

Rajes (LKK Auto)

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Wednesday, July 24, 2024 3:04 PM
To: assignments
Cc: Joanne Yong Lai Fong; claims_lts@bifrostable.com; Claims Dept; Ms Lim; claims_ltv@bifrostable.com; Assessment Dept
Subject: FW: D24006443MFC/CTPL/JY : PRS for our client's vehicle SHD 6559 A and your insured's vehicle SHC 7382 R on 23.07.2024
Attachments: SHD 6559 A 23.07.2024 GIA Rpt.pdf; MT00017765 is Approved; msa.pdf

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |
Website <http://www.msfirstcapital.com.sg>
A Member of  Insurance Group

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From: Assessment Dept <assessment_ltc@bifrostable.com>
Sent: Tuesday, July 23, 2024 4:45 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; claims_lts@bifrostable.com; Claims Dept <claims_ltr@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; claims_ltv@bifrostable.com
Subject: PRS for our client's vehicle SHD 6559 A and your insured's vehicle SHC 7382 R on 23.07.2024

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Koh Teng Hock, to notify you of the aforesaid accident involving our client's vehicle SHD 6559 A and your insured's vehicle SHC 7382 R on 23.07.2024

Will email our client's SAS report once avail.

This serves as a **NOTICE** that we are claiming against SHC 7382 R for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 59 Loyang Drive Level 4 Room 7 Singapore 508969

Contact Person: Mr Yee / Janice

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : **23.07.2024 @ 1300 hrs**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687