Our ref: DS203/24/KO
Your ref:

Date: 17 OCT 2024

Direct Settlement

To: India

Singapore

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SMR5310Z **&** YR317X
At/Along CTE TOWARDS HAVELOCK ROAD EXIT **On** 17/07/2024 **@** 0910

I am the owner of vehicle no. SMR5310Z that was involved in an accident with your insured vehicle no. YR317X of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	$ 8313.07
2. Loss of ~~Use~~ / Rental (8 days @ $ 109 per day)	$ 872.00
3. LTA/GIA Search Fee	$
4. GIA Report Fee	$
5. Others	$
Total:	$ 9,185.07

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at **Telephone No: 67714420 (Ms Kerlyn Ong) / 67714304 (Ms Amanda Ang)**.

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Ms Kerlyn Ong/ Ms Amanda Ang
E-mail: *kerlyn.ong@cyclecarriage.com.sg* / *amanda.ang@cyclecarriage.com.sg*
Fax No. 67795383

LETTER OF AUTHORIZATION

To: India

Singapore

Attention: Motor Claims Department

Dear Sir/Madam,

MOTOR ACCIDENT INVOLVING SMR5310Z **(OWNER'S VEHICLE NO.) AND** YR317X **(THIRD PARTY'S VEHICLE NO.) ON** 17/07/2024 **(DATE) AT** 0910 **(TIME) AT/ALONG** CTE TOWARDS HAVELOCK ROAD EXIT **(ROAD)**

I am the registered owner of SMR5310Z (Vehicle No.).

I hereby authorize CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorized by Cycle & Carriage Industries Pte Limited to do all or any of the following:

- Submit, resolve and make any claims which I may have against the Third Party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favor of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

Registered Owner's Signature
(Company stamp & authorized signature if it is a company-registered vehicle)

Name: Gumpalli Syamsudheer

NRIC: S/T/F/G XXXX 5 2 6 C

Date :

INDIA INTERNATIONAL INSURANCE SINGAPORE
Serving the region since 1987

INDIA INTERNATIONAL INSURANCE PTE LTD
Co. Reg. No. 198703792k | GST. Reg. No. M2-0078806-X
64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711
Office (65) 63476100 Email insure@iii.com.sg
Fax (65) 62244174 Website www.iii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER
III-**Direct Settlement (PODS)**

India Ref: MCV2024D0008320
Claimant Ref : SMR5310Z

We/I, CYCLE & CARRIAGE INDUSTRIES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S$ 8,313.07 (repair cost), S$ 654.00 (loss of ~~use~~/rental), S$ — (search fee), vehicle no. SMR5310Z that was damaged pursuant to the accident which occurred on 17/07/2024 (date) at CTE TOWARDS HAVELOCK ROAD EXIT (location) involving vehicle no. YR317X (insured vehicle). This is pursuant to the inspection conducted on 21/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GUMPALLI SYAMSUDHEER ("the third party claimant") of vehicle no.SMR5310Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMR5310Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S$ 8,967.07 to CYCLE & CARRIAGE INDUSTRIES PTE LTD.

Dated this 31 day of DEC 20 24

CLAIMANT:		**WITNESS:**	
Signature:	CYCLE & CARRIAGE INDUSTRIES PTE LTD BODY CARE & REPAIR PANDAN LOOP Signed by "the workshop" (with chop)	Signature:	LKK MPB Signed by appointed Surveyor
Name:	Amanda Ang	Name:	LKK Auto Consultants Pte Ltd
NRIC:	Body Care & Repair 188 Pandan Loop Singapore 128378 Tel: 67714304	NRIC:	199607198R
Address:		Address:	51 Ubi Avenue 1 #02-25 Paya Ubi Ind. Park S(408933)
Nationality:		Nationality:	
Occupation:		Occupation:	

Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info	
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name	WCV41737/Gumpalli Syamsudheer
	Reg No/Reg Date	SMR5310Z / 13/01/2020
ATTN: MOTOR CLAIM DEPARTMENT	Date In/Mileage	21/08/2024/ 49263
6 RAFFLES QUAY	Chassis No	WDD1771872J1572089
#22-00	Engine No	28291480270087
SINGAPORE 048580	Make/Model	MB/A 200
Contact No 63476100	Colour/Trim	021 149 polar white/ 041 101 ARTICO Blac

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WI000576	Credit	15/10/2024/ 18:06	KO	301 / Kerlyn Ong	19506	28202359

Description of Goods / Services	Qty	Unit Price S$	Amount S$
Z REQUEST			
Customer Request			F.O.C.
M BPNSUN			
POLICY NO/ACC DATE : 2000002069-04 // 17/07/2024			
DRIVE IN/TP VEHICLE NO. : 18/07/2024 // YR317X - III			
DATE IN/DATE SURVEY: 21/08/2024 1100 // LKK - RASUL			
DIRECT SETTLEMENT : 31/7/2024 // LKK - Hsiao Tong			2880.00
A BPILAB			
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.		0.05	1600.00
A BPIRES			
RESPRAY BOOT LID & REAR BUMPER		0.10	380.00
A BPILAB			
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			120.00
A BPILAB			
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT			15.00
M BPNSUN			
SUNDRY			
X MERCEDES STAR	1.00	66.44	66.44
X GROMMET	3.00	3.11	9.33
X A200 MODEL PLATE	1.00	153.42	153.42
X REAR BUMPER	1.00	1520.51	1520.51
X CTR/ REAR BUMPER LOWER CHROME	1.00	326.70	326.70
X REAR BUMPER LOWER TRIM	1.00	555.27	555.27

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	2,631.67	Nett	7,626.67
Labour	4,980.00	9% GST on 7626.67	686.40
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	8,313.07
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	15.00	Total Due	8,313.07
Total(w/o GST)	7,626.67		

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

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Tax Invoice

chan's
www.chans.com.sg

CHAN`S & SONS ENTERPRISE
Company Reg No:51936900M
363 Sembawang Road, Goodlink Park,
Singapore - 758379
Email: admin@chans.com.sg

Tax Invoice No: **INV0802082024-08**	Dated: **August 29, 2024**
Rental Agreement No: **RA 016605 2024-08**	Terms of Payment: **Due upon receipt**
Customer Reference: SMR5310Z (India)	
Notes: SMR5310Z (India)	

Customer Details
GUMPALLI SYAMSUDHEER
NO.52 SENGKANG SQUARE #02-08 Singapore 544831

Executive Name:C&C KERYN

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SLJ9920R	Toyota Altis 1.6 (A) - Gumpalli Syamsudheer	21-08-2024	28-08-2024 (Incl.)	8 Days	100.00	800.00
							800.00
						GST 9% (9%)	**72.00**
Amount in words : **Eight Hundred Seventy Two Singapore Dollar (SGD)**						**Total (SGD)**	**872.00**

Declaration:
Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN`S & SONS ENTERPRISE

This is a Computer generated document.
No signature is required.

Income Terms
Terms

chan's
CAR RENTALS www.chans.com.sg

CHAN'S & SONS ENTERPRISE
363 Sembawang Road, Goodlink Park,
Singapore 758379.
Tel: 6753 2536 Fax: 6756 7565
Breakdown Recovery: 9742 9446

RENTAL AGREEMENT

RA 016605 2024-

Hirer's Name		Date of Birth	Passport/ Nric No.	Nationality
GUMPALLI SYAMSUDHEER		15.11.1976	S7662526 E.	
Address		Occupation	Driving Licence No	Date of Expiry
52 SENGKANG SQUARE				
#02-08	Postal Code 544831	Contact No	Mobile Phone No. 97689457	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address 124 Seletar terrace		Occupation	Driving Licence No	Date of Expiry
	Postal Code 806981	Contact No	Mobile Phone No.	

	Date	Time	Mileage	
CHECK OUT	21.08.24	10.35am	KM	E 1/4 1/2 3/4 F
CHECK IN	28.8.24	5pm.	KM	Remarks: NDue

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability – First $1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability – First $2000 for any Third Party Accident Claim.
- Additional Excess of $3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of $200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE ($)	TOTAL ($)
RATE	8	@	100 + gst	800
DISCOUNT				
GST @ 9%				72
TOTAL				872.
EXTENSION			Inv 80208 2024-08	
Pay hiri				
Pel: Sme 5316 z				
DEPOSIT (refundable) S$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature | Joint Hirer's/ Guarantor's Signature | for **CHAN'S & SONS ENTERPRISE**

VEHICLE NO. SLT 9800 R	**MODEL** Toyota Altis 1.6 (A).
FROM	**RETURN** *Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	22 Jul 2024 17:39	**Clm Dtl Modified**	Claimant's Name: -> GUMPALLI SYAMSUDHEER. Claimant's ID: -> SXXXX526C.	[A] HOW MEI KWAN
2	22 Jul 2024 17:39	**Clm Veh Model Changed**	(206133) MERCEDES-BENZ A200 1.3 COMPT SALN PROGRESSIVE (R18 LED) (A).	[A] HOW MEI KWAN
3	22 Jul 2024 17:39	**Clm Created**	Reg No: SMR5310Z. Acct Date: 2024/07/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage Industries Pte Ltd (Pandan Loop)	[A] HOW MEI KWAN
4	22 Jul 2024 17:39	**Adj Co Assigned**	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Jul 2024 17:39	**Adj Next Rpt Changed**	Next Rpt:Final Rpt.Due Date:2024/07/31	[A] HOW MEI KWAN
6	22 Jul 2024 17:39	**Adj Mandate Set**	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Jul 2024 17:43	**Assignment 1st Accessed**		[A] CELINE FONG
8	22 Jul 2024 17:44	**Label Added**	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	22 Jul 2024 17:44	**Adj Adjuster Assigned**	[None] -> CHEW HSIAO TONG	[A] HOW MEI KWAN
10	23 Jul 2024 12:00	**Clm Dtl Modified**	Insured Name: -> STAMFORD CATERING SERVICES PTE LTD. Insured ID: -> 200000251C.	[A] HOW MEI KWAN
11	24 Jul 2024 11:31	**Adj Mandate Request**	Cur.Req:0.00:PODS LIABILITY: INSURED DROVER REAR ENDED TP.	[A] CHEW HSIAO TONG
12	24 Jul 2024 18:15	**Adj Next Rpt Changed**	Next Rpt:Final Rpt.Due Date:2024/07/31. Mandate Remarks: Liability is clear in Tp favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
13	24 Jul 2024 18:15	**Adj Mandate Set**	Approved:0.00:Liability is clear in Tp favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
14	23 Aug 2024 10:42	**Adj Im. Advice Submitted**	Next Rpt:Final Rpt.Due Date:2024/07/31	[A] HOW MEI KWAN
15	25 Oct 2024 13:58	**Adj Rpt Initiated**		[A] JOANNE LEE KHANG MIN
16	25 Oct 2024 13:58	**Clm Dtl Modified**	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	25 Oct 2024 13:58	**Clm Dtl Modified**	JPJ Reg. Date: -> 2020/01/13.	[A] JOANNE LEE KHANG MIN
18	25 Oct 2024 13:58	**Clm Details Notified**		[A] JOANNE LEE KHANG MIN
19	25 Oct 2024 16:33	**Adj Mandate Request**	Cur.Req:9076.07:Liability: 100% *Quantum: $9,076.07(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	28 Oct 2024 09:52	**Adj Next Rpt Changed**	Cur Rpt:Final Rpt. Cur Due Date:2024/07/31. Mandate Remarks: LOR for $100 per day for 5 days.	[I] Loganathan S/O Agoram
21	28 Oct 2024 09:52	**Adj Mandate Set**	Approved:8858.07:LOR for $100 per day for 5 days.	[I] Loganathan S/O Agoram
22	15 Nov 2024 13:58	**Adj Mandate Request**	Cur.Req:9076.07:For LOR, third party rejected our offer at 5 days and proposed 7days. Pls refer to my email dated 15/11/2024.	[A] CHEW HSIAO TONG
23	18 Nov 2024 14:42	**Adj Mandate Set**	Approved:9076.07.	[I] Loganathan S/O Agoram

Date From **Date To** **Audit Type** None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3205236	23 Jul 2024 09:20:14	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMR5310Z	YR317X	12.00
3223414	23 Aug 2024 10:42:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMR5310Z	YR317X	12.00