

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 15 November 2024 1:59 PM
To: Loganathan S/O Agoram
Subject: III REF: TP / MCV2024D0008320 // ACCIDENT INVOLVING SMR5310Z & YR317X ON 17/07/2024 | YOUR REF: CD/III24070336/XPA3 | OUR REF: DS203/24/KO

Dear Logan,

For LOR, third party rejected our offer at 5 days and proposed 7days. The breakdown of number days is as follows: -

DATE	DAY	DESCRIPTION	NOS OF DAY (Recommended by your surveyor)	NOS OF DAY (Vehicle in workshop)
21-Aug-24	Wednesday	Vehicle surveyed at 1100hrs	-	1st Day
22-Aug-24	Thursday	Job in process	1	2nd Day
23-Aug-24	Friday	Job in process	2	3rd Day
24-Aug-24	Saturday	Non-working Day	-	4th Day
25-Aug-24	Sunday	Non-working Day	-	5th Day
26-Aug-24	Monday	Job in process	3	6th Day
27-Aug-24	Tuesday	Job in process / Job completed	4	7th Day

The summary of claim is as follows: -

	Our offer	TP Propose
1. Cost of Repair (w/GST)	\$ 8,313.07	\$ 8,313.07
2. Loss of Rental (5days x \$100.00)(+9%GST)	\$ 545.00	\$ 763.00 (7days)
Total	\$ 8,858.07	\$ 9,076.07

Please review and let us have your mandate in Merimen. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Sent: Thursday, 14 November 2024 6:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMR5310Z & YR317X ON 17/07/2024 | YOUR REF: CD/III24070336/XPA3 | OUR REF: DS203/24/KO

Dear Hsiao Tong,

Thank you for your offer.

Regret that we do not consider the offered LOR of \$545.00 (5days) reasonable.

We append the breakdown for 7days of LOR for your reference:

DATE	DAY	DESCRIPTION	NOS OF DAY (Recommended by your surveyor)	NOS OF DAY (Vehicle in workshop)
21-Aug-24	Wednesday	Vehicle surveyed at 1100hrs	-	1st Day
22-Aug-24	Thursday	Job in process	1	2nd Day
23-Aug-24	Friday	Job in process	2	3rd Day
24-Aug-24	Saturday	Non-working Day	-	4th Day
25-Aug-24	Sunday	Non-working Day	-	5th Day
26-Aug-24	Monday	Job in process	3	6th Day
27-Aug-24	Tuesday	Job in process / Job completed	4	7th Day

NOTE: The recommended 04days by the appointed surveyor excludes non-working days/other.

Please review and revise your offer.

Thank you.

Regards,
Amanda Ang
DID +65 67714304

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, November 5, 2024 2:00 PM

To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Subject: RE: ACCIDENT INVOLVING SMR5310Z & YR317X ON 17/07/2024 | YOUR REF: CD/III24070336/XPA3 | OUR REF: DS203/24/KO

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We are prepared to revise offer as follows: -

1. Cost of Repair (w/GST)	\$ 8,313.07
2. Loss of Rental (5days x \$100.00)(+9%GST)	\$ 545.00
Total	\$ 8,858.07

Please confirm acceptance.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Sent: Monday, 4 November 2024 4:09 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SMR5310Z & YR317X ON 17/07/2024 | YOUR REF: CD/III24070336/XPA3 | OUR REF: DS203/24/KO

Dear Hsiao Tong,

Thank you for your offer.

Regret that we do not consider the offered LOR of \$436.00 (4days) reasonable.

We append the breakdown for 7days of LOR for your reference:

DATE	DAY	DESCRIPTION	NOS OF DAY (Recommended by your surveyor)	NOS OF DAY (Vehicle in workshop)
21-Aug-24	Wednesday	Vehicle surveyed at 1100hrs	-	1st Day
22-Aug-24	Thursday	Job in process	1	2nd Day
23-Aug-24	Friday	Job in process	2	3rd Day
24-Aug-24	Saturday	Non-working Day	-	4th Day
25-Aug-24	Sunday	Non-working Day	-	5th Day
26-Aug-24	Monday	Job in process	3	6th Day
27-Aug-24	Tuesday	Job in process / Job completed	4	7th Day

NOTE: The recommended 04days by the appointed surveyor excludes non-working days/other.

Please review and revise your offer.

Thank you.

Regards,
Amanda Ang
DID +65 67714304

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, November 4, 2024 12:01 PM

To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Subject: RE: ACCIDENT INVOLVING SMR5310Z & YR317X ON 17/07/2024 | YOUR REF: CD/III24070336/XPA3 | OUR REF: DS203/24/KO

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,313.07
2. Loss of Rental (4days x \$100.00)(+9%GST)	\$ 436.00
Total	\$ 8,749.07

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 17 October 2024 1:52 PM

To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMR5310Z & YR317X ON 17/07/2024 | YOUR REF: CD/III24070336/XPA3 | OUR REF: DS203/24/KO

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 17/10/2024.

We will look into the matter and get back to you.

Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Sent: Thursday, 17 October 2024 1:41 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SMR5310Z & YR317X ON 17/07/2024 | YOUR REF: CD/III24070336/XPA3 | OUR REF: DS203/24/KO

Dear Sirs,

THIRD PARTY DIRECT SETTLEMENT CLAIM (By email only)

We refer to the above.

Please find LOD attached for your kind attention.

Thank you.

Best regards,
Amanda Ang
Mercedes-Benz Body Care & Repair
Cycle & Carriage Singapore
188 Pandan Loop Singapore 128378
T: +65 6206 1818 · DID: +65 6771 4304
www.cyclecarriage.com.sg

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