

# TwinCar AUTOMOTIVE PTE LTD

**Company Registration and GST No. 200714616M**

2 Kaki Bukit Avenue 2 #01-17/#01-18 /Heavy Vehicle #01-08/Spray Painting #02-27

Kaki Bukit Autohub Singapore 417921

Tel: 67440510

Fax: 67410510

P.I.C - Sandy

Reply to :claim@twincar.com.sg

16 October 2024

Our Ref : CLM16363 / GQ2888U / JULY-18/2024

## **INDIA INTERNATIONAL INSURANCE PTE LTD**

64 CECIL STREET

#04-00 & #05-00 IOB BUILDING

SINGAPORE 049711

**ATTN: MOTOR CLAIMS DEPARTMENT**

Dear Sir @ Madam,

**RE: ACCIDENT INVOLVING GQ2888U & PC4074E ON 17/07/2024**

**ALONG TUAS VIADUCT TWDS TUAS WEST RD BESIDE 127 PIONEER RD S639594**

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **PC4074E** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following **EXCLUDE** personal injury in respect of claim arising out of the above mentioned accident.

|                                              |             |                 |                     |
|----------------------------------------------|-------------|-----------------|---------------------|
| Cost of repairs                              | \$          | 2,725.00        | (Include 9% GST)    |
| Loss of rental                               | \$          | 654.00          | (\$130.80 X 5 Days) |
| Additional 2 days loss of use for pre repair | \$          | 200.00          | (\$100 X 2 Days)    |
| Towing fee                                   | \$          | 100.00          |                     |
| LTA search fee                               | \$          | 27.25           |                     |
|                                              | <b>S \$</b> | <b>3,706.25</b> |                     |

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM16363
- 2) Twincar Leasing Pte Ltd - Invoice No: TLCS25866
- 3) Autobay Towing - GQ2888U (receipt attached)
- 4) LTA search
- 5) Letter of Authorisation
- 6) GIA report of GQ2888U

We look forward to your prompt reply.

Yours faithfully,



**Twincar Automotive Pte Ltd**

S.Y.NEO

Director

# LETTER OF AUTHORISATION

To: M/s Twincar Automotive Pte Ltd  
Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS:

GQ 28884

&

PC 4074E

ALONG Tuas Viaduct TWDS Tuas West Road beside 127 Pioneer Road  
S 639594

17/07/2024

I/We PENG YI CONSTRUCTION PTE LTD

NRIC/Passport No:

2023473952

of

694 JURONG WEST CENTRAL 1 #01-09 S16406941

the owner of vehicle no.

GQ 28884

hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident' claim and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

My/Our insurer is/are

Policy No.

Expiry Date:

Date:

Excess:



Owner's Signature/Co's stamp (if applicable)

Witness Signature/Name

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0009522  
Claimant Ref: GQ2888U

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

We/I, TWINCAR AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,725.00 (repair cost), S\$ 545.00 (loss of use/rental), S\$ 127.25 (search fee), vehicle no. GQ2888U that was damaged pursuant to the accident which occurred on 17/07/2024 (date) at TUAS VIADUCT TOWARDS TUAS SOUTH AVE 3 (location) involving vehicle no. PC4074E (insured vehicle). This is pursuant to the inspection conducted on 18/07/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FENG YI CONSTRUCTION PTE LTD ("the third party claimant") of vehicle no. GQ2888U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GQ2888U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,397.25 to TWINCAR AUTOMOTIVE PTE LTD.

Dated this 20 day of DEC 20 24

#### CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

TWINCAR AUTOMOTIVE PTE LTD

NRIC:

200714616m

Address:

2 KAKI BUKIT AVE 2 #01-1  
KAKI BUKIT AUTOHUB S(419011)

Nationality:

Occupation:

#### WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

# TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub  
2 Kaki Bukit Ave 2  
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27  
Singapore 417921  
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510  
E-Mail : sales@n51.com.sg  
Company Reg. No. : 200714616M  
GST Registration No. : 200714616M

INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE 049711

## TAX INVOICE

Date : 16/10/2024  
Date in : 18/07/2024  
Vehicle Num. : GQ2888U  
Make/Model : NISSAN CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5-2016  
Chassis/Eng# : JN1SC2F24Z0859201/ZD30014834N  
Accident Date : 17/07/2024  
Claim No : CLM16363  
Reference : JULY-18/2024  
Policy No. : 5142703405 (06/02/2025)

LUMPSUM REPAIR BILL  
REF : CLM16363-TWINCAR DATED 18/07/2024  
BY DIRECT

Amount S\$  
2,500.00



for TWINCAR AUTOMOTIVE PTE LTD

|           |                      |          |
|-----------|----------------------|----------|
| E. & O.E. | Sub S\$ :            | 2,500.00 |
|           | Add GST ( 9% ) S\$ : | 225.00   |
|           | Total Amount S\$ :   | 2,725.00 |

# TwinCar

## LEASING PTE LTD

Company & GST Registration Number : 201533046C  
2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921  
Tel: 6744 0510 Fax: 6741 0510 email: twincar.rental@n51.com.sg

### Invoice To

FENG YI CONSTRUCTION PTE LTD  
694 JURONG WEST CENTRAL 1  
#01-09  
SINGAPORE 640694

### TAX INVOICE

Invoice No. TLCS 25866  
Date 29/07/2024  
Terms Cash

| Qty | Description                                                                                                          | Rate            | Amount          |
|-----|----------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|
| 5   | Vehicle No. GBJ51B - Car Rental for the period 18/07/2024 to 22/07/2024<br>(ref. Vehicle GQ2888U)<br>9% Tax on Sales | 120.00<br>9.00% | 600.00<br>54.00 |
|     |                                                                                                                      | GST 9%          | \$54.00         |
|     |                                                                                                                      | Total Amount    | \$654.00        |

TWINCAR LEASING PTE. LTD.



Authorised Signature

Note : Kindly make payable to " TWINCAR LEASING PTE LTD"  
or by Bank-in/transfer to UOB Bank A/c No. 310-307-697-6 (Bank Code 7375)



# TWINCAR LEASING PTE. LTD.

Company Registration Number : 201533046C  
2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921  
Tel: 6744 0510 Fax: 6741 0510 email: twincar.rental@n51.com.sg

## VEHICLE RENTAL AGREEMENT

VHA NO: 999

### HIRER'S PARTICULAR

Name(as in I/C): FENG YI CONSTRUCTION PTE LTD  
NRIC/PASSPORT No: 202347395Z  
Address(Res):694 JURONG WEST CENTRAL 1 #01-09 SINGAPORE (640694)  
Occupation: COMPANY Driving Exp:  
Driving License No: 202347395Z D/L Type: Local  
Issue Date: 2023-12-01 Date of Birth: 2023-12-01  
Tel: (HP) 91456763  
Email: HONGAIK0306@GMAIL.COM

### ADDITIONAL DRIVER'S PARTICULARS

Name(as in I/C): VENKUTTU GUPENTHERAN  
NRIC/PASSPORT No: G7585049U  
Address(Res):6 YISHUN INDUSTRIAL STREET 1 SINGAPORE 768090  
Occupation: DRIVER Driving Exp:  
Driving License No: G7585049U D/L Type: Local  
Issue Date: 2016-05-27 Date of Birth: 1980-05-18

Vehicle No: GBJ51B

Make: TOYOTA

Model: DYNA

Year: 2016

Mileage Out:

OUT: Date 2024-07-18

NON-WAIVER EXCESS:

Section1: \$2000

Auto/Manual Group: Auto

Colour: SILVER

Time: 12:30

Section2: \$2000

### CHARGES

|            |        |
|------------|--------|
| Daily rate | 120.00 |
|------------|--------|

### PETROL-LEVEL

|     |   |     |     |     |   |   |
|-----|---|-----|-----|-----|---|---|
| Out | E | 1/4 | 1/2 | 3/4 | F | E |
| In  | E | 1/4 | 1/2 | 3/4 | F | E |

|                         |      |
|-------------------------|------|
| Extension (Accessories) | 0.00 |
|-------------------------|------|

|                    |      |
|--------------------|------|
| Collection Service | 0.00 |
|--------------------|------|

|       |      |
|-------|------|
| Misc. | 0.00 |
|-------|------|

|                            |      |
|----------------------------|------|
| Security Deposit Collected | 0.00 |
|----------------------------|------|

|             |      |
|-------------|------|
| Rental Term | Cash |
|-------------|------|

|            |            |
|------------|------------|
| Start Date | 2024-07-18 |
|------------|------------|

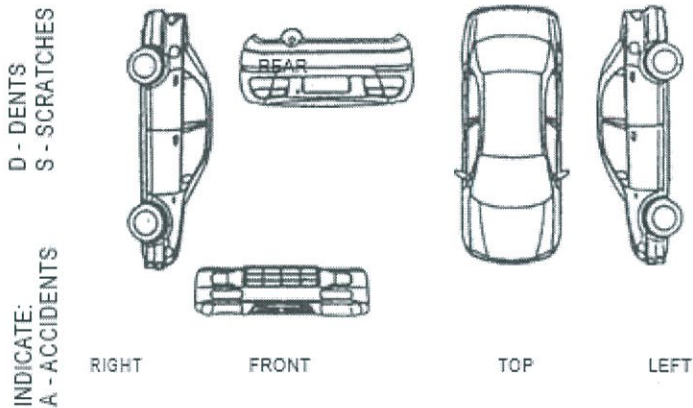
|          |            |
|----------|------------|
| End Date | 2024-10-18 |
|----------|------------|

|                |           |
|----------------|-----------|
| Rented out by: | Steve Koh |
|----------------|-----------|

Hirer signature:

Addition Driver's Signature:

### VEHICLE CHECKLIST



### ACCESSORIES CHECK

☒ Camera Recorder ☒ Reverse Camera ☒ CD/ Radio Player  
☒ Remote Control ☒ Reverse Sensor ☐ S/Tyre

I have read and agreed to the terms & conditions on both sides of this agreement. All information I have given TWINCAR LEASING PTE. LTD. in connection with this agreement is true.

### IMPORTANT

- THE VEHICLE SHALL BE RENTED OUT ON A DAILY BASIS, WITH A MINIMUM RENTAL PERIOD OF SIX MONTH.
- IN THE EVENT THAT THE HIRER RETURN THE VEHICLE PRIOR TO THE END OF THE MINIMUM RENTAL PERIOD, THE HIRER WILL BE REQUIRED TO PAY THE FULL RENTAL FEE APPLICABLE FOR THE REMAINING PERIOD UP TO THE END OF THE MINIMUM RENTAL PERIOD.
- ONLY PERSONS ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN, AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE
- IN CASE OF ACCIDENT THE HIRER SHOULD REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- THE VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY TWINCAR LEASING PTE. LTD..
- AN ADDITIONAL EXCESS OF \$2000 OF ALL CLAIM WILL APPLY FOR VEHICLE USE OUTSIDE SINGAPORE AND \$3000 FOR AGE ABOVE 65.

| DATE IN    | TIME IN  | MILEAGE | CHECKED BY | REMARKS | SIGNATURE OF HIRER/DRIVER |
|------------|----------|---------|------------|---------|---------------------------|
| 22/07/2024 | 17:30hrs |         |            |         |                           |

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Jul 2024 / 13:13:54

Receipt Date/Time : 18 Jul 2024 / 13:13:54

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-240718-001821

Previous Receipt No. :

| S/N                                                                                                          | Item Description/<br>Business Transaction Reference<br>No.         | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|--------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - PC4074E<br>As at 17 Jul 2024/15:00:00<br>Insurance Co: INDIA INT'L INS PTE LTD |                                                                    |                               |                        |                              |
| 1                                                                                                            | Insurance Enquiry - PC4074E<br>Enquiry Fee<br>20240718131336055289 | 25.00                         | 2.25                   | 27.25                        |
| Sub-Total                                                                                                    |                                                                    | 25.00                         | 2.25                   | 27.25                        |
| Total Before Rounding                                                                                        |                                                                    | 25.00                         | 2.25                   | 27.25                        |
| Rounding Difference                                                                                          |                                                                    |                               |                        | 0.00                         |
| Total Amount Payable                                                                                         |                                                                    |                               |                        | 27.25                        |
| Paid By                                                                                                      |                                                                    |                               |                        |                              |
|                                                                                                              | d1zq4xn9                                                           |                               | Credit Card            | 27.25                        |
| Total                                                                                                        |                                                                    |                               |                        | 27.25                        |
| Cash Change                                                                                                  |                                                                    |                               |                        | 0.00                         |
| Tendered Amount                                                                                              |                                                                    |                               |                        | 27.25                        |
| Excess Refundable Amount                                                                                     |                                                                    |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**AUTOBAY TOWING**

1 Kaki Bukit Avenue 6  
#01-55 AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 9616 8988 (Ah Boon)

**CASH SALE**

No. \_\_\_\_\_

Date: 18/7/24

Sold to: \_\_\_\_\_

(70)

GQ 2888 U

| Item       | Quantity | Description          | Unit Price  | Amount |
|------------|----------|----------------------|-------------|--------|
|            |          | Auto Hub to Auto Bay |             | \$100  |
|            |          | Reporting Two Trips  |             |        |
|            |          |                      |             |        |
|            |          |                      |             |        |
|            |          |                      |             |        |
|            |          |                      |             |        |
|            |          |                      |             |        |
|            |          |                      |             |        |
|            |          |                      |             |        |
| E. & O. E. |          |                      | Sub Total : |        |
|            |          |                      | GST Tax :   |        |
|            |          |                      | Total :     | \$100  |

Issued by: \_\_\_\_\_

CROWN

## Claim Audit

| AUDIT TRAIL |                   |                              |                                                                                                                                                                                                   |                          |
|-------------|-------------------|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| No.         | On                | Audit                        | Remarks                                                                                                                                                                                           | By                       |
| 1           | 18 Jul 2024 17:31 | <b>Clm Dtl Modified</b>      | Claimant's Name: -> FENG YI CONSTRUCTION PTE. LTD.. Claimant's ID: -> 202347395Z.                                                                                                                 | [A] HOW MEI KWAN         |
| 2           | 18 Jul 2024 17:31 | <b>Clm Veh Model Changed</b> | (205033) NISSAN CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5 (M).                                                                                                                                          | [A] HOW MEI KWAN         |
| 3           | 18 Jul 2024 17:31 | <b>Clm Created</b>           | Reg No: GQ2888U. Acct Date: 2024/07/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Twincar Automotive Pte Ltd (HQ) | [A] HOW MEI KWAN         |
| 4           | 18 Jul 2024 17:31 | <b>Adj Co Assigned</b>       | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                | [A] HOW MEI KWAN         |
| 5           | 18 Jul 2024 17:31 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt.Due Date:2024/07/29                                                                                                                                                            | [A] HOW MEI KWAN         |
| 6           | 18 Jul 2024 17:31 | <b>Adj Mandate Set</b>       | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                 | [A] HOW MEI KWAN         |
| 7           | 18 Jul 2024 17:32 | <b>Label Added</b>           | (30653):Direct Settlement.                                                                                                                                                                        | [A] HOW MEI KWAN         |
| 8           | 18 Jul 2024 17:32 | <b>Adj Adjuster Assigned</b> | [None] -> ADRIAN LING                                                                                                                                                                             | [A] HOW MEI KWAN         |
| 9           | 22 Jul 2024 11:59 | <b>Adj Mandate Request</b>   | Cur.Req:0.00:PODS Liability: 100% - BOLA 28 (ASS : 0%, OUR INSURED MIDDLE, 3 VEH C C) Remark: Insured rear-ended third party.                                                                     | [A] NA MENG YAN          |
| 10          | 22 Jul 2024 15:24 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt.Due Date:2024/07/29                                                                                                                                                            | [I] Priya                |
| 11          | 22 Jul 2024 15:24 | <b>Adj Mandate Set</b>       | Approved:0.00.                                                                                                                                                                                    | [I] Priya                |
| 12          | 07 Nov 2024 11:23 | <b>Adj Rpt Initiated</b>     |                                                                                                                                                                                                   | [A] JOANNE LEE KHANG MIN |
| 13          | 07 Nov 2024 11:23 | <b>Clm Dtl Modified</b>      | Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.                                                                                                                                     | [A] JOANNE LEE KHANG MIN |
| 14          | 07 Nov 2024 11:23 | <b>Clm Dtl Modified</b>      | JPJ Reg. Date: -> 2017/02/07.                                                                                                                                                                     | [A] JOANNE LEE KHANG MIN |
| 15          | 07 Nov 2024 11:23 | <b>Clm Details Notified</b>  |                                                                                                                                                                                                   | [A] JOANNE LEE KHANG MIN |
| 16          | 18 Nov 2024 17:56 | <b>Adj Mandate Request</b>   | Cur.Req:3586.25:Liability: 100% (BOLA 28,ASS:0%) *Quantum: \$ 3,586.25(all-in). Pls refer to adjuster report for details. *For your approval please.                                              | [A] NA MENG YAN          |
| 17          | 19 Nov 2024 09:23 | <b>Adj Next Rpt Changed</b>  | Cur Rpt:Final Rpt. Cur Due Date:2024/07/29. Mandate Remarks: offer only LOR                                                                                                                       | [I] Priya                |
| 18          | 19 Nov 2024 09:23 | <b>Adj Mandate Set</b>       | Approved:3506.25:offer only LOR                                                                                                                                                                   | [I] Priya                |

Date From    
 Date To    
 Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                           | Ref 1   | Ref 2   | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|--------------------------------------------|---------|---------|--------|
| 3204408     | 22 Jul 2024 09:01:07 | TP Case (Insurer)     | Motor    | LKK Auto Consultants Pte Ltd | India International Insurance Pte Ltd (HQ) | GQ2888U | PC4074E | 12.00  |
| 3268330     | 07 Nov 2024 11:23:40 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ)          | GQ2888U | PC4074E | 12.00  |