

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 26 July 2024 10:03 AM
To: Claims; Rajes (LKK Auto); assignments; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SNA 9896 B DATED 04/7/2024

Dear En Qi,

As instructed by our client , please proceed to repair the **insured vehicle SNA 9896B. (Excess \$1,100/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, July 25, 2024 11:40 AM
To: Claims <claims@premiumauto.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SNA 9896 B DATED 04/7/2024

Dear En Qi,

Pending approval from insurance

Once approved will send you email

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, July 25, 2024 10:29 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;
Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SNA 9896 B DATED 04/7/2024

Dear Veron,

Kindly advise repair approval.

We look forward to your reply.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 24 July 2024 5:08 pm
To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>;
'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SNA 9896 B DATED 04/7/2024

Dear Veron,

The survey had been carried out today by Surveyor – Adrian already.

Kindly advise repair approval.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 24 July 2024 5:05 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SNA 9896 B DATED 04/7/2024

Dear LKK,

The survey had been carried out today by Surveyor – Adrian already.

Kindly advise repair approval.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: claims <claims@premiumauto.com.sg>

Sent: Friday, 19 July 2024 12:03 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SNA 9896 B DATED 04/7/2024

Dear all,

Kindly find above attached is the estimate for your perusal.

Best Regards,
Kee Siang
Claims Advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689824

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Thursday, 18 July 2024 3:58 pm

To: Claims <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SNA 9896 B DATED 04/7/2024

Dear George,

Noted with thanks.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, July 18, 2024 3:02 PM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGE CLAIM FOR SNA 9896 B DATED 04/7/2024

Dear all,

Please register an Own damage claim for the above mentioned vehicle.

Attached is the GIA report and CI for your reference.

We will send you the repair estimate once it is available.

Kindly arrange for car survey on 24 July at 55 Ubi Rd 1 @2pm, owner waiting

Thank you.

Best regards,
George Wong
Claims advisor

 **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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