Daphne Lee (LKK Auto)

From: miCK <yes230jm@yahoo.com.sg>
Sent: Wednesday, 14 August 2024 1:44 PM

To a series of (I/K/Auts)

To: Daphne Lee (LKK Auto)
Cc: aa24wo@gmail.com; Admin A

Subject: ACCIDENT INVOLVING SNQ 686R AND SLS 6215R ON 19/07/2024 12:08

ALONG/AT PASIR RIS DRIVE 3 TOWARDS PASIR RIS BUS INTERCHANGE TO TPE

Attachments: SLS 6215R VIDEO.mp4

Dear Daphne,

Thank you for your attached email dated 13 August 2024.

This serve to inform that we have decided to let our Insurer take over this case.

Kindly contact our Insurer accordingly.

Once again, Thank you for your patience and understanding.

Regards

Apple

Sent from my iPhone

From: "Daphne Lee (LKK Auto)" <daphnelee@lkkauto.com>

Date: 13 August 2024 at 4:43:09 PM SGT **To:** Ms Hello <aa24wo@gmail.com> **Cc:** Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SNQ 686R AND SLS 6215R ON 19/07/2024 12:08 ALONG/AT PASIR RIS DRIVE 3 TOWARDS PASIR RIS

BUS INTERCHANGE TO TPE

Dear Apple,

Attached the video footage and photos of vehicle damages for your reference.

We are checking total repair amount from the third-party workshop.

We will follow up and get back you soon.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Ms Hello <aa24wo@gmail.com> Sent: Tuesday, August 13, 2024 11:09 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SNQ 686R AND SLS 6215R ON 19/07/2024 12:08 ALONG/AT PASIR RIS DRIVE 3 TOWARDS PASIR RIS BUS INTERCHANGE TO TPE

Hi,

Any update for the photo?

Regards

Apple Wong

On 5 Aug 2024, at 7:29 PM, Ms Hello <aa24wo@gmail.com> wrote:

您好,

我不记得是在什么时候撞上,我刚检查了车子没有碰撞的痕迹,我在检查看摄像机,也没有记录

请问是在什么状况下发生这场车祸?

您方便给我照片还是视频吗?

我需要想回去去是什么时候发生的事故。

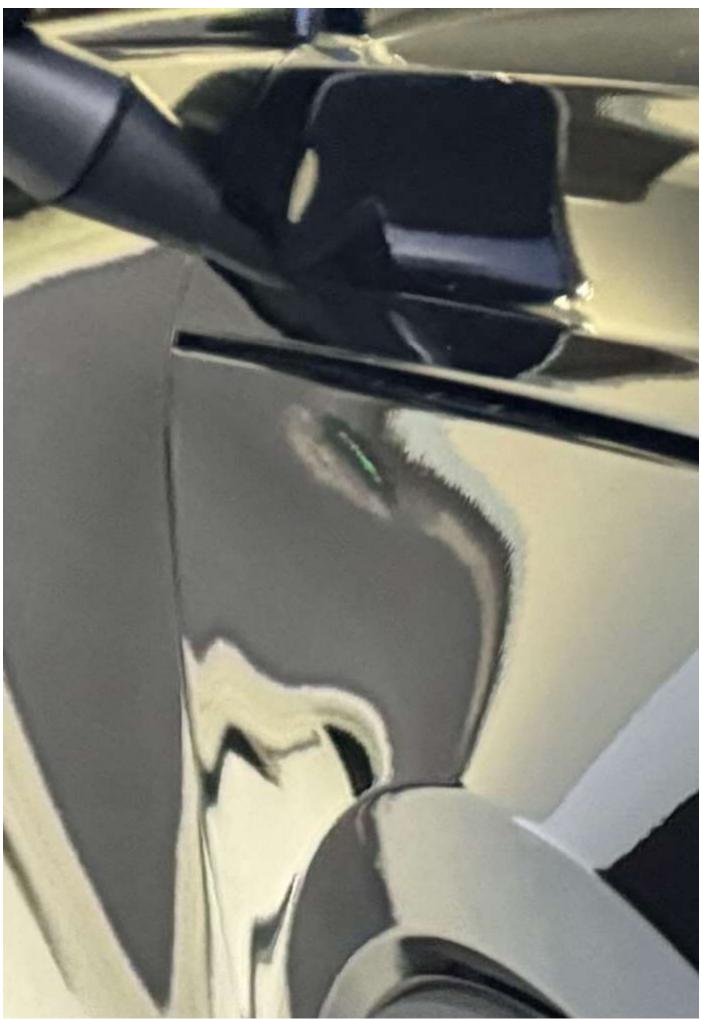
我看您画的纸,是驾车方向。

那个地方是撞伤部位?

谢谢您

Regards

Ms.Wong



On 5 Aug 2024, at 4:13 PM, Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote:

Our Ref: CD/AIG24070320/Uma3

AIG Ref: 9122641018SG

WONG CHEW PEI

26 THONG SOON AVENUE

SINGAPORE 787466

Dear Sirs,

ACCIDENT INVOLVING SNQ 686R AND SLS 6215R ON 19/07/2024 12:08 ALONG/AT PASIR RIS DRIVE 3 TOWARDS PASIR RIS BUS INTERCHANGE TO TPE

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

t. wys.

Daphne Lee

Claims

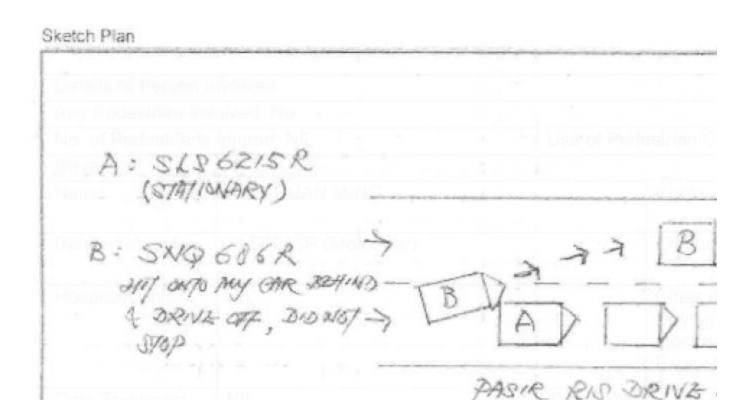
Tel: 6841 2157

Email: <u>DaphneLee@lkkauto.com</u>

c.c. Claims Manager

AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)



Brief Details.

On 19 July 2024, 12:05PM, I was driving on Pasir Ris Drive 8 and turning right to Ris bus interchange and to TPE. Upon turning into Pasir Ris Drive 3 at around line of car queuing to turn right into Pasir Ris Central, my car SLS6215R was bubehind, rear left side. The vehicle involved in the accident was attempting to ovand its front collided with my vehicle rear bumper, left side. This happened at the my vehicle right side). After the collision, I immediately parked my vehicle at the step outside the vehicle when the involved driver drove her vehicle away quickly photos of the the vehicle involved and its car plate number is SNQ686R, model off to my destination. My vehicle is equipped with front and rear video camera at attached for reference.





