

Veron Chen (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 25 June 2024 1:38 PM
To: Veron Chen (LKKAUTO); SUR
Cc: Eddie Sim
Subject: RE: CTI REF: SNM24D203389/SLT1730Y/C01/LEEPG/THAMYL I OD VEHICLE SURVEY & APPROVAL - DOA: 06/06/2024

[Confidential]

Hi Veron

Please proceed not exceeding \$40k.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Saturday, June 22, 2024 7:23 PM
To: SUR <sur@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: CTI REF: SNM24D203389/SLT1730Y/C01/LEEPG/THAMYL I OD VEHICLE SURVEY & APPROVAL - DOA: 06/06/2024

[Confidential]

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[Confidential]

Dear Pauline,

Any approval as repairer is chasing.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, June 19, 2024 7:45 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: CTI REF: SNM24D203389/SLT1730Y/C01/LEEPG/THAMYL I OD VEHICLE SURVEY & APPROVAL - DOA: 06/06/2024

Dear Pauline,

We refer to the above mentioned.

Repairer are able to carry out the repair at Lump Sum not exceeding \$40,000/-

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, June 14, 2024 2:31 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D203389/SLT1730Y/C01/LEEPG/THAMYL I OD VEHICLE SURVEY & APPROVAL - DOA: 06/06/2024

Dear Pauline,

According to surveyor, no modification.

At the time of inspection, steering, brake are in order, all the tyres of the insured vehicle were found to be in good serviceable condition with remaining tread depth of approximately front 7mm and rear 5mm

Enclosed preliminary revised of vehicle SLT 1730Y

Date of survey: 13/6/2024

Number of days (estimated) : 14 days

Lump sum repair

We have Not authorise repair.

Pending repair cost from repairer.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Wednesday, June 12, 2024 4:04 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;
Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D203389/SLT1730Y/C01/LEEPG/THAMYL I OD VEHICLE SURVEY & APPROVAL - DOA: 06/06/2024

Dear Cecilia,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, June 12, 2024 2:50 PM

To: Henry Lee (Ding Auto - Sin Ming Branch) <sa0406@dingauto.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Pauline Tham <pauline.tham@sg.cntaiping.com>; Kenneth Ding <kenneth.ding@dingauto.sg>; Lynn Yap (Ding Auto) <Claims@dingauto.sg>; Celine Chua (Ding Auto - Sin Ming Branch) <accounts@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jessie Ong (Ding Auto Sin Ming Branch) <smclaims@dingauto.sg>;
Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: CTI REF: SNM24D203389/SLT1730Y/C01/LEEPG/THAMYL I OD VEHICLE SURVEY & APPROVAL - DOA: 06/06/2024

[Confidential]

Without Prejudice

Dear Sir/Madam

We will arrange survey on without prejudice basis. Please also submit the **Rental Agreement**.

Please note that the case handler is **Ms. Pauline Tham**.

Dear LKK

Please arrange to survey the vehicle: SLT1730Y

Workshop: DING AUTO PTE LTD

DOA: 06/06/2024 17:30

Excess: \$2000

OSP: No

VDL: Yes

Best Regards,
Cecilia Lee
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 12, 2024 9:56 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Henry Lee (Ding Auto - Sin Ming Branch) <sa0406@dingauto.sg>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Lynn Yap (Ding Auto) <Claims@dingauto.sg>; Celine Chua (Ding Auto - Sin Ming Branch) <accounts@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jessie Ong (Ding Auto Sin Ming Branch) <smclaims@dingauto.sg>

Subject: CTI REF: SNM24D203389/SLT1730Y/C01/LEEPG I OD VEHICLE SURVEY & APPROVAL - DOA: 06/06/2024

Dear Cecilia,

Please refer to the below email.

Kindly assist.

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Henry Lee (Ding Auto - Sin Ming Branch) <sa0406@dingauto.sg>

Sent: Tuesday, June 11, 2024 6:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Lynn Yap (Ding Auto) <Claims@dingauto.sg>; Celine Chua (Ding Auto - Sin Ming Branch) <accounts@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jessie Ong (Ding Auto Sin Ming Branch) <smclaims@dingauto.sg>

Subject: CTI I OD - SLT1730Y I DOA 06/06/2024 - VEHICLE SURVEY & APPROVAL

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Dear CTI Motor Claim Officer,

Good day to you.

Kindly refer to the attached GIA Report, CI, Estimate Repair and accident photos for your further review and seek your approval.

EzClaim ref : 24N024657

We are looking forward to hearing from you soon. Thank you.

Best Regards,

Henry Lee

Claims Department (Sin Ming Branch)

Mobile +65 8363 6141 | **Office** +65 6452 1208

Web www.dingauto.sg | **Email** sa0406@dingauto.sg

HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721

Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645

NorthWest Branch 60 Jalan Lam Huat #06-46/47 Carros Centre S737869