Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Friday, 26 July 2024 3:07 PM

To: HanZC; SUR

Subject: RE: OWN DAMAGE CLAIM FOR SKX3586A

Dear Han,

As instructed by our client, please proceed to repair the insured vehicle SKX 3586A at repair cost on Lump Sum basis (Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HanZC <hanzc@smemotor.com.sg> Sent: Wednesday, July 24, 2024 4:46 PM

To: SUR <sur@lkkauto.com>

Subject: Fwd: OWN DAMAGE CLAIM FOR SKX3586A

Subject: RE: OWN DAMAGE CLAIM FOR SKX3586A

Date:Tue, 23 Jul 2024 05:22:58 +0000

From:LEE KATIE mailto:katielee@uoi.com.sg

To:Pei Ying mailto:peiying@smemotor.com.sg

CC:DARREN ONG JIN WEE mailto:DarrenOng@uoi.com.sg, SUR mailto:sur@lkkauto.com

Dear Pei Ying,

We will appoint M/s LKK Auto Consultant.

Aside to LKK Auto, please proceed with this new assignment. Policy excess is \$\$500.

Katie Lee
Senior Manager, Claims Division
DID (65) 6490 9318 | Fax (65) 6327 3872 | Email katielee@uoi.com.sg

United Overseas Insurance Limited 146 Robinson Road, #02-01 UOI Building, Singapore 068909 www.uoi.com.sg

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----Original Message----

From: Pei Ying mailto:peiying@smemotor.com.sg Sent: Tuesday, July 23, 2024 11:44 AM

To: LEE KATIE mailto:katielee@uoi.com.sg Subject: OWN DAMAGE CLAIM FOR SKX3586A

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle. Pls note that the vehicle is currently in workshop.

Thanks

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Regards,
Pei Ying
SME MOTOR PTE LTD
1 Kaki Bukit Ave 6
Blk D, #02-15/16/17/18
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6747 6106 (6 lines)

Fax: 6744 2368