

Yan (LKK Auto)

**From:** Yan (LKK Auto)  
**Sent:** Tuesday, November 26, 2024 4:18 PM  
**To:** Jenny Lew; Claims Dept of CTI  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** [SEEK MANDATE] RE: CTI REF: SNM24D203745/XE7447M/C02/LEWLC - LKK REF: CD/CTI24070328/Aua3, SMX5566X | TPP DIRECT SETTLEMENT  
**Attachments:** Letter to OI\_.pdf; LOD - SMX5566X.pdf; LKK SURVEY REPORT & PHOTOS.pdf

Your ref: **SNM24D203745/XE7447M/C02/LEWLC**  
LKK ref : **CD/CTI24070328/Aua3**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XE7447M(CHINA TAIPING) / SMX5566X(TP)/ OTHERS ON 23/06/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reverse and hit third party parked vehicle.

We seek your approval to offer repairer “**HD PERFECT AUTOWORK PTE LTD**” at **\$4,951.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,851.76	\$ 4,360.00 (\$4,000.00 + 9%GST)
2. Loss of Use (7days x \$180.00)	\$ 1,260.00	\$ 560.00 (7days x \$80.00)
3. LTA/ GIA SEARCH FEE	\$ 31.00	\$ 31.00
<b>Total</b>	<b>\$11,142.76</b>	<b><u>\$ 4,951.00</u></b>

Surveyor recommended 6days for repair + 1 SUN = 7DAYS .

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/11/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Monday, July 22, 2024 5:43 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>  
**Subject:** RE: CTI REF: SNM24D203745/XE7447M/C02/LEWLC - LKK REF: CD/CTI24070328/Aua3, SMX5566X | TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan

Please refer to attached insured SAS ☐ [XE7447M](#).

Regards,

**Jenny Lew**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, July 22, 2024 5:15 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>  
**Subject:** CTI REF: SNM24D203745/XE7447M/C02/LEWLC - LKK REF: CD/CTI24070328/Aua3, SMX5566X | TPP DIRECT SETTLEMENT

Dear Jenny,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **OIC: Jenny Lew | DID: 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, July 22, 2024 2:48 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving XE7447M (OI : CTI - TBA) AND SMX5566X (TP : LKK REF - CD/CTI24070328/Aua3) on 23.06.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMX 5566X at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)