

Yan (LKK Auto)

From: anna@falconair.com.sg
Sent: Tuesday, August 13, 2024 2:25 PM
To: Yan (LKK Auto)
Subject: LOD - TPC/SLE6228C/T1413 (YR REF:GBJ5708H)
Attachments: 20240813143530.pdf

“Without Any prejudice to any Personal Injuries”

Dear Sirs

We would like to submit our Letter of Demand as follows:-

COR : \$ 5,232.00

RENTAL : \$ 545.00
(incl W/END)

SEARCH FEE : \$ 2.18

Attached herewith are all the supporting documents for your
Perusal and awaiting for your offer.

Thanks and regards,
Anna Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD
Co Reg No: 1905-11111-0

AUTHORISATION TO ACT CUM DISCHARGE VOUCHER

THIRD PARTY CLAIM

I/We, Chua Jun Yi Benjamin ("the third party claimant") of 249
Pasir Ris St 21 # 09-127 S(510249) address), owner of SLE6228C (vehicle No.)

hereby authorize **FALCON-AIR AUTO SERVICES PTE LTD** ("the workshop") to act for me/us with respect to my claim for repair costs and/or rental of vehicle and/or loss of use ("claim") for my vehicle No. SLE6228C that was damaged pursuant to the accident which occurred on 18/07/24 (date) along Blk 822
Tampines St 81 OSCP (location)

involving Vehicle No/s GBJ5708H ("the accident").

I/we further authorize the workshop to settle my/our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to the settlement of my claim with cheque's payment being made in favour to the workshop (**"FALCON-AIR AUTO SERVICES PTE LTD"**).

I/we further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 18 (day) of July (Month) 2024 (Year)

Signed by "the third party"

CLAIMANT:

Signature: [Signature]

Name: Chua Jun Yi Benjamin

Address: 249 Pasir Ris St 21
#09-127 S(510249)

NRIC No: S9500893 C

**"WITHOUT PREJUDICE
to any
PERSONAL INJURIES"**

Signed by "the workshop"

WITNESS:

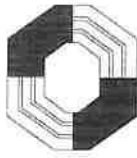
Signature: [Signature]

Name: [Signature]

Address: c/o BLK 9006 TAMPINES ST 93

#01-200 S(528840)

NRIC No: _____



LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VC05/029570
DATE : 25 NOV 2024

DISCHARGE VOUCHER

I/We, CHUA JUN YI BENJAMIN confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBJ 5708H the sum of Singapore Dollar Two Thousand Eight Hundred Thirty-Six and Cents Eighteen Only (\$2,836.18) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBJ 5708H and SLE 6228C on 18/07/2024 along/at BLK 822 TAMPINES ST 81 OSCP.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ RUNDA TRADING PTE LTD/ SUI XITAO**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**FALCON-AIR AUTO SERVICES PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date 26/11/24

Chua Jun Yi Benjamin

Name of vehicle owner /Date 26/11/24



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

LONPAC INSURANCE BHD

300 BEACH ROAD
#17-04 THE CONCOURSE
SINGAPORE 199555
Attn : MOTOR CLAIMS DEPT
Tel : 02-62507388

Tax Invoice : **TI800179**
Date : 13/08/2024
Vehicle No. : SLE6228C
Vehicle Model : AUDI Q2
Chassis/Eng# :
Accident Date : 18/07/2024
Claim No :
Reference :
Policy :

Item	Qty	Description	Unit Price S\$	Amount S\$
1.	1	BEING LUMP SUM REPAIR (INCLUSIVE OF PARTS, PANEL BEATING, LABOUR AND SPRAY PAINTING)	4,800.00	4,800.00

SINGAPORE DOLLAR FIVE THOUSAND TWO HUNDRED THIRTY TWO ONLY

Sub Total	S\$	4,800.00
GST @ 9%	S\$	432.00
Total	S\$	5,232.00

Term : 30

for FALCON-AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branch : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997

Website : www.falconair.com.sg **E-mail:** email@falconair.com.sg



FALCON-AIR

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE : **TP 14599**

Please quote full invoice number when making payment

V. A. Nr:		Vehicle Reg. Nr. SW 695E		Model Type Toyota Vios		Co. Reg. No.: 1988-04415-W GST Reg. No.: M2-0084125-5	
Rates/Remarks SLE 6228C		<input type="checkbox"/> Inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$	Per Day	\$	Per Week	KM IN		Time/Date In	0840 06 08 2024
\$	Per Month	\$		KM OUT		Hour	Day Mth Yr
Plus First	Km Free Per	, thereafter,		KM DRVN		Time/Date Out	1005 01 08 2024
Hour	Day Mth Yr						
Chargeable at \$		Per Km					
Hirer's Name Chua Jun Yi Benjamin				Collision Damage Excess Reduction		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Hirer's Address 249 Pasir Ris St 21 # 09-127 S (510249)				\$ Per Day \$ Per Mth		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Co. Reg. No. Tel. No (Res/HP/Pgr) Fax. No. 92222602				Personal Accident Insurance		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Reference Contact Tel. No. (Ofc)				\$ Per Day \$ Per Mth		Rental Charge Computation	
Driver's Name D.O.B. 10/01/95				Vehicle Hire		Dollars Cents	
Driver's Address				5 days		500 00	
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country 59500893C				CDER			
Driving Licence Nr. Expiry / Pass Date Issued By 25/05/18 TP				PAI			
Additional Driver's Name D.O.B.				Delivery / Collection Fee			
Additional Driver's Address				Petrol			
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country				Sub-Total		500 00	
Driving Licence Nr. Expiry / Pass Date Issued By				Add GST @ 9 %		45 00	
Method Of Payment <input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Card <input type="checkbox"/> Bill Co				Total Net Charges (Incl. GST)		545 00	
Details of Payment Amount \$ Date Rec'd by				*Less Total Prepayment/Deposit Rec'd			
* Total Payment Received				Balance Amount Due/Refundable			
Hirer is responsible for the first \$ 2500.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2000.00 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.				Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card <input type="checkbox"/> By Cheque			
X Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).				Received \$ By Hirer X			
				Out By In By			
				Check In Station Computed By			
				Extension 1. 2. 3.			
				Remarks: Vehicle Out		Remarks: Vehicle In	
				E 1/4 1/2 3/4		↑ Indicate petrol level when vehicle is checked out ↓ Indicate petrol level when vehicle is returned	

FA RENTAL AGREEMENT NO. : **TP 14599**

FALCON-AIR RENT-A-CAR PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branch: Tampines St 93 Blk 9006 #01-200 Singapore 528840 Tel: 6789-7997 Fax: 6788-7997

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

LONPAC INSURANCE BHD

300 BEACH ROAD
#17-04 THE CONCOURSE
SINGAPORE 199555
Attn : MOTOR CLAIMS DEPT
Tel : 02-62507388

Tax Invoice : **TP801176**
Date : 13/08/2024
Vehicle No. : SLE6228C
Vehicle Model :
Mileage (Km) :
PO/WO/ RO# :
Reference :

Item	Qty	Description	Unit Price S\$	Dics S\$	Amount S\$
1.	1	BEING SEARCH FEE FOR VEHICLE GBJ5708H DOA 18.07.2024	2.00	0.00	2.00

SINGAPORE DOLLAR TWO AND CENTS EIGHTEEN ONLY

Sub Total	S\$	2.00
GST @ 9%	S\$	0.18
Total	S\$	2.18

PAYNOW UEN 199501140DTP1

Term : C.O.D.

Customer's Signature/ Co. Stamp

for FALCON-AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branch : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997

Website : www.falconair.com.sg **E-mail:** email@falconair.com.sg


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBJ5708H

Date of Accident

18/07/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **01/06/2024 - 31/05/2025**

Requested By **Janet Lim (FALCON-AIR AUTO ...**

Requested Date **18/07/2024 14:16**

Payment details

Request Amount: **\$S\$2**

GST Amount: **\$S\$0.18**

Total Amount Due (GST Inclusive): **\$S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Yan (LKK Auto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Monday, November 18, 2024 5:34 PM
To: Yan (LKK Auto)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: OUR REF: 24/24/24/VC05/029570 Accident involving GBJ5708H(OI) & SLE6228C on 18/07/2024

Lonpac External - General

Lonpac External - General

Dear Yan,

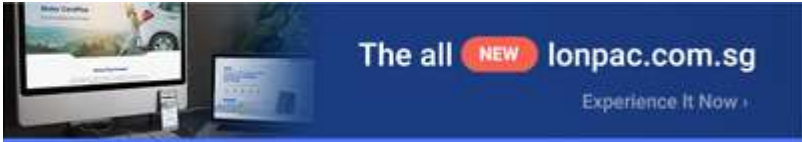
You have our mandate to settle as follow.

Cost of repair	\$5,232.00
Loss of rental	\$327.00 - \$436.00
Liability @ 50%	\$2,779.50 - 2,834.00
GIA fee	\$2.18
Total	\$2,781.68 - 2,836.18

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Wednesday, 30 October 2024 11:58 am
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: OUR REF: 24/24/24/VC05/029570 3pty claim against your insured GBJ5708H(SLE6228C) *** LKK REF: CD/LPC24070321/Uua3

Lonpac External - General

Your ref: **24/24/24/VC05/029570**

Our ref : **CD/LPC24070321/Uua3**

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ 5708H(LONPAC) AND SLE 6228C(TP) ON 18/07/2024

We refer to the above matter.

It is an accident under BOLA 24a, OI reversed and collided with TP vehicle moving out from carpark lot. We are of the view that both parties should exercise caution.

We seek your approval to offer repairer **"FALCON-AIR AUTO SERVICES PTE LTD"** at **2,890.68(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,940.30	\$ 5,232.00 (\$ 4,800.00 + 9%GST)
2. Loss of Rental (5days x \$100.00)+9%GST	\$ 545.00	\$ 545.00 (5days x \$100.00)+9%GST
Sub Total	\$ 11,485.30	\$ 5,777.00
@50 liability, @ BOLA 24a	\$ 5,742.65	\$ 2,888.50
3. LTA/ GIA SEARCH FEE	\$ 2.18	\$ 2.18
Total	\$ 5,744.83	<u>\$ 2,890.68</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/09/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Monday, August 19, 2024 4:37 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OUR REF: 24/24/24/VC05/029570 3pty claim against your insured GBJ5708H(SLE6228C) ***
LKK REF: CD/LPC24070321/Uua3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Please refer to attached OI GIA report as per request.

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ERIC WOO JUN KIAT

Sent: Wednesday, August 14, 2024 4:17 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OUR REF: 24/24/24/VC05/029570 3pty claim against your insured GBJ5708H(SLE6228C) ***
LKK REF: CD/LPC24070321/Uua3

Dear Mei Kwan,

Our insured driver have yet to report accident till date.

Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 13, 2024 4:46 PM

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OUR REF: 24/24/24/VC05/029570 3pty claim against your insured GBJ5708H(SLE6228C) ***
LKK REF: CD/LPC24070321/Uua3

Lonpac External - General

Hi Eric,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Friday, August 2, 2024 4:53 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: OUR REF: 24/24/24/VC05/029570 3pty claim against your insured GBJ5708H(SLE6228C) *** LKK REF: CD/LPC24070321/Uua3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Our insured have yet to report accident.

Thank you.

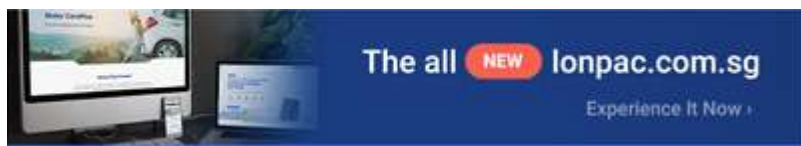
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, August 2, 2024 3:55 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: 3pty claim against your insured GBJ5708H(SLE6228C) *** LKK REF: CD/LPC24070321/Uua3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Monday, July 22, 2024 10:29 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 3pty claim against your insured GBJ5708H(SLE6228C)

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, July 22, 2024 10:07 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: 3pty claim against your insured GBJ5708H(SLE6228C)

Lonpac External - General

Lonpac External - General

Our Ref : TBA

Dear Rajes,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: joel@falconair.com.sg <joel@falconair.com.sg>
Sent: Monday, July 22, 2024 9:19 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: 3pty claim against your insured GBJ5708H(SLE6228C)

Dear Sir/Mdm,

Pls see attached report and assign a surveyor.

Thanks and regards,
Joel Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.