

## Rajes (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, July 24, 2024 2:36 PM  
**To:** Admin A; assignments  
**Cc:** claims@autoinsure.com.sg; ChenKhuan.Loh@autoinsure.com.sg  
**Subject:** FW: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

[Confidential]

Dear Sir/Mdm (LKK),

We refer to the above captioned matter .

Please assist to conduct survey.

Thanks & Best Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Irene Tay  
**Sent:** Wednesday, July 24, 2024 2:32 PM  
**To:** Chen Khuan Loh < >  
**Cc:** AutoInsure <claims@autoinsure.com.sg>; assignments@lkk.com  
**Subject:** RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

Dear Sir,

We refer to the above captioned matter and your email below.

We will be appointing LKK to conduct survey.

Thanks & Best Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Chen Khuan Loh <[ChenKhuan.Loh@autoinsure.com.sg](mailto:ChenKhuan.Loh@autoinsure.com.sg)>

**Sent:** Wednesday, July 24, 2024 10:12 AM

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

[Confidential]

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[Confidential]

Hi Cecilia,

Please let us know that this case will be assigned to which surveyor, as the insured keep chasing us.

Thank You

Regards,  
**Ck Loh**  
**Claims Estimator**  
Century Motors (Singapore) Pte Ltd | 6 Marsiling Lane, Singapore 739145.  
Tel: +65 3157 2631  
Mobile: +65 9743 6363  
[www.inchcape.com](http://www.inchcape.com)



**From:** Chen Khuan Loh <[ChenKhuan.Loh@autoinsure.com.sg](mailto:ChenKhuan.Loh@autoinsure.com.sg)>  
**Sent:** Monday, July 22, 2024 2:27 PM  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Subject:** RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

Hi Cecilia,

Attached the claim no.

Case Management							
<input type="checkbox"/>	Case No.	Claim No.	Claimant No.	Notification No.	Vehicle No.	Handler	Survey
<input checked="" type="checkbox"/>	18152819833834 72128	SNM24D204152	1		PC5067U	Tay Hui Ping Ir ene	

Thank You

Regards,  
**Ck Loh**  
**Claims Estimator**  
Century Motors (Singapore) Pte Ltd | 6 Marsiling Lane, Singapore 739145.  
Tel: +65 3157 2631  
Mobile: +65 9743 6363  
[www.inchcape.com](http://www.inchcape.com)

---

**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Monday, July 22, 2024 2:25 PM

**To:** Chen Khuan Loh <[ChenKhuan.Loh@autoinsure.com.sg](mailto:ChenKhuan.Loh@autoinsure.com.sg)>

**Cc:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** RE: CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

[Confidential]

Dear Sir/Madam

Have you submitted the estimate in ezclaim?

We have not received claim notification.

Thanks & Best Regards,  
Cecilia Lee  
Claims Department

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---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, July 22, 2024 2:13 PM

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chen Khuan Loh <[ChenKhuan.Loh@autoinsure.com.sg](mailto:ChenKhuan.Loh@autoinsure.com.sg)>

**Cc:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>

**Subject:** CTI REF: SNM24D204152/PC5067U/C01/TAYHP - YOUR REF: CM281 PC5067U | DOA: 17/07/2024 - OD VEH SURVEY

Dear Cecilia,

Please refer to the below email.

Kindly assist on behalf of Irene.

OIC: Irene Tay | DID: 6389 6192

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**From:** Chen Khuan Loh <[ChenKhuan.Loh@autoinsure.com.sg](mailto:ChenKhuan.Loh@autoinsure.com.sg)>  
**Sent:** Monday, July 22, 2024 1:55 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>  
**Subject:** OUR REF: CM281 PC5067U OD CLAIM DOA: 17/07/2024

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Dear all,

We have created an OD claim in Ezclaim.

Please conduct PRS for the said vehicle at our premises.

Thank You

Regards,

**Ck Loh**

**Claims Estimator**

Century Motors (Singapore) Pte Ltd | 6 Marsiling Lane, Singapore 739145.

Tel: +65 3157 2631

Mobile: +65 9743 6363

[www.inchcape.com](http://www.inchcape.com)

