

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

Our Ref: TP 3152/07/24 Your Ref: SNQ 686 R Date: 12th September 2024



The Claim's Manager
Motor Claims Dept.
AIG ASIA PACIFIC INSURANCE PTE. LTD.
78, Shenton Way, #07-16,
Chartis Bldg. S(079120)

Dear Sirs,

RE : ACCIDENT ON 19/07/24 ALONG PASIR RIS DRIVE 3 TWDS T.P.E.
INVOLVING : SLS 6215 R & YOUR INSURED : SNQ 686 R

We act for Mr Ng Chuan Ming., NRIC No : S7342557C
Who is the registered owner of Veh. No : SLS 6215 R Which was involved
in the above accident with Veh. No : SNQ 686 R Which we understand
is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,
therefore, seeking compensation from you for my financial losses as
itemised below : -

Cost of repair	\$ 613.10
Car rental for 2 days (1 day X \$ 100.00)	200.00
LTA Search Fee & GIA-RMC Search Fee	29.43
Survey Fee	0.00
	<hr/>
	\$ 842.53
	=====

We have enclosed copies of relevant documents to support my client's
claim, There was no receipt enclosed, as my client's did not pay us
any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl : Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation
Letter, & GIA Search Fee,

Remark : Kindly acknowledge receipt.

TO: AIG ASIA PACIFIC INSURANCE PTE. LTD.


AUTHORIZATION TO ACT

I, MR NG CHUAN MING (S73425570) ("the third party claimant")
of BLK 442C, #06-841, Bukit Batok West Ave 8, S(653442) (address),
owner of SLS 6215 R (vehicle no.) hereby authorize
Hup Motor Trading & Service,
("The workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
Vehicle No. SLS 6215 R that was damaged pursuant to the
accident which occurred on 19/07/24 (date) along Pasir Ris
Drive 3 Toward T.P.E. (location)
involving Vehicle No/s SNQ 686 R
("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12th day of September (month) 20 24 (year)


Mr Ng Chuan Ming (S73425570)
Signed by "the third party claimant"


HUP MOTOR TRADING & SERVICE

Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **HUP MOTOR TRADING & SERVICE** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$613.10** (Repair Cost), **S\$200.00** (Loss of Use/Rental), **S\$29.43** (Disbursement) for vehicle no. **SLS6215R** that was damaged pursuant to the accident which occurred on **19/07/2024** (date) along **PASIR RIS DRIVE 3** (location) involving vehicle no/s **SNO686R**. This is pursuant to the inspection conducted on **23/07/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **NG CHUAN MING** (the third party claimant”) of vehicle no. **SLS6215R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLS6215R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of November (month) 2024 (year)



Signed by appointed surveyor

HUP MOTOR TRADING & SERVICE

Signed by “the workshop” (with chop)

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 3152/07/24 Your Ref: _____ Date: 12th September 2024

MR NG CHUAN MING
BLK 442D, Bukit Batok West Ave 8,
#06-841, Singapore 653442

Cost Of repair to VOLKSWAGON POLO 1.2 (A) TSI H/B - SLS 6215 R

1 pc rear bumper n/s reflector		\$ 98.00
	Less 5%	\$ 4.90
		<u>\$ 93.10</u>

To wiring check up for affected wiring system. 20.00

Labour charge to remove & cut out damaged parts, to jack,
straighten & knocking out necessary parts. 200.00

To putty & respray painting on all affected accident parts. 300.00

\$ 613.10
=====

Dollars : Six Hundred Thirteen And Cents Ten Only.

HUP MOTOR TRADING & SERVICE



專營達善必甲出租
汽車修理
汽車保險賠償服務
嘉實多授權服務中心

國家汽車服務

NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2, #01-279
(off Ang Mo Kio Avenue 3) Singapore 569536
TEL: 6482 5577 (3 Lines) FAX: 6482 5000
TOWING SERVICE: 9182 8211 (After 10.30pm)
Reg. No: 062389/00M



TRUCK RENTAL
MOTOR REPAIR
INSURANCE CLAIMS
AGENCY
AUTHORISED CASTROL
SERVICE CENTRE

车辆出租合同 VEHICLE RENTAL AGREEMENT

Date: 12th September 2024

Owner: **NATIONAL AUTOMOBILE SERVICE ("the owner")**

Hirer: NG CHUAN MING (Owner Of SLS 6215 R)

Address: BLK 442C, #06-841, Bukit Batok West Avenue 8, S(653442)

NRIC / Co. Reg. No: S7342557C

Tel: Fax: H/P: 97986930

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SLK 5130 A TOYOTA ALTIS (A) 1.6 Saloon		Agreement No.: 60901-Y	
Driver's Particulars		Odometer: 102248 (3/4 tank fuel)	
Name: AS ABOVE		Date & Time Out: 10/09/24 (09:30hrs)	
Address: AS ABOVE		Date & Time In: 12/09/24 (09:50hrs)	
I/C No: S7342557C	Dr/Licence No: S7342557C	Hour @\$	
Date of Issue: 01/10/2018 YOD : 15/12/1998	Occupation: Manager	2 Days @\$ 100-00	\$ 200-00
Date of Birth: 25/11/1973	Tools: One Set Spare Tyre: One	Wks @\$	
		Mths @\$	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 3,000/- comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$ 2,500-00 excess for collision/damage to first party, (i.e.) NATIONAL AUTOMOBILE SERVICE (including windscreen) plus loss of earnings while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable) :

NIL

Sub-Total :

\$ 200-00

Balance To Pay :

\$ 200-00

PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY

NATIONAL AUTOMOBILE SERVICE

Authorised Signature

Hirer's Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Jul 2024 / 15:24:44
Receipt Date/Time : 19 Jul 2024 / 15:24:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240719-002628
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNQ686R As at 19 Jul 2024/12:08:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SNQ686R Enquiry Fee 20240719152313541101	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
526471XXXXXX1340		eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SNQ686R

Date of Accident

19/07/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **31/01/2024 - 30/01/2026**

Requested By **sandy (Hup Motor Trading & S...**

Requested Date **05/08/2024 13:11**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Wednesday, 14 August 2024 2:15 PM
To: miCK
Cc: aa24wo@gmail.com; Admin A
Subject: RE: ACCIDENT INVOLVING SNQ 686R AND SLS 6215R ON 19/07/2024 12:08
ALONG/AT PASIR RIS DRIVE 3 TOWARDS PASIR RIS BUS INTERCHANGE TO TPE

Dear Apple,

Thank you for your reply

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AIG Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our AIG Workshops conveniently located throughout Singapore. Please report the accident within the next 07 days, i.e by 20th August 2023.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG for further review/investigation.

We would appreciate it if you could urgently file a report at AIG approved reporting centre.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: miCK <yes230jm@yahoo.com.sg>
Sent: Wednesday, August 14, 2024 1:44 PM
To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Cc: aa24wo@gmail.com; Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SNQ 686R AND SLS 6215R ON 19/07/2024 12:08 ALONG/AT PASIR RIS DRIVE 3
TOWARDS PASIR RIS BUS INTERCHANGE TO TPE

Dear Daphne,

Thank you for your attached email dated 13 August 2024.

This serve to inform that we have decided to let our Insurer take over this case.

Kindly contact our Insurer accordingly.

Once again, Thank you for your patience and understanding.

Regards

Apple
Sent from my iPhone

From: "Daphne Lee (LKK Auto)" <daphnelee@lkkauto.com>
Date: 13 August 2024 at 4:43:09 PM SGT
To: Ms Hello <aa24wo@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SNQ 686R AND SLS 6215R ON 19/07/2024 12:08 ALONG/AT PASIR RIS DRIVE 3 TOWARDS PASIR RIS BUS INTERCHANGE TO TPE

Dear Apple,

Attached the video footage and photos of vehicle damages for your reference.

We are checking total repair amount from the third-party workshop.

We will follow up and get back you soon.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Ms Hello <aa24wo@gmail.com>
Sent: Tuesday, August 13, 2024 11:09 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SNQ 686R AND SLS 6215R ON 19/07/2024 12:08 ALONG/AT PASIR RIS DRIVE 3 TOWARDS PASIR RIS BUS INTERCHANGE TO TPE

Hi,

Any update for the photo?

Regards

Apple Wong

On 5 Aug 2024, at 7:29 PM, Ms Hello
<aa24wo@gmail.com> wrote:

您好,

我不记得是在什么时候撞上，我刚检查了车子没有碰撞的痕迹，我在检查看摄像机，也没有记录。

请问是在什么状况下发生这场车祸？

您方便给我照片还是视频吗？

我需要想回去去是什么时候发生的事故。

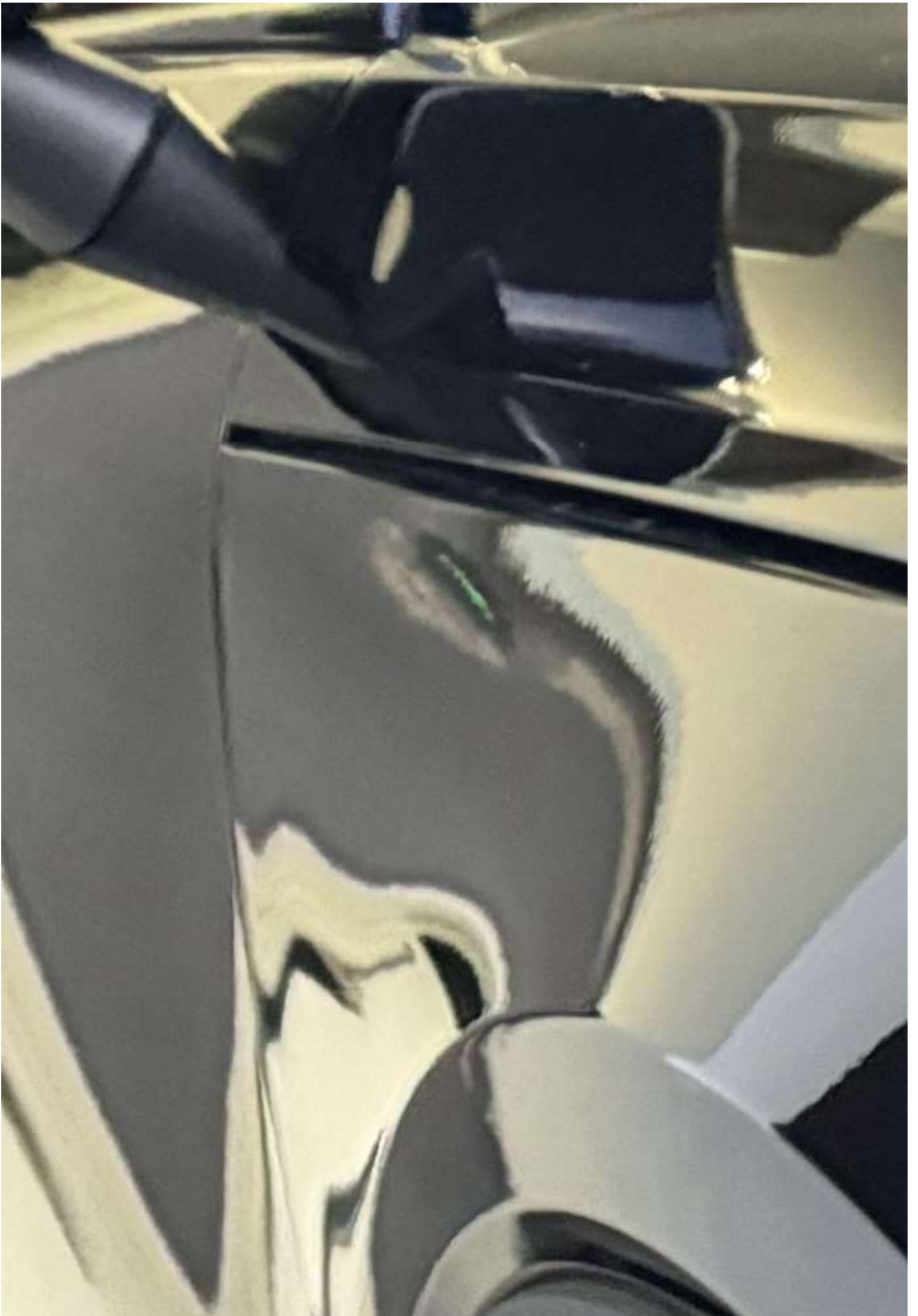
我看您画的纸，是驾车方向。

那个地方是撞伤部位？

谢谢您

Regards

Ms.Wong



On 5 Aug 2024, at 4:13 PM, Mei Kwan
(LKKAuto) <Meikwan@lkkauto.com> wrote:

Our Ref: CD/AIG24070320/Uma3

AIG Ref: 9122641018SG

WONG CHEW PEI

26 THONG SOON AVENUE

SINGAPORE 787466

Dear Sirs,

**ACCIDENT INVOLVING SNQ 686R AND SLS
6215R ON 19/07/2024 12:08 ALONG/AT
PASIR RIS DRIVE 3 TOWARDS PASIR RIS
BUS INTERCHANGE TO TPE**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the

undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Daphne Lee

Claims

Tel : 6841 2157

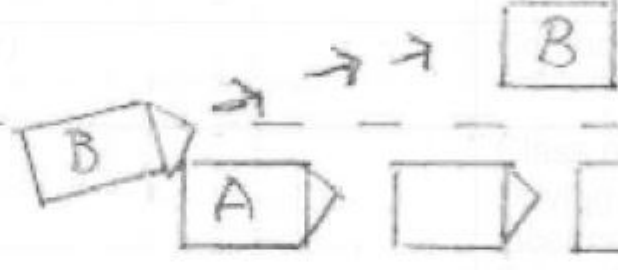
Email : DaphneLee@lkkauto.com

c.c. Claims Manager

AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Sketch Plan

Details of Person Involved	
Any Pedestrian Involved? No	
No. of Pedestrians Injured? Nil	
Use of Pedestrian?	
A: SLS 6215R (STATIONARY)	
B: SNQ 686R hit onto my car behind & DRIVE OFF, DID NOT STOP	
	
Date/Time	
Type of Road	
Medical Aid	

Brief Details.

On 19 July 2024, 12:05PM, I was driving on Pasir Ris Drive 8 and turning right to Ris bus interchange and to TPE. Upon turning into Pasir Ris Drive 3 at around line of car queuing to turn right into Pasir Ris Central, my car SLS6215R was behind, rear left side. The vehicle involved in the accident was attempting to overtake and its front collided with my vehicle rear bumper, left side. This happened at the rear left side of my vehicle right side). After the collision, I immediately parked my vehicle at the side of the road and step outside the vehicle when the involved driver drove her vehicle away quickly. I took photos of the vehicle involved and its car plate number is SNQ686R, model is Honda Civic. I drove off to my destination. My vehicle is equipped with front and rear video camera and I have attached for reference.











Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Jul 2024 11:11	Clm Dtl Modified	Claimant's Name: -> NG CHUAN MING. Claimant's ID: -> SXXXX557C.	[A] HOW MEI KWAN
2	22 Jul 2024 11:11	Clm Veh Model Changed	(207193) VOLKSWAGEN POLO GP 1.2 TSI 6C13EZ SR LED (A).	[A] HOW MEI KWAN
3	22 Jul 2024 11:11	Clm Created	Reg No: SLS6215R. Acct Date: 2024/07/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Hup Motor Trading & Service (HQ)	[A] HOW MEI KWAN
4	22 Jul 2024 11:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Jul 2024 11:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/31	[A] HOW MEI KWAN
6	22 Jul 2024 11:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Jul 2024 11:11	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	22 Jul 2024 11:11	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	22 Jul 2024 11:11	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	22 Jul 2024 11:11	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	31 Jul 2024 10:22	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
12	05 Aug 2024 14:44	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	07 Aug 2024 07:49	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
14	08 Aug 2024 09:21	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
15	12 Aug 2024 14:24	Clm Registration Modified	Acct Time:12:00:00->12:05:00.	[I] AIG OneClaim Integration User
16	07 Oct 2024 16:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	07 Oct 2024 16:16	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
18	07 Oct 2024 16:16	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	07 Oct 2024 16:16	Clm Dtl Modified	JPJ Reg. Date: -> 2017/09/28.	[A] JOANNE LEE KHANG MIN
20	07 Oct 2024 16:16	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	10 Oct 2024 10:53	Adj Mandate Request	Cur.Req:842.53:Liability: 100% (BOLA 27) *Quantum: \$842.53(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
22	07 Nov 2024 14:19	Video Downloaded	Downloaded Video - Accident	[I] Marhoum, Firman
23	11 Nov 2024 12:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/31. Mandate Remarks: please proceed with settlement @ \$842.53 [COR- \$613.10 LOR-\$200 LTA/GIA-\$29.43] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
24	11 Nov 2024 12:58	Adj Mandate Set	Approved:842.53:please proceed with settlement @ \$842.53 [COR- \$613.10 LOR-\$200 LTA/GIA-\$29.43] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3204589	22 Jul 2024 11:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLS6215R	SNQ686R	12.00
3207924	26 Jul 2024 16:43:52	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLS6215R	HOW MEI KWAN	xx.xx
3249803	07 Oct 2024 16:16:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLS6215R	SNQ686R	12.00