

Hsiao Tong (LKKAuto)

From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Sent: Wednesday, 9 October 2024 3:06 PM
To: Hsiao Tong (LKKAuto)
Subject: Mandate Given || (OUR REF: D24005161MFCT/CTPL/TPD 2) *** LKK REF: CASE-24060064

Dear Hsiao Tong,

Please settle the matter at \$567.00

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A Member of  MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 9 October 2024 9:46 am

To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Subject: RE: [SEEK MANDATE] (OUR REF: D24005161MFCT/CTPL/TPD 2) *** LKK REF: CASE-24060064

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sirs/Mdm,

Please advise mandate, Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 13 September 2024 8:53 AM
To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>; motor_claims@msfirstcapital.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] (OUR REF: D24005161MFCT/CTPL/TPD 2) *** LKK REF: CASE-24060064

Your ref: **D24005161MFCT/CTPL/TPD 2**
Our ref : CD/FCI24060064/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA4748A(MS FCIL) AND SLD2704B(TP) ON 06/06/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reverse and hit third party parked vehicle(in parking lot). BOLA S23 is applicable.

We seek your approval to offer repairer **"JOO HAK KEE AUTO PTE LTD"** at **\$567.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 1,915.68	\$ 327.00 (\$300.00 + 9%GST)
2. Loss of Rental (2days x \$120.00)	\$ 240.00	\$ 240.00 (2days x \$120.00)
Total	\$ 2,155.68	<u>\$ 567.00</u>

Surveyor recommended 1days for repair + 1PRS = 2days.

Enclosed here with all the relevant documents for your perusal.
Kindly note that this inspection report dated 24/07/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 14 June 2024 9:38 AM
To: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: NEW ASSIGNMENT (OUR REF: D24005161MFCT/CTPL/TPD 2) *** LKK REF: CASE-24060064

Dear Sir / Madam,
We refer to the above matter.
Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933) -----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Wednesday, June 12, 2024 11:37 AM

To: Aini Binte <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24005161MFCT/CTPL/TPD 2)

Dear Aini,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

-----Original Message-----

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Wednesday, June 12, 2024 10:08 AM

To: assignments <assignments@lkkauto.com>

Cc: yvonneang@jhk.com.sg; Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT (OUR REF: D24005161MFCT/CTPL/TPD 2)

Insured Vehicle No : SHA4748A

TP Vehicle No : SLD2704B

Claim No : D24005161MFCT

Workshop Name : JOO HAK KEE AUTO PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement - Quantum to be agreed

Created By : AINI

Verified By : JASONTEA

Approved By : CHRISLIM

This is a computer generated mail. Do not reply to this mail.

