

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 13 November 2024 5:01 PM
To: CHARMAINE KONG; Yan (LKK Auto); MT_Claim_SG
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: [EXT] OUR REF: 24/24/24/VC05/029550 REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 *** LKK REF: CD/LPC24070300/Rua3
Attachments: TP DS SUPPORTING DOCUMENT.pdf; LKK REPORT & PHOTO.pdf

Hi Charmaine,

Enclosed survey report and supporting docs.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Wednesday, 13 November 2024 4:52 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>; Yan (LKK Auto) <yan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: [EXT] OUR REF: 24/24/24/VC05/029550 REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 *** LKK REF: CD/LPC24070300/Rua3

Dear Charmaine,

Noted with thanks.

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364



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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, November 13, 2024 4:38 PM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Yan (LKK Auto) <yan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] OUR REF: 24/24/24/VC05/029550 REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 *** LKK REF: CD/LPC24070300/Rua3

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Chris,

As spoken, we will be processing payment upon receipt of our surveyor report and documents from LKK.

[Aside to Yan \(LKK\), FYNA please.](#)

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Wednesday, 13 November 2024 4:28 pm

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; Yan (LKK Auto) <yan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

<Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore)

<michelle.ong@vw.com.sg>; 'Wong Jihang (VGS - SG/Singapore)' <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] OUR REF: 24/24/24/VC05/029550 REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 ***
LKK REF: CD/LPC24070300/Rua3

Lonpac External - General

Dear Eric,

Please find attached.

We have emailed the signed DV to LKK on 22/10/2024.

Thank you!

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

Mobile: +65 85112203

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg



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Company Profile



Your **ID.**eal ele

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Tuesday, November 12, 2024 9:14 AM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Yan (LKK Auto) <yan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; 'Wong Jihang (VGS - SG/Singapore)' <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXT] OUR REF: 24/24/24/VC05/029550 REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 ***
LKK REF: CD/LPC24070300/Rua3

Lonpac External - General

Lonpac External - General

Without Prejudice

Dear Christopher,

We have yet to receive your signed DV.

Dear LKK,

Please let us have the signed DV and survey fee.

Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Monday, 11 November 2024 7:45 pm

To: Yan (LKK Auto) <yan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Wong Meiyl (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

<Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore)

<michelle.ong@vw.com.sg>; 'Wong Jihang (VGS - SG/Singapore)' <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [OFFER & DV] RE: LOD - RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 ***
LKK REF: CD/LPC24070300/Rua3

Dear Claims,

Please update on payment status, Thank you

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

Mobile: +65 85112203

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg



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Your **ID.**eal ele

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Tuesday, October 22, 2024 5:29 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

<Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore)

<michelle.ong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [OFFER & DV] RE: LOD - RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 ***
LKK REF: CD/LPC24070300/Rua3

Dear Yan,

Please find the attached signed DV as per your request.

Thank you!

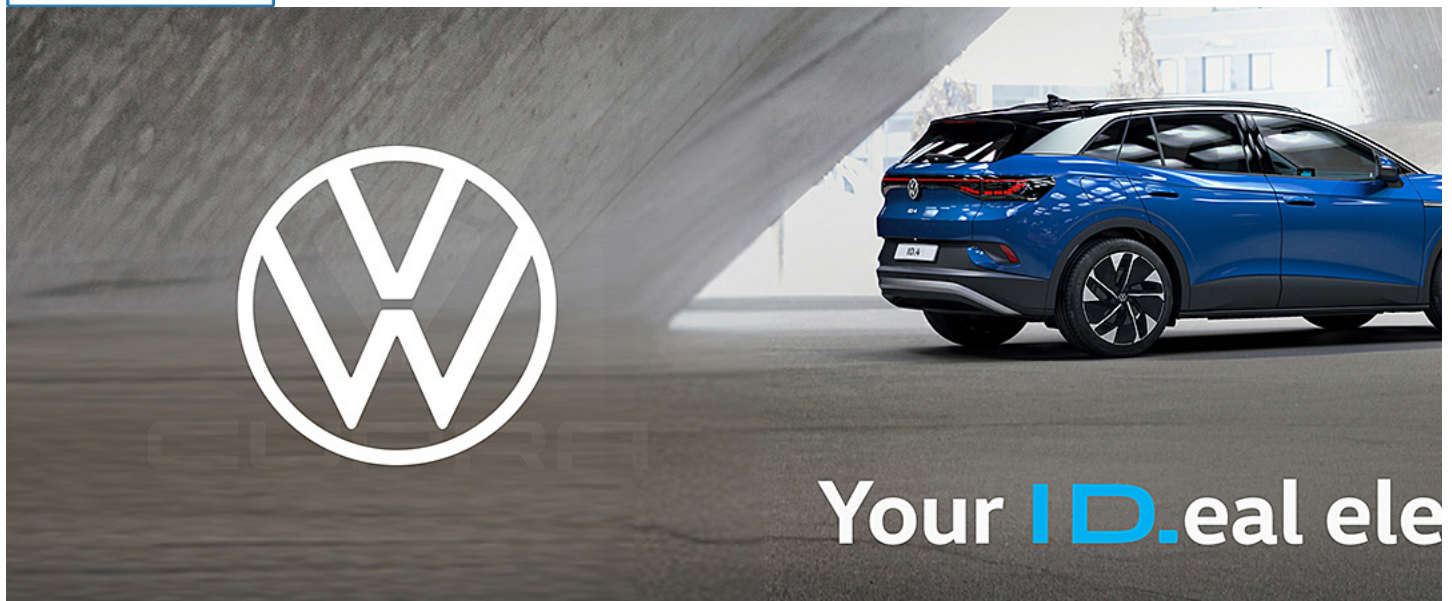
Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Thursday, October 10, 2024 11:54 AM
To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [OFFER & DV] RE: LOD - RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 *** LKK REF: CD/LPC24070300/Rua3

Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at **\$8,221.73(all-in)** as per your LOD.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Monday, October 7, 2024 6:08 PM
To: Yan (LKK Auto) <yan@lkkauto.com>; mt_claim@lonpac.com
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: LOD - RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 *** LKK REF: CD/LPC24070300/Rua3

Dear Claims,

Please kindly revert on offer for this claim, thank you.

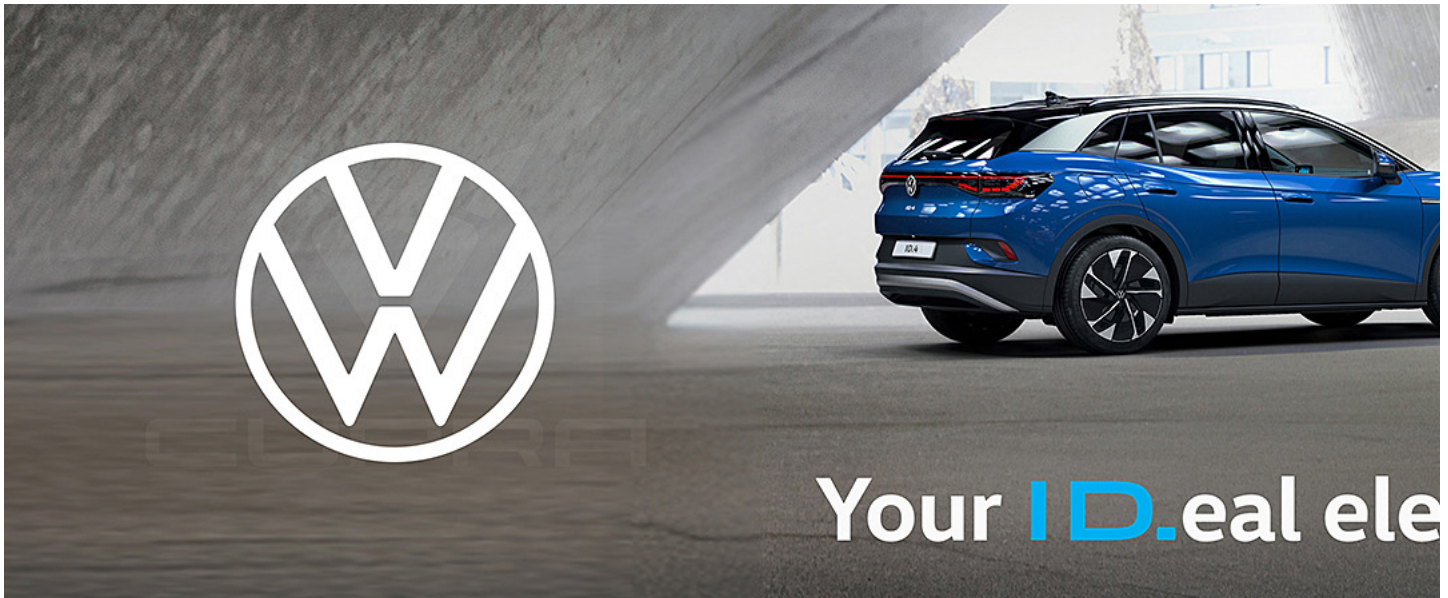
Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>





From: Anthonidas Christopher (VGS - SG/Singapore)

Sent: Saturday, September 28, 2024 1:19 PM

To: Yan (LKK Auto) <yan@lkkauto.com>; mt_claim@lonpac.com

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD - RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 *** LKK REF: CD/LPC24070300/Rua3

Dear Claims,

Please kindly revert on offer for this claim, thank you.

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

Mobile: +65 85112203

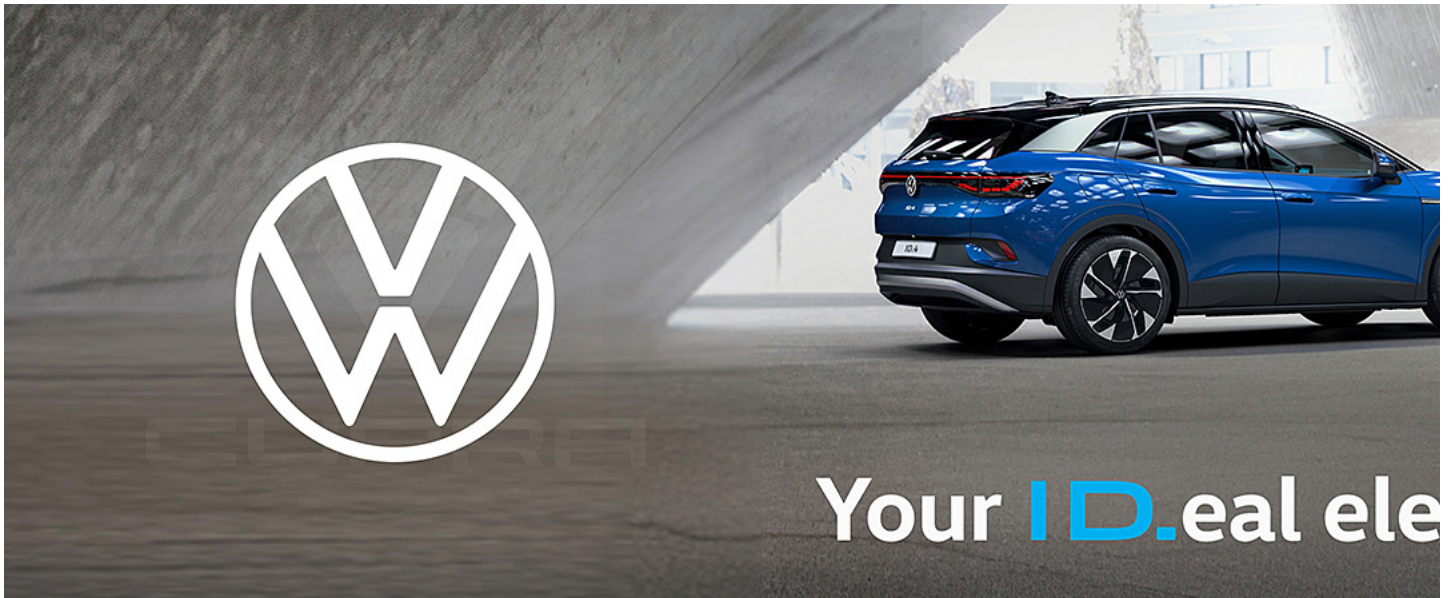
Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

<https://www.volkswagen.com.sg/>





From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Friday, August 30, 2024 2:11 PM

To: Yan (LKK Auto) <yan@lkkauto.com>; mt_claim@lonpac.com

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: LOD - RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 *** LKK REF: CD/LPC24070300/Rua3

Dear Claims,

LOD for your kind reference and action ,Thank you.

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Monday, July 29, 2024 11:20 AM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 *** LKK REF: CD/LPC24070300/Rua3

Without Prejudice

Dear Sirs/Mdm,

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Friday, July 26, 2024 9:54 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Yan (LKK Auto) <yan@lkkauto.com>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 *** LKK REF: CD/LPC24070300/Rua3

Dear Claims,

Please advise if your insured has made an accident report?

If Yes, please revert on DS

Thank you!

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Thursday, July 25, 2024 9:26 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Yan (LKK Auto) <yan@lkkauto.com>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 *** LKK REF: CD/LPC24070300/Rua3

Dear Claims,

Please advise if your insured has made an accident report?

If Yes, please revert on DS

Thank you!

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

Mobile: +65 85112203

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

<https://www.volkswagen.com.sg/>



View my
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Company Profile

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, July 22, 2024 9:53 AM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Yan (LKK Auto)

<yan@lkkauto.com>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024 *** LKK REF: CD/LPC24070300/Rua3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that our insured has yet to report the accident.

Please provide us the following.

- **evidence i.e. video and scene photo (if any)**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact **Yan**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Friday, July 19, 2024 7:03 PM

To: mt_claim@lonpac.com; mt-claim@lonpac.com; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>

Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024

Dear Claims,

Vehicle has been surveyed, please revert on liability.

Thank you!

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Wednesday, July 17, 2024 5:47 PM
To: mt_claim@lonpac.com; mt-claim@lonpac.com
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SLP3988D & XE8405C - DOA:16/7/2024

Dear Claims,

Please revert on liability and survey arrangement for this claim.

Thank you!

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Wednesday, July 17, 2024 5:37 PM
To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: Scan Image

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