

CARSMITH PTE LTD

Email: claims@carsmith.biz / info@carsmith.biz

Date : 06 Aug 2024
Your Ref: To Be Advised
Our Ref: A2407-021-SLL1327X

INDIA INTERNATIONAL INSURANCE

64 Cecil St
#04, #05 IOB Building
Singapore 049711

Attn: Motor Claims Department

Dear Sir/Madam,

CLAIMANT: CHEN YUQIAN

PROPERTY DAMAGES CLAIMS AS A RESULT OF A ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES NO. SLL1327X AND GBK3058H ALONG NEW UPPER CHANGI RD ON 19.07.2024.

1. We act for **CHEN YUQIAN**, the owner of vehicle No. **SLL1327X** involved in the abovementioned road accident, in his claim for damages of the consequential property losses and expenses incurred as a result of the said accident.
2. We are instructed that the accident was caused solely or contributed by your / your authorized driver's / your insured's authorized driver's negligent driving, use and/or management of motor vehicle No. **GBK3058H**.
3. Copies of the following supporting documents are enclosed herewith for your perusal: -

a.	Invoice Cost of Repair
b.	Invoice Rental Agreement / Loss of Use
c.	Invoice LTA Search

4. As a result of the accident, our client has been put to loss and expenses, particulars of which are as follows.

i.	Cost of Repair \$3,200.00 + GST \$288	S\$ 3,488.00
ii.	Pre-Inspection Days – 2 Days	S\$ 300.00
iii.	Rental Agreement / Loss of Use – 4 Days	S\$ 600.00
iv.	LTA Search	S\$ 27.25
v.	Total	S\$ 4,415.25

In compliance with the protocol, we have engaged your panel of surveyor for the damages claim to the said amount. Do refer to attachment and we hope to have an amicable settlement reply soon.

5. You may acknowledge receipt of this letter by email to: claims@carsmith.biz

Yours faithfully
CARSMITH PTE LTD

LETTER OF AUTHORISATION

To: CARSMITH PRIVATE LIMITED

RE: ACCIDENT INVOLVING VEHICLE NOS. SLL1327X & GBK3058H
ALONG new upper changi rd ON
19/07/2024.

I/We CHEN YU QIAN
NRIC / Passport No.: S7489591C the owner of vehicle no SLL1327X
hereby authorise you to commence repair to the said vehicle forthwith. In consideration of
you repairing my/our vehicle at my / our request: -

1. I/We hereby irrevocably authorise you to demand, claim, settle (in any manner you deem fit), receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc and to appoint any solicitor to act for me/us in respect of the claim and all or any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third-party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated directly to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.
2. If the third-party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim directly from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf.

3. If the own insurers' claim is not applicable and/or the third-party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.
4. I undertake to pay you the cost of repair of my vehicle and all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf, in the event the contents of my accident report is untrue or inaccurate or not believed by the court.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third-party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third-party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third-party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third-party claim and in case the settlement monies is sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repair settled and related expenses, costs and disbursement incurred.

My/Our insurer is/are Sompo Insurance Singapore pte. Ltd.

Policy No. D24MTPV01001054 Expiry Date: _____

Date: _____ Excess: _____

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Owner's Signature/Co's Stamp (if applicable)

Witness Signature/Name

Date: 24/7/24

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2023D0003473
Claimant Ref: SLL 1327X

We/I, CARSMITH PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,488.00 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 27.25 (search fee), vehicle no. SLL1327X that was damaged pursuant to the accident which occurred on 19/07/2024 (date) at NEW UPPER CHANGI RD (location) involving vehicle no. GBK3058H (insured vehicle). This is pursuant to the inspection conducted on 24/07/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHEN YUQIAN ("the third party claimant") of vehicle no. SLL1327X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLL1327X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,815.25 to CARSMITH PTE LTD

Dated this 23 day of September 2024

CLAIMANT:

Signature: _____

Signed by "the workshop" with chop

Name: _____

Carsmith Pte Ltd

NRIC: _____

201910097E

Address: _____

Premier @ 8 Kaki Bukit
Ave 4 # 04-35 S(415875)

Nationality: _____

Occupation: _____

WITNESS:

Signature: _____

Signed by appointed Surveyor

Name: _____

LKK Auto Consultants Pte Ltd

NRIC: _____

199607198R

Address: _____

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality: _____

Occupation: _____

Signed without prejudice for
any claim for personal injury

**CARSMITH PRIVATE LIMITED**

PREMIER

8 KAKI BUKIT AVE 4 #04-34/35

Singapore 415875

+65 90910000

info@carsmith.biz

GST Registration No. : 201910097E

Tax Invoice

BILL TO
A2407-21-SLL1327XINVOICE 5453
DATE 06/08/2024
TERMS Due on receipt
DUE DATE 06/08/2024

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	LUMP SUM FOR REPAIR		1	3,200.00	3,200.00

THANK YOU

SUBTOTAL	3,200.00
GST TOTAL	288.00
TOTAL	3,488.00

BALANCE DUE **S\$3,488.00**

GST SUMMARY

RATE	GST	NET
GST @ 9%	288.00	3,200.00

Company Registration No. 201910097E
Bank Account Details: DBS Bank : 07-2009261-9
PayNow:201910097E
All payments are transacted in Singapore dollars only.
All payments are non-refundable or exchangeable.
Thanks for your patronage.
Page 1 of 1



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Jul 2024 / 14:05:21
Receipt Date/Time : 22 Jul 2024 / 14:05:21

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240722-002291
Previous Receipt No. :



S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBK3058H As at 19 Jul 2024/19:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - GBK3058H Enquiry Fee 20240722140400195194	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
462845XXXXXX6661		eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Jul 2024 13:08	Clm Dtl Modified	Claimant's Name: -> CHEN YUQIAN. Claimant's ID: -> S7489591C.	[A] HOW MEI KWAN
2	23 Jul 2024 13:08	Clm Veh Model Changed	(204611) HONDA VEZEL 1.5 1.5X CVT (A).	[A] HOW MEI KWAN
3	23 Jul 2024 13:08	Clm Created	Reg No: SLL1327X. Acct Date: 2024/07/19. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: SOMPO INSURANCE SINGAPORE PTE. LTD. (HQ). Workshop: Carsmith Private Limited (HQ)	[A] HOW MEI KWAN
4	23 Jul 2024 13:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Jul 2024 13:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/01	[A] HOW MEI KWAN
6	23 Jul 2024 13:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Jul 2024 13:09	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	23 Jul 2024 13:09	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	08 Aug 2024 09:29	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party at the slip road.	[A] NA MENG YAN
10	13 Aug 2024 00:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/01	[I] Zuhaidah Bte Samsuri
11	13 Aug 2024 00:10	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
12	22 Aug 2024 01:22	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	22 Aug 2024 01:22	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	22 Aug 2024 01:22	Clm Dtl Modified	JPJ Reg. Date: -> 2017/02/15.	[A] JOANNE LEE KHANG MIN
15	22 Aug 2024 01:22	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	10 Sep 2024 11:43	Adj Mandate Request	Cur.Req:3995.25:Liability: 100% *Quantum: \$ 3,995.25 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
17	12 Sep 2024 09:02	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/08/01. Mandate Remarks: To offer LOU @ \$60 p/d	[I] Zuhaidah Bte Samsuri
18	12 Sep 2024 09:02	Adj Mandate Set	Approved:3875.25:To offer LOU @ \$60 p/d	[I] Zuhaidah Bte Samsuri

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3206087	24 Jul 2024 09:17:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLL1327X	GBK3058H	12.00

3222523	22 Aug 2024 01:22:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLL1327X	GBK3058H	12.00
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