

## Rajes (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Friday, July 19, 2024 4:41 PM  
**To:** assignments; Rajes (LKK Auto)  
**Cc:** MTPRI; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu; Henry Kao  
**Subject:** FW: [!]RE: Accident Involving SGN7990P & SMB1459P on 06 July 2024 Our Ref : BUS/07/24/5035)/KC

Ref: BUS/07/24/5035

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: SGN7990P  
Insured: SMB1459P  
Workshop: Mitsubishi HC Capital Asia Pacific Pte. Ltd.

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>

**Sent:** Friday, 19 July 2024 4:31 pm

**To:** May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; MTPRI <MTPRI@smrt.com.sg>

**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@mitsubishi-hc-capital.com.sg>; Amin Nur Ariff, Bin Azhar Amanullah <amin.amanullah@mitsubishi-hc-capital.com.sg>

**Subject:** RE: [!]RE: Accident Involving SGN7990P & SMB1459P on 06 July 2024 Our Ref : BUS/07/24/5035)/KC

WITHOUT PREJUDICE

Dear Hua Yen,

Kindly liaise with workshop for survey, thanks.

Regards

*Patrick Tan*

Insurance and Claims

Direct line +65 6556 3522 | [WeiTeck.Tan@Strides.com.sg](mailto:WeiTeck.Tan@Strides.com.sg)

60 Woodlands Industrial Park E4

Singapore 757705



**From:** May, KY Chai <[mayky.chai@mitsubishi-hc-capital.com.sg](mailto:mayky.chai@mitsubishi-hc-capital.com.sg)>  
**Sent:** Friday, 19 July 2024 4:19 pm  
**To:** Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>  
**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>; May, KY Chai <[mayky.chai@mitsubishi-hc-capital.com.sg](mailto:mayky.chai@mitsubishi-hc-capital.com.sg)>; Jamilah, Binte MohdKassim <[jamilahbegum@mitsubishi-hc-capital.com.sg](mailto:jamilahbegum@mitsubishi-hc-capital.com.sg)>; Amin Nur Ariff, Bin Azhar Amanullah <[amin.amanullah@mitsubishi-hc-capital.com.sg](mailto:amin.amanullah@mitsubishi-hc-capital.com.sg)>  
**Subject:** RE: [!]RE: Accident Involving SGN7990P & SMB1459P on 06 July 2024 Our Ref : BUS/07/24/5035)/KC

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Dear Patrick,

Kindly let us have if you wish to arrange Survey Before Repair.

Thank you & regards,  
**May Chai**

Senior Motor Claims Officer  
Auto Servicing Section  
Total Vehicle Solutions Department

 **MITSUBISHI HC CAPITAL ASIA PACIFIC**

Automotive Workshop, No. 8 Fourth Lok Yang Rd, Singapore 629705  
t: 6833 6274 f: 6896 6591 m: 9643 5107  
e: [mayky.chai@mitsubishi-hc-capital.com.sg](mailto:mayky.chai@mitsubishi-hc-capital.com.sg)  
w: [www.mitsubishi-hc-capital.com.sg](http://www.mitsubishi-hc-capital.com.sg)

**Notice of New Company Name and Email Address Domain Change with effect from 1<sup>st</sup> July 2021.**

Hitachi Capital Asia Pacific Pte. Ltd. is renamed to Mitsubishi HC Capital Asia Pacific Pte. Ltd.

and our email address domain is changed to [@mitsubishi-hc-capital.com.sg](mailto:@mitsubishi-hc-capital.com.sg)

**\* note: except for [juntaiyo@hcspl.com.sg](mailto:juntaiyo@hcspl.com.sg) > [automotiveworkshop@mitsubishi-hc-capital.com.sg](mailto:automotiveworkshop@mitsubishi-hc-capital.com.sg)**

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**From:** [jileen.tan@gmail.com](mailto:jileen.tan@gmail.com) <[jileen.tan@gmail.com](mailto:jileen.tan@gmail.com)>  
**Sent:** Friday, July 19, 2024 3:20 PM

**To:** 'Tan Wei Teck (StridesASvcs/Ins & Claims/Bus)' <[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>  
**Cc:** 'Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)' <[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>; May, KY Chai <[mayky.chai@mitsubishi-hc-capital.com.sg](mailto:mayky.chai@mitsubishi-hc-capital.com.sg)>  
**Subject:** [!]RE: Accident Involving SMB1459P on 06 July 2024 Our Ref : BUS/07/24/5035)/KC

Hi Patrick

I am copying May in this email. She is the contact person of the insurer of my car and the report was lodged with the workshop.

God Bless  
Jileen  
Mobile: +65-9383 6868

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**From:** Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>  
**Sent:** Friday, July 19, 2024 2:40 PM  
**To:** [jileen.tan@gmail.com](mailto:jileen.tan@gmail.com)  
**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>  
**Subject:** RE: Accident Involving SMB1459P on 06 July 2024 Our Ref : BUS/07/24/5035)/KC

WITHOUT PREJUDICE

Dear Jileen,

Thank you for the info.  
You may wish to ask your workshop to liaise with us on the claim matter, thanks.

Regards

*Patrick Tan*  
Insurance and Claims  
Direct line +65 6556 3522 | [WeiTeck.Tan@Strides.com.sg](mailto:WeiTeck.Tan@Strides.com.sg)  
60 Woodlands Industrial Park E4  
Singapore 757705



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**From:** [jileen.tan@gmail.com](mailto:jileen.tan@gmail.com) <[jileen.tan@gmail.com](mailto:jileen.tan@gmail.com)>  
**Sent:** Friday, 19 July 2024 12:21 pm  
**To:** Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>  
**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>  
**Subject:** RE: Accident Involving SMB1459P on 06 July 2024 Our Ref : BUS/07/24/5035)/KC

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Hi Patrick

Thanks for your call.

Attached is the Singapore Accident Statement that I have lodged as instructed by my insurance company on 8 July 2024 as 7 July was a Sunday and the accident happened on 6 July night.

Attached are also 4 photos showing the site where my rear bumper was hit.  
Photo 1 was taken immediately after I parked my car in the Hillion Mall car park.  
Photo 2 was just a screen shot of when Photo 1 was taken.

Photos 3 & 4 were taken when I made my report. I did not notice the cracks on the bumper as it was dim in the car park. But I made my report in the day and was inspecting the car, then I noticed the crack.

I do not have any video footage and did not make any NP168 report.

I am open to a private settlement if desired and appropriate. Please let me know.

God Bless  
Jileen  
Mobile: +65-9383 6868

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**From:** Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>  
**Sent:** Friday, July 19, 2024 9:48 AM  
**To:** [jileen.tan@gmail.com](mailto:jileen.tan@gmail.com)  
**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>  
**Subject:** Accident Involving SMB1459P on 06 July 2024 Our Ref : BUS/07/24/5035)/KC

WITHOUT PREJUDICE

Dear Jileen Tan

We refer to the above captioned and a telephone conversation between yourself and our Patrick Tan moment ago.

We regret that your vehicle was damaged in the unfortunate accident and we understand that you wish to claim against SMRT Buses Ltd for the losses arising from the said accident.

In order for us and / or our insurer to evaluate the claim, please submit a copy of the following documents to us.

- 1) Traffic Accident Report (NP 168)(If any)
- 2) Singapore Accident Statement
- 3) Accident Scene & Damaged Photos
- 4) Video Footage

Please send the above documents to :

Strides Premier Automotive Services Pte Ltd- Claims Department  
60 Woodlands Industrial Park E4  
Singapore 757705

Attention: Mr Patrick Tan (Our ref: - BUS/07/24/5035/KC)

If you have any queries or clarification, please do not hesitate to contact Mr Patrick Tan at 6556 3522 or Ms Karen Chan at 6556 3523.

Regards

*Patrick Tan*

Insurance and Claims  
Direct line +65 6556 3522 | [WeiTeck.Tan@Strides.com.sg](mailto:WeiTeck.Tan@Strides.com.sg)  
60 Woodlands Industrial Park E4  
Singapore 757705



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