

Mei Kwan (LKKAuto)

From: Hueh Yin (LKK Auto)
Sent: Monday, 22 July 2024 2:57 PM
To: Motor Claim - III; Mei Kwan (LKKAuto); assignments; Admin A
Cc: 'Kerlyn Ong'
Subject: RE: [EXTERNAL] - Accident involving motor vehicle nos. SMR5310Z & YR317X along CTE TOWARDS HAVELOCK ROAD EXIT, Accident date: 17/12/2024

Categories: HMK

Dear Jacelyn,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, July 22, 2024 2:19 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Kerlyn Ong' <kerlyn.ong@cyclecarriage.com.sg>
Subject: RE: [EXTERNAL] - Accident involving motor vehicle nos. SMR5310Z & YR317X along CTE TOWARDS HAVELOCK ROAD EXIT, Accident date: 17/12/2024

Dear Surveyor,

Please conduct a survey on TP vehicle **SMR5310Z** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Jacelyn Loh

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd

6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: Jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Sent: Monday, July 22, 2024 1:28 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: [EXTERNAL] - Accident involving motor vehicle nos. SMR5310Z & YR317X along CTE TOWARDS HAVELOCK ROAD EXIT, Accident date: 17/12/2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Secured by Check Point

Hi,

We choose LKK.

Thank You.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Thursday, July 18, 2024 4:25 PM

To: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Subject: RE: [EXTERNAL] - Accident involving motor vehicle nos. SMR5310Z & YR317X along CTE TOWARDS HAVELOCK ROAD EXIT, Accident date: 17/12/2024

This email was sent from outside of your organisation

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

Jacelyn Loh
Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: Jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

-----Original Message-----

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Sent: Thursday, July 18, 2024 4:05 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: [EXTERNAL] - Accident involving motor vehicle nos. SMR5310Z & YR317X along CTE TOWARDS HAVELOCK ROAD EXIT, Accident date: 17/12/2024

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SMR5310Z), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number YR317X) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at kerlyn.ong@cyclecarriage.com.sg.

Thank You.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: <http://www.mercedes-benz.com.sg/>

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