

## Veron Chen (LKKAuto)

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**From:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)  
<SiauChin.Chan@stridespremier.com.sg>  
**Sent:** Thursday, 19 September 2024 11:58 AM  
**To:** Veron Chen (LKKAuto); Rajes (LKK Auto); MTPRI; SUR; Ong Hua Yen  
(StridesASvcs/Ins & Claims/Tx,RAC&PH)  
**Cc:** Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu; Henry Kao  
**Subject:** RE: THIRD PARTY CLAIM - SMRT REF: SG5539F / CCS REF: SMN6269A

Dear Veron,

The bus involved is **SG5539T**. Thanks.

Best Regards,  
Karen Chan  
Claims Department  
Tel: 6556 3523

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Thursday, 19 September 2024 11:50 am  
**To:** Rajes (LKK Auto) <rajes@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>  
**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>  
**Subject:** RE: THIRD PARTY CLAIM - SMRT REF: SG5539F / CCS REF: SMN6269A

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Dear Hua Yen,

Kindly confirmed OI vehicle is SG 5539F of SG 5539T

Best Regards,  
**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Tuesday, 23 July 2024 4:28 PM  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>; Esther Lim

<EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>

**Subject:** RE: THIRD PARTY CLAIM - SMRT REF: SG5539F / CCS REF: SMN6269A

Dear Hua Yen,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/  
[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Tuesday, July 23, 2024 3:32 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)

<[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus)

<[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu

<[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; Henry Kao <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>

**Subject:** FW: THIRD PARTY CLAIM - SMRT REF: SG5539F / CCS REF: SMN6269A

Ref: BUS/07/24/7008

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: SMN6269A

Insured: SG5539T

Workshop: Cycle & Carriage

Thank you.

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** Lim Teng Keat <[tengkeat.lim@cyclecarriage.com.sg](mailto:tengkeat.lim@cyclecarriage.com.sg)>

**Sent:** Wednesday, 17 July 2024 12:17 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>;

Vikneswaran Naidu Ayavoo <[vikneswarannaidu.ayavoo@cyclecarriage.com.sg](mailto:vikneswarannaidu.ayavoo@cyclecarriage.com.sg)>

**Subject:** THIRD PARTY CLAIM - SMRT REF: SG5539F / CCS REF: SMN6269A

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Dear SMRT,

Please find attached documents for your perusal.

Kindly advise Liability Clearance.

Thanks & Regards,

Lim Teng Keat  
Customer Service Advisor  
Claim Division Operation Body & Paint Centre  
209 Pandan Gardens



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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