

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 25 June 2024 1:57 PM  
**To:** 'Henry Lee (Ding Auto - Sin Ming Branch)'; SUR  
**Cc:** Kenneth Ding; Lynn Yap (Ding Auto; Celine Chua (Ding Auto - Sin Ming Branch; Joyce (Ding Auto - Carros Branch; Jessie Ong (Ding Auto Sin Ming Branch  
**Subject:** RE: CTI REF: SNM24D203389/SLT1730Y/C01/LEEPG/THAMYL I OD VEHICLE SURVEY & APPROVAL - DOA: 06/06/2024

Dear Henry,

As instructed by our client , please proceed to repair the **insured vehicle SLT 1730Y. Lump Sum Not Exceeding \$40,000/- or whichever lower. Excess \$2000/-**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Henry Lee (Ding Auto - Sin Ming Branch) <sa0406@dingauto.sg>  
**Sent:** Monday, June 24, 2024 10:55 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Kenneth Ding <kenneth.ding@dingauto.sg>; Lynn Yap (Ding Auto <Claims@dingauto.sg>; Celine Chua (Ding Auto - Sin Ming Branch <accounts@dingauto.sg>; Joyce (Ding Auto - Carros Branch <admin.carros@dingauto.sg>; Jessie Ong (Ding Auto Sin Ming Branch <smclaims@dingauto.sg>  
**Subject:** Re: CTI REF: SNM24D203389/SLT1730Y/C01/LEEPG/THAMYL I OD VEHICLE SURVEY & APPROVAL - DOA: 06/06/2024

Dear Veron,

Please let us know the mandate of this case asap as the customer has chased us numerous times.

Thank you.

Best Regards,



**Henry Lee**  
*Claims Department (Sin Ming Branch)*

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Mobile +65 8363 6141 | Office +65 6452 1208  
Web [www.dingauto.sg](http://www.dingauto.sg) | Email [sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)  
HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721  
Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645  
NorthWest Branch 60 Jalan Lam Huat #06-46/47 Carros Centre S737869

On Tue, Jun 18, 2024 at 6:01 PM Henry Lee (Ding Auto - Sin Ming Branch) <[sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)> wrote:

Dear Veron,

We are able to carry out the repair at Lump Sum not exceeding \$40,000. Thank you.

Best Regards,



**Henry Lee**  
*Claims Department (Sin Ming Branch)*

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Web [www.dingauto.sg](http://www.dingauto.sg) | Email [sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)  
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NorthWest Branch 60 Jalan Lam Huat #06-46/47 Carros Centre S737869

On Thu, Jun 13, 2024 at 1:25 PM Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Henry,

Kindly check vehicle able to repair at lump sum Not exceeding \$40,000/- or whichever lower. **(subject to insurance approval)**

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Henry Lee (Ding Auto - Sin Ming Branch) <[sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)>

**Sent:** Tuesday, June 11, 2024 6:33 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Kenneth Ding <[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)>; Lynn Yap (Ding Auto) <[Claims@dingauto.sg](mailto:Claims@dingauto.sg)>; Celine Chua (Ding Auto - Sin Ming Branch) <[accounts@dingauto.sg](mailto:accounts@dingauto.sg)>; Joyce (Ding Auto - Carros Branch) <[admin.carros@dingauto.sg](mailto:admin.carros@dingauto.sg)>; Jessie Ong (Ding Auto Sin Ming Branch) <[smclaims@dingauto.sg](mailto:smclaims@dingauto.sg)>

**Subject:** CTI I OD - SLT1730Y I DOA 06/06/2024 - VEHICLE SURVEY & APPROVAL

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear CTI Motor Claim Officer,

Good day to you.

Kindly refer to the attached GIA Report, CI, Estimate Repair and accident photos for your further review and seek your approval.

EzClaim ref : 24N024657

We are looking forward to hearing from you soon. Thank you.

Best Regards,

## Henry Lee

*Claims Department (Sin Ming Branch)*

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**Web** [www.dingauto.sg](http://www.dingauto.sg) | **Email** [sa0406@dingauto.sg](mailto:sa0406@dingauto.sg)

**HQ** 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721

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