.00
Total	\$ 6,500.00
Add: 9% GST	\$ 585.00
Total	\$ 7,085.00

Please indicate the invoice number on the reverse side.

HD PERFECT AUTOWORK PTE LTD

AUTO Generated - Signature Not Required



A subsidiary of BKW Automobile Pte Ltd

B K W RENT A CAR PTE LTD
UEN/GST No.: 200106276D
120 Lower Delta Road #02-15 Cendex Centre
Singapore 169208
Tel: +65 67387777 Fax: 6738 6666
Website: <https://bkw.sg>

TAX INVOICE

Invoiced To
HD PERFECT AUTOWORK PTE LTD
C/O ZHANG CHI
BLK 90 PUNGGOL CENTRAL
#08-21
SINGAPORE 828722

Invoice Number A 14233
Invoice Date 29/07/2024
Due Date 29/07/2024
VHA Number A 14233
Vehicle Number SLK 4531 H

S/N	Description	No. of Days	Rate	Amount
1	RENTAL FROM 22 JULY 2024 TO 26 JULY 2024 YOUR REF: SME 4861 A	4	120.00	480.00

Subtotal	480.00
GST @ 9%	43.20
Total (incl. GST)	523.20
Less: Payments	-
Amount Due	S\$523.20

Account Name: BKW RENT A CAR PTE LTD
Account No: 118-312-9991 Paynow UEN: 200106276D
Bank: UNITED OVERSEAS BANK LTD (UOB)
Branch: UOB Shaw Centre Branch
Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208
Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.
* Please indicate the invoice number and vehicle number in the reference.



HIRER'S PARTICULARS

Name (as in I/C) ZHANG CHI
 NRIC/Passport No: [REDACTED] Date of Birth: 12/11/1989
 Address: BLK 90 PUNGGOL CENTRAL Age: S(828722)
#09-21
 Name & Address of Employer
 Occupation Driving Exp:
 Driving Licence No: [REDACTED] Passed Date:
 D/L Type: Local/Int'l/Others:

AUTHORIZED DRIVER'S PARTICULARS

Name (as in I/C) WANG XIAODUAN
 NRIC/Passport No: [REDACTED] Date of Birth: 14/2/1989
 Address: 90 HILLCREST ROAD Age: S(286717)
 Occupation Driving Exp: Yrs
 Driving Licence No: [REDACTED] Passed / Expiry Date: 20/8/2018
 D/L Type: Local/Int'l/Others: Contact No: [REDACTED]

Hirer's Own Vehicle No: SME 4861A Replace Veh No: SLK4531H

Loan Vehicle No: SLR6390Y VR No: 11794

Make & Model: TOYOTA HOSANA Auto/Manual Group:

CHARGES : \$ cts

Daily 4 day @ \$ 120 Per day \$480 15

Weekly/Monthly week @ \$ Per week/Monthly

Others

CDW/PAI @ \$ Per day/Monthly

Delivery/Collection Svc

GST 9% \$43 20

OR No: (A) SUB-TOTAL \$523 20

Petrol Level OUT E 1/4 1/2 3/4 F

Surcharge IN

☐ Return the same petrol level

First km FREE per day

Excess mileage is chargeable at cents per km

GST

TOTAL CHARGES

NON WAIVER EXCESS (Subject to GST): \$ 2000

ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge

☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : Additional Driver's Signature :

SINGAPORE Use Only *Please refer to point 5

INDICATE: A - Accidents D - Dents S - Scratches X - Crack

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

1. The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.

2. All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.

3. No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.

4. Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited.

5. Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimum \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.

6. The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.

7. The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.

8. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's fur between \$300 - \$500.

9. The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.

10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.

11. The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.

12. All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.

13. I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out Time Out Mileage Check By Remarks

22/7/24 1200PM 121850 ANDY

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column /Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In Time In Mileage Check By Remarks

26/07/24 6:30pm 140443

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Jul 2024 / 10:04:07

Receipt Date/Time : 22 Jul 2024 / 10:04:07

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240722-000752

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMD6386Y

As at 20 Jul 2024/16:30:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SMD6386Y
Enquiry Fee
20240722100323708765

25.00	2.25	27.25
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Sub-Total	25.00	2.25	27.25
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Total Before Rounding	25.00	2.25	27.25
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Rounding Difference			0.00
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Total Amount Payable			27.25
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Paid By

512972XXXXXX5672	eNETS Credit Card	27.25
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Total		27.25
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Cash Change		0.00
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Tendered Amount		27.25
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jul 2024 10:44	Clm Dtl Modified	Claimant's Name: -> ZHANG CHI. Claimant's ID: -> S8981994F.	[A] HOW MEI KWAN
2	25 Jul 2024 10:44	Clm Veh Model Changed	(207471) VOLKSWAGEN TOURAN 1.4 1.4 TSI CL 5T13NZ HLG (A).	[A] HOW MEI KWAN
3	25 Jul 2024 10:44	Clm Created	Reg No: SME4861A. Acct Date: 2024/07/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: HD Perfect Autowork Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Jul 2024 10:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Jul 2024 10:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/05	[A] HOW MEI KWAN
6	25 Jul 2024 10:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Jul 2024 10:44	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	25 Jul 2024 10:44	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	25 Jul 2024 10:45	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	25 Jul 2024 10:45	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	29 Jul 2024 19:00	Video Downloaded	Downloaded Video - Accident	[I] Pang, Nicole-xs
12	31 Jul 2024 09:40	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
13	31 Jul 2024 09:41	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
14	06 Aug 2024 09:19	Video Downloaded	Downloaded Video - Accident	[I] Pang, Nicole-xs
15	06 Aug 2024 10:26	Video Downloaded	Downloaded Video - Accident	[I] Binmohdazman, Ahmadfakrunnazri
16	06 Aug 2024 10:26	Video Downloaded	Downloaded Video - Accident	[I] Binmohdazman, Ahmadfakrunnazri
17	06 Aug 2024 11:56	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
18	06 Aug 2024 11:57	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
19	29 Aug 2024 14:29	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
20	30 Aug 2024 10:48	Video Downloaded	Downloaded Video - Accident	[I] Pang, Nicole-xs
21	08 Jan 2025 15:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
22	08 Jan 2025 15:00	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
23	08 Jan 2025 15:00	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
24	08 Jan 2025 15:00	Clm Dtl Modified	JPJ Reg. Date: -> 2018/09/30.	[A] JOANNE LEE KHANG MIN
25	08 Jan 2025 15:00	Clm Details Notified		[A] JOANNE LEE KHANG MIN
26	13 Jan 2025 09:35	Adj Mandate Request	Cur.Req:7548.25:Liability: 100% (BOLA 15) *Quantum: \$7,548.25(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	13 Jan 2025 10:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/05. Mandate Remarks: offer LOR 3 days	[I] Pang, Nicole-xs
28	13 Jan 2025 10:58	Adj Mandate Set	Approved:7439.25:offer LOR 3 days	[I] Pang, Nicole-xs

Date From



Date To



Audit Type

None

Go

ACTIVITY	
No record	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3207894	26 Jul 2024 16:21:53	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SME4861A	SMD6386Y	12.00
3309405	08 Jan 2025 15:00:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME4861A	SMD6386Y	12.00