

**Veron Chen (LKKAUTO)**

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**From:** Karen Tan <karentan@msfirstcapital.com.sg>  
**Sent:** Tuesday, 23 July 2024 1:55 PM  
**To:** HD Perfect Autowork; Veron Chen (LKKAUTO)  
**Cc:** Rajes (LKK Auto)  
**Subject:** RE: MSFC REF: D24006188MFCT/TPD-2/KT : PRE REPAIR INSPECTIONS - OUR VEHICLE : SNK4790C / YOUR VEHICLE : SHA7836J / DOA : 14.07.2024

**WITHOUT PREJUDICE  
SAVE AS TO COSTS**

Dear Irene,

Thank you for the video footage.

We agreed to direct settlement subject to quantum to be agreed.

Dear Veron,

Please take note.

*Best Regards,*

*Karen Tan*

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805

| Fax No. : 6223 0541 | Company Regn. No. 195000106C

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**From:** HD Perfect Autowork <hdperfectautowork@gmail.com>  
**Sent:** Tuesday, July 23, 2024 12:42 PM  
**To:** Karen Tan <karentan@msfirstcapital.com.sg>  
**Cc:** Betty Wong <BettyWong@msfirstcapital.com.sg>  
**Subject:** Re: MSFC REF: D24006188MFCT/TPD-2/KT : PRE REPAIR INSPECTIONS - OUR VEHICLE : SNK4790C / YOUR VEHICLE : SHA7836J / DOA : 14.07.2024

Dear Karen,

Attached the video footage for your kind attention.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Jul 18, 2024 at 3:10 PM Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)> wrote:

**WITHOUT PREJUDICE  
SAVE AS TO COSTS**

Dear Sirs/Mdm,

We refer to our email dated 16.07.2024 below.

In order not to delay the matter, kindly let us have your client's video footage and estimate for our record. Alternatively, we shall proceed with survey on WP basis.

*Best Regards,*

*Karen Tan*

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805  
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**From:** Karen Tan  
**Sent:** Tuesday, July 16, 2024 11:47 AM  
**To:** 'HD Perfect Autowork' <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>  
**Cc:** Betty Wong <[BettyWong@msfirstcapital.com.sg](mailto:BettyWong@msfirstcapital.com.sg)>  
**Subject:** MSFC REF: D24006188MFCT/TPD-2/KT : PRE REPAIR INSPECTIONS - OUR VEHICLE : SNK4790C / YOUR VEHICLE : SHA7836J / DOA : 14.07.2024

**WITHOUT PREJUDICE  
SAVE AS TO COSTS**

Dear Joanne,

We note that your client has video footage of the accident. Kindly let us have the same to enable us to proceed further.

Please also let us have the estimates.

*Best Regards,*

*Karen Tan*

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805  
| Fax No. : 6223 0541 | Company Regn. No. 195000106C

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Tuesday, July 16, 2024 10:48 AM

**To:** Betty Wong <[BettyWong@msfirstcapital.com.sg](mailto:BettyWong@msfirstcapital.com.sg)>

**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Subject:** Re: PRE REPAIR INSPECTIONS - OUR VEHICLE : SNK4790C / YOUR VEHICLE : SHA7836J / DOA : 14.07.2024

Dear Betty and all,

Please arrange for LKK Auto Consultants Pte Ltd to conduct survey.

Thank You.

Regards,

**Joanne**

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Jul 16, 2024 at 9:51 AM Betty Wong <[BettyWong@msfirstcapital.com.sg](mailto:BettyWong@msfirstcapital.com.sg)> wrote:

[WITHOUT PREJUDICE](#)

OUR REF : D24006188MFCT/CTPL/TPD 2

YOUR REF : SNK4790C (TP VEHICLE)

Dear Sirs/Mdm

We refer to your survey request dated 15.07.2024.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. AutoProbe Consultants
2. LKK Auto Consultants Pte Ltd
3. Priority Services
4. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you

Regards

Betty Wong

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Monday, July 15, 2024 9:04 PM

**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Motor Claims  
<[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Subject:** PRE REPAIR INSPECTIONS - OUR VEHICLE : SNK4790C / YOUR VEHICLE : SHA7836J / DOA : 14.07.2024

Dear Sir / Madam,

We are instructed by **LEE WEIDA** to notify you of a road traffic accident on **14.07.2024** at about 0138 hours at/along **177 BOON LAY DRIVE** involving our client's/customer's vehicle registration number **SNK4790C** and vehicle registration number **SHA7836J** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

**JOANNE**

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875