

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 08.08.2024

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMQ 5700L / SKM 533E ON 20.07.2024

We are the authorized repair workshop for the owner of motor vehicle no: **SMQ 5700L** , which was involved in the captioned accident with your insured vehicle no: **SKM 533E** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 1,308.00
2) Loss of Rental	\$ 300.00
3) GIA Search Fee	\$ 2.18
	<u>\$ 1,610.18</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving License | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For FASTECH AUTO PTE LTD



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Tan Song Leong ("the third party claimant")
of 70 Upper Serangoon View #06-29 Kingsford Waterbay (S) 533883 (address),
owner of SMQ 5700L (vehicle no.) hereby authorize
Fastech Auto Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SMQ 5700L that was
damaged pursuant to the accident which occurred on 20.07.24 (date) along
carpark of Blk 70 Upper Serangoon View (lot 347) (location)
involving vehicle no/s SKM 533E ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 24 day of July (month) 20 24 (year)


Signed by "the third party claimant"


Signed by "the workshop"



*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **FASTECH AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,308.00** (Repair Cost), **S\$200.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **SMQ 5700L** that was damaged pursuant to the accident which occurred on **20/07/2024** (date) at/along **CARPARK OF BLK 70 UPPER SERANGOON VIEW (LOT 347)** (location) involving vehicle no/s **SKM 533E**. This is pursuant to the inspection conducted on **24/07/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TAN SONG LEONG** (the third party claimant”) of vehicle no. **SMQ 5700L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMQ 5700L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of Nov (month) 2024 (year)



cks

Signed by appointed surveyor

As



Signed by “the workshop” (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 24049

Date : 05.08.2024

Vehicle No : SMQ 5700L

Make/Model : KIA CERATO 1.6

Chassis/Eng# :

Accident Date : 20.07.2024

Claim No :

Reference : 0724 -24049

Policy No :

Amount

To proceed on lump sum repair

S\$

1200.00

E. & O. E.

Total : S\$ 1200.00

GST @ 9% : S\$ 108.00

Amount Due : **S\$ 1308.00**


for FASTECH AUTO PTE LTD

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 22896

Name Tan Song Leong			REG. No. SLH 7586X	MAKE MODEL:	
ADDRESS To Upper Serangoon View #06-24 Kingsford Waterbay Singapore 533 883			DIESEL	PETROL	E 1/4 1/2 3/4 F
			KM IN	DATE & TIME IN 26.07.24 @ 15:44 am	
			KM OUT	DATE & TIME OUT 24.07.24 @ 10:43 am	
			KM DRIVEN	TIME USED	
NAMED DRIVER					
DRIVING LICENCE NO S 8334587Z	DATE OF EXPIRY	PLACE OF ISSUE	HOURS	@\$\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	3 DAYS	@\$\$ 100.00	\$ 300.00
ADD NAMED DRIVER			WEEKS	@\$\$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS	@\$\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL
IMPORTANT NOTES:					
<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p>			TOTAL RENTAL		\$ 300.00
			DELIVERY FEE		
			COLLECTION FEE		
ADDITIONAL CONDITIONS:			<p>X</p> <p>PER DAY \$ PER WEEK \$ PER MONTH \$</p>		
<p>COMPREHENSIVE COVERED EXCESS:</p> <p>*Section I – Used in S'pore only : SGD 2000.00 *Section I – Used outside S'pore : SGD 4000.00 *Section II – Used in S'pore only : SGD 1500.00 *Section II – Used outside S'pore : SGD 3000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00</p>			<p>BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)</p>		
<p>THIRD PARTY COVERED EXCESS:</p> <p>*Hirer must bear all costs to the damages of the return vehicle. *Section II – Used in S'pore only : SGD 1500.00</p>			<p>X</p> <p>PER DAY \$ PER WEEK \$ PER MONTH \$</p>		
<p>*Hirer must bear all costs to the damages of the return vehicle. *Section II – Used outside S'pore : SGD 3000.00</p>					
<p>YOUNG AND INEXPERIENCE DRIVER</p> <p>Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.</p>			PREPAYMENT		TOTAL CHARGE
<p>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</p> <p>*Section I – Used in S'pore only : SGD 6000.00 *Section I – Used outside S'pore : SGD 12,000.00 *Section II – Used in S'pore only : SGD 6000.00 *Section II – Used outside S'pore : SGD 12,000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00</p>			CHECK		DEPOSIT
<p>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</p> <p>*Hirer must bear all costs to the damages of the return vehicle. *Section II – Used in S'pore only : SGD 6000.00</p>			CASH		
<p>*Hirer must bear all costs to the damage of the return vehicle. *Section II – Used outside S'pore : SGD 12,000.00</p>			RECEIPT NO.		NETT CHARGE
<p>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</p>					
			AMOUNT DUE / REFUND		

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X

RENTER'S/DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay
Singapore 417883
Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786
Co. Reg No: 52928467K

To: TAN SONG LEONG

Invoice : DCR-2024-07-11

Date : 26.07.2024

Agreement No : 22896

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : SLH 7586X (0724-24049)	\$ 300.00
Rental Period from 24.07.2024 to 26.07.2024	
E. & O. E.	Total \$ 300.00

KE LI
for Dynamic Car Rental


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKM533E

Date of Accident

20/07/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **20/01/2024 - 19/01/2025**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **22/07/2024 14:46**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 29 July 2024 12:06 PM
To: jfleo11@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SKM533E(AIG) AND SMQ5700L AT/ALONG B1 KINGSFORD WATERBAY CARPARK AT UPPER SERANGOON VIEW ON 20/07/2024

Leo Hee Long

[By Email Only]

Dear Sir/Madam,

You Ref: SKM533E

Our Ref: CD/AIG24070345/Upa3

ACCIDENT INVOLVING SKM533E(AIG) AND SMQ5700L AT/ALONG B1 KINGSFORD WATERBAY CARPARK AT UPPER SERANGOON VIEW ON 20/07/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim notification from SMQ5700L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Jul 2024 11:58	Clm Dtl Modified	Claimant's Name: -> Tan Song Leong. Claimant's ID: -> S8334587Z.	[A] HOW MEI KWAN
2	23 Jul 2024 11:58	Clm Veh Model Changed	(201687) KIA CERATO 1.6 EX (A).	[A] HOW MEI KWAN
3	23 Jul 2024 11:58	Clm Created	Reg No: SMQ5700L. Acct Date: 2024/07/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	23 Jul 2024 11:58	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Jul 2024 11:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/01	[A] HOW MEI KWAN
6	23 Jul 2024 11:58	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Jul 2024 11:58	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	23 Jul 2024 11:58	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	23 Jul 2024 11:58	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	23 Jul 2024 11:58	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	24 Jul 2024 11:22	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
12	26 Jul 2024 15:08	Video Downloaded	Downloaded Video - Accident	[I] Tarnjit Singh, Belveen Singh
13	26 Jul 2024 15:09	Video Downloaded	Downloaded Video - Accident	[I] Tarnjit Singh, Belveen Singh
14	29 Jul 2024 12:02	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	29 Jul 2024 12:02	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
16	05 Aug 2024 08:39	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/08/01	[A] CHEW HSIAO TONG
17	22 Aug 2024 01:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	22 Aug 2024 01:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	22 Aug 2024 01:42	Clm Dtl Modified	JPJ Reg. Date: -> 2019/11/25.	[A] JOANNE LEE KHANG MIN
20	22 Aug 2024 01:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	30 Aug 2024 09:11	Adj Mandate Request	Cur Req:1610.18:Liability: 100%B23 *Quantum: \$1,610.18 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
22	15 Nov 2024 10:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/01. Mandate Remarks: Mandate approved at \$1,610.18 subj to all docs made available and verified	[I] Tarnjit Singh, Belveen Singh
23	15 Nov 2024 10:04	Adj Mandate Set	Approved:1610.18:Mandate approved at \$1,610.18 subj to all docs made available and verified	[I] Tarnjit Singh, Belveen Singh
24	28 Nov 2024 10:41	Ins Email Updated	[None] -> [NOEMAIL@AIG.COM]	[A] CHEW HSIAO TONG

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3206298	24 Jul 2024 11:22:12	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMQ5700L	HOW MEI KWAN	xx.xx
3206299	24 Jul 2024 11:22:14	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMQ5700L	HOW MEI KWAN	xx.xx
3206620	24 Jul 2024 15:50:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMQ5700L	SKM533E	12.00
3212872	05 Aug 2024 08:39:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ5700L	SKM533E	12.00