Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)

Sent: Wednesday, 30 October 2024 3:13 PM

To: Syed-Yusoff, Saliha

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: FW: ACCIDENT INVOLVING SKR 5545 L AND YOUR INSURED SLA 9787 G - DOA:

17/7/2024 *** LKK REF: CD/AIG24070301/Ama3

Attachments: AIG_LKKINVOICE_SAC2401206.pdf

Dear Saliha,

Please be inform that TP repairer withdraw claim. Attached our invoice to bill Merimen fee.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 19 July 2024 4:40 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com; Daphne Lee (LKK Auto) < daphnelee@lkkauto.com; Admin A

<admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKR 5545 L AND YOUR INSURED SLA 9787 G - DOA: 17/7/2024 *** LKK REF:

CD/AIG24070301/Ama3

Dear All,

Kindly ignore the email sent.

Please close this case from your end.

Sorry for the inconvenience caused.

Thank you.

Best Regards, En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd $(Reg\ No\ 199902271W)$

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9924 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: claims <claims@premiumauto.com.sg>

Sent: Friday, 19 July 2024 3:31 pm

To: 'Mei Kwan (LKKAuto)' < Meikwan@lkkauto.com>; 'Daphne Lee (LKK Auto)' < daphnelee@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKR 5545 L AND YOUR INSURED SLA 9787 G - DOA: 17/7/2024 *** LKK REF:

CD/AIG24070301/Ama3

Dear ALL

Kindly find above attached is the estimate for your perusal.

Best Regards, Kee Siang Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W) 55 Ubi Road 1 Singapore 408699 p. +65 6366 2323, d. +65 67689824

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 18 July 2024 6:44 pm

To: claims < claims@premiumauto.com.sg >; Daphne Lee (LKK Auto) < daphnelee@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKR 5545 L AND YOUR INSURED SLA 9787 G - DOA: 17/7/2024 *** LKK REF:

CD/AIG24070301/Ama3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

You may advise your client to claim OD first for speedy repair.

Kindly note that for liability, claim negotiation and settlement, please contact our OIC – **Daphne.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) < rajes@lkkauto.com>

Sent: Thursday, July 18, 2024 1:49 PM

To: claims < claims@premiumauto.com.sg; assignments < assignments@lkkauto.com; Admin A < admin-assignments@lkkauto.com; Admin A < admin-assignments@lkkauto.com; Admin A < admin-assignments@lkkauto.com; Admin A < assignments@lkkauto.com; Admin A < admin-assignments@lkkauto.com; Admin A < admin-assignments@lkkauto.com; Admin A < admin-assignments@lkkauto.com; Admin A < assignments@lkkauto.com; Admin A < admin-assignments@lkkauto.com; Admin A < admin-assignments@lkkauto.com; Admin A admin-assignments@lkkauto.com; Admin A admin-assignments@lkkauto.com; Admin A admin-assignments@lkkauto.com; Admin-assignments@lkkauto.com; Admin Assignments@lkkauto.com; Admin Assignments@lkkauto.com</a

a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKR 5545 L AND YOUR INSURED SLA 9787 G - DOA: 17/7/2024

Dear Kee Siang,

Noted with thanks.

We will arrange accordingly.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

From: claims < claims@premiumauto.com.sg Sent: Thursday, July 18, 2024 12:28 PM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING SKR 5545 L AND YOUR INSURED SLA 9787 G - DOA: 17/7/2024

Dear all,

Kindly assist in the liability clearance against AIG for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 23/7/2024 @11am. 55 Ubi Road 1. Owner Waiting.

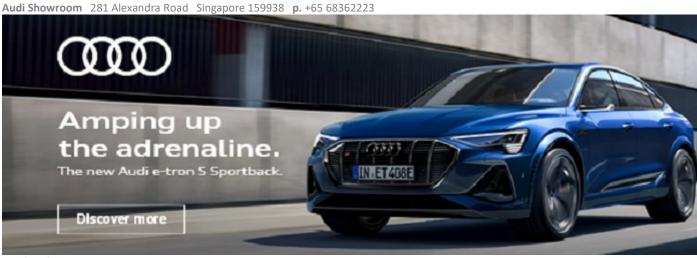
Thank you.

Best Regards, Kee Siang Claims Advisor

♦ PREMIUM AUTOMOBILES

(Reg No 199902271W) 55 Ubi Road 1 Singapore 408699 **p.** +65 6366 2323, **d**. +65 67689824

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg



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