

## Rajes (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Thursday, July 18, 2024 11:27 AM  
**To:** assignments; Rajes (LKK Auto)  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; Henry Kao  
**Subject:** FW: D24006108MFSH/STRIDES PRI FOR FBR 7370S ACCIDENT INVOLVING SHB 821S ON 9.7.2024 OUR REF: CL/240724/T/MCS  
**Attachments:** list of surveyor.pdf

Ref: TAX/07/24/2028

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: FBR7370S  
Insured: SHB 821S  
Workshop: Glen Enterprise Pte Ltd  
1102 Serangoon Road Singapore 328196  
Contact: 62969939 Stephanie

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** info <info@catherinelimllc.com>  
**Sent:** Thursday, 18 July 2024 11:03 am  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>  
**Subject:** RE: D24006108MFSH/STRIDES PRI FOR FBR 7370S ACCIDENT INVOLVING SHB 821S ON 9.7.2024 OUR REF: CL/240724/T/MCS

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Dear Sir (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list and we attached herewith our client's list for your attention. Thank you.

Regards  
Sally Goh  
(For and on behalf of Catherine Lim )  
Catherine Lim LLC  
(Advocates & Solicitors)  
12 Eu Tong Sen Street,  
#05-172, The Central (SOHO 2)

Singapore 059819  
Tel: 64385500  
(UEN & GST Reg No. 201310922k)

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Sent:** Thursday, July 18, 2024 11:01 AM  
**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>  
**Subject:** RE: D24006108MFSH/STRIDES PRI FOR FBR 7370S ACCIDENT INVOLVING SHB 821S ON 9.7.2024 OUR REF: CL/240724/T/MCS

Ref: TAX/07/24/2028

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB821S as such we do not follow the new protocol.  
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.  
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.  
Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huyen.Ong@strides.com.sg](mailto:Huyen.Ong@strides.com.sg)

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**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>  
**Sent:** Thursday, 18 July 2024 10:27 am  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Catherine Lim LLC <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
**Subject:** D24006108MFSH/STRIDES PRI FOR FBR 7370S ACCIDENT INVOLVING SHB 821S ON 9.7.2024 OUR REF: CL/240724/T/MCS

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Dear Hua Yen,

PRI.

Thank You.

Best Regards,  
Harminder Kaur  
Motor Claims  
**MS First Capital Insurance Ltd**  
**16 Raffles Quay**  
**#42-01 Hong Leong Building**  
**Singapore 048581**

TEL : 6359 1800 | FAX : 6223 0541 |  
Website <http://www.msfirstcapital.com.sg>  
A Member of **MS&AD** Insurance Group

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
**Sent:** Thursday, July 18, 2024 10:09 AM  
**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Subject:** PRI FOR FBR 7370S ACCIDENT INVOLVING SHB 821S ON 9.7.2024 OUR REF: CL/240724/T/MCS

Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION  
PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACC. INVOLVING FBR 7370S / SHB 821S ON 9.7.2024 ALONG CHANGI ROAD**

We are instructed by SHAARI BIN SURIYAP to notify you of a road traffic accident involving our client's vehicle No. FBR 7370S and vehicle No. SHB 821S driven by your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Glen Enterprise Pte Ltd  
1102 Serangoon Road Singapore 328196

Contact: 62969939 Stephanie

Regards  
Sally Goh  
(For and on behalf of Catherine Lim )  
Catherine Lim LLC  
(Advocates & Solicitors)  
12 Eu Tong Sen Street,  
#05-172, The Central (SOHO 2)  
Singapore 059819  
Tel: 64385500

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