

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 25 July 2024 5:18 PM
To: Claims; Rajes (LKK Auto); SUR; assignments
Subject: RE: OD CLAIM FOR SME 1079 L, DOA: 18/7/2024 - CH

Dear En Qi,

As instructed by our client , please proceed to repair the **insured vehicle SME 1079L. (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, July 25, 2024 11:21 AM
To: Claims <claims@premiumauto.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SME 1079 L, DOA: 18/7/2024 - CH

Dear En Qi,

Pending approval from insurance

Once approved will send you email

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, July 25, 2024 10:31 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>;
Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SME 1079 L, DOA: 18/7/2024 - CH

Dear Veron,

Kindly advise repair approval.

We look forward to your reply.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 24 July 2024 9:53 am
To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>;
'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SME 1079 L, DOA: 18/7/2024 - CH

Dear Veron,

Kindly advise repair approval.

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

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55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9924 **f.** +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 23 July 2024 3:31 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SME 1079 L, DOA: 18/7/2024 - CH

Dear Veron,

The survey had been carried out today by Surveyor – Adrian already.

Kindly advise repair approval.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

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55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 23 July 2024 3:27 pm
To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SME 1079 L, DOA: 18/7/2024 - CH

Dear LKK,

The survey had been carried out today by Surveyor – Adrian already.

Kindly advise repair approval.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: claims <claims@premiumauto.com.sg>
Sent: Monday, 22 July 2024 3:29 pm
To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SME 1079 L, DOA: 18/7/2024 - CH

Dear ALL

Kindly find above attached is the estimate for your perusal.

Best Regards,
Kee Siang
Claims Advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689824

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 19 July 2024 5:46 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SME 1079 L, DOA: 18/7/2024 - CH

Dear Rajes,

As spoken just now, kindly arrange survey on 23/7/2024 @2pm. 55 Ubi Road 1. Owner Waiting.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, 19 July 2024 5:38 pm

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SME 1079 L, DOA: 18/7/2024 - CH

Dear En Qi,

As spoken, update me once check the timing with your colleague.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, July 19, 2024 3:56 PM

To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SME 1079 L, DOA: 18/7/2024 - CH

Dear all

Kindly register OD claim for this vehicle. Attached are the GIA report and Certificate of Insurance for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 23/7/2024 @2pm. 55 Ubi Road 1. Owner Waiting.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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