

Rajes (LKK Auto)

From: Rajes (LKK Auto)
Sent: Thursday, November 28, 2024 12:04 PM
To: Jenny Lew (CTPIS); SUR; assignments; Claims Dept of CTI
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204039/SNM7172G/C02/LEWLC & Your Ref: SNB1322M

Dear Jenny,

Kindly refer email below.

No survey was done for this vehicle.

We will close this file at our end without billing.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Sent: Thursday, November 28, 2024 11:54 AM
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204039/SNM7172G/C02/LEWLC & Your Ref: SNB1322M

Dear Jenny, LKK,

My client withdraw claim from us, please close case.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Friday, 2 August 2024 2:52 pm
To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204039/SNM7172G/C02/LEWLC & Your Ref: SNB1322M

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WITHOUT PREJUDICE

Dear Sirs/Madam

We unable to comment the liability.

Please let us have the supporting evidence to substantiate the claim, thank you.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Sent: Friday, August 2, 2024 11:23 AM
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204039/SNM7172G/C02/LEWLC & Your Ref: SNB1322M

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[Confidential]

Dear Jenny,

Please find attached quotation.

My client dashcam intermittently recording issue, no video footage of the accident.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



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 A member of the Jardine Cycle & Carriage Group

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Thursday, August 1, 2024 10:49 AM
To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
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Dear Sirs/Madam

We refer to the above.

Please let us have the copy of the estimated costs of repairs and your client video evidence to review.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Sent: Thursday, August 1, 2024 10:26 AM
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
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[Confidential]

Dear Jenny, LKK,

Would like to follow up on the liability clearance.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



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 A member of the Jardine Cycle & Carriage Group

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, July 23, 2024 12:08 PM
To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204039/SNM7172G/C02/LEWLC & Your Ref: SNB1322M

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Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Sent: Tuesday, July 23, 2024 11:58 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
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You don't often get email from tengkeat.lim@cyclecarriage.com.sg. [Learn why this is important](#)

Dear Jenny,

May assign to

Mohammed Rasul Bin Mohd Yunus (LKK)

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



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From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>
Sent: Tuesday, July 23, 2024 11:48 AM
To: jenny.lew@sg.cntaiping.com; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D204039/SNM7172G/C02/LEWLC & Your Ref: SNB1322M

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Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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