

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 31 July 2024 11:51 AM
To: 'Irene Tay'; SUR
Cc: 'Claims Dept of CTI'; 'eddie.sim@sg.cntaiping.com'
Subject: RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY
Attachments: PC5067U 2nd IA.pdf

Dear Irene,

Re-send.

Enclosed herewith 2nd preliminary advice of PC 5067U.
Repairer able to undertake the repair cost at \$30,000.00 on Lump Sum basis.

Kindly advise on authorisation.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, July 31, 2024 11:50 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; eddie.sim@sg.cntaiping.com
Subject: RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

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Kindly advise on authorisation

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, July 26, 2024 9:29 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

Dear Irene,

Enclosed herewith preliminary advice of PC 5067U.

Pending repair cost from repairer.

We have not authorise repair.

Kindly advise this case (PC5067U-OD claim) will assign to us via Merimen System or EZCLAIMS.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Wednesday, July 24, 2024 3:00 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

Dear Irene,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/

siewsc@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, July 24, 2024 2:36 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@autoinsure.com.sg; ChenKhuan.Loh@autoinsure.com.sg

Subject: FW: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

[Confidential]

Dear Sir/Mdm (LKK),

We refer to the above captioned matter .

Please assist to conduct survey.

Thanks & Best Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Irene Tay

Sent: Wednesday, July 24, 2024 2:32 PM

To: Chen Khuan Loh < >

Cc: AutoInsure <claims@autoinsure.com.sg>; assignments@lkk.com

Subject: RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

Dear Sir,

We refer to the above captioned matter and your email below.

We will be appointing LKK to conduct survey.

Thanks & Best Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chen Khuan Loh <ChenKhuan.Loh@autoinsure.com.sg>

Sent: Wednesday, July 24, 2024 10:12 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: AutoInsure <claims@autoinsure.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

[Confidential]

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[Confidential]

Hi Cecilia,

Please let us know that this case will be assigned to which surveyor, as the insured keep chasing us.

Thank You

Regards,

Ck Loh

Claims Estimator

Century Motors (Singapore) Pte Ltd | 6 Marsiling Lane, Singapore 739145.

Tel: +65 3157 2631

Mobile: +65 9743 6363

www.inchcape.com



From: Chen Khuan Loh <ChenKhuan.Loh@autoinsure.com.sg>

Sent: Monday, July 22, 2024 2:27 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: AutoInsure <claims@autoinsure.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

Hi Cecilia,

Attached the claim no.

Case Management							
<input type="checkbox"/>	Case No.	Claim No.	Claimant No.	Notification No.	Vehicle No.	Handler	Survey
<input checked="" type="checkbox"/>	18152619633834 72128	SNM24D204152	1		PC5067U	Tay Hui Ping Ir ene	

Thank You

Regards,

Ck Loh

Claims Estimator

Century Motors (Singapore) Pte Ltd | 6 Marsiling Lane, Singapore 739145.

Tel: +65 3157 2631

Mobile: +65 9743 6363



From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, July 22, 2024 2:25 PM

To: Chen Khuan Loh <ChenKhuan.Loh@autoinsure.com.sg>

Cc: AutoInsure <claims@autoinsure.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

[Confidential]

Dear Sir/Madam

Have you submitted the estimate in ezclaim?

We have not received claim notification.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, July 22, 2024 2:13 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chen Khuan Loh <ChenKhuan.Loh@autoinsure.com.sg>

Cc: AutoInsure <claims@autoinsure.com.sg>

Subject: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

Dear Cecilia,

Please refer to the below email.

Kindly assist on behalf of Irene.

OIC: Irene Tay | DID: 6389 6192

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Chen Khuan Loh <ChenKhuan.Loh@autoinsure.com.sg>

Sent: Monday, July 22, 2024 1:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: AutoInsure <claims@autoinsure.com.sg>

Subject: OUR REF: CM281 PC5067U OD CLAIM DOA: 17/07/2024

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Dear all,

We have created an OD claim in Ezclaim.

Please conduct PRS for the said vehicle at our premises.

Thank You

Regards,

Ck Loh

Claims Estimator

Century Motors (Singapore) Pte Ltd | 6 Marsiling Lane, Singapore 739145.

Tel: +65 3157 2631

Mobile: +65 9743 6363

www.inchcape.com

