

Rajes (LKK Auto)

From: Muhammad Syabil MOHD ISMAIL (SCDF)
<Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg>
Sent: Thursday, July 18, 2024 10:41 AM
To: claims@focusauto.com.sg; Olivia Lau (LKKAuto); admin-d
Cc: focus.autopteltd@yahoo.com.sg; Gim Chye TAY (SCDF)
Subject: RE: ACCIDENT CLAIM BETWEEN SDU276M AND XD5972G

Dear Hariz,

Thank you for your confirmation.

Dear @olivialau@lkkauto.com and Yan,

Please refer to email below and liaise with the workshop to conduct survey, thank you.

@claims@focusauto.com.sg Hariz, Meantime, please provide LKK Auto Consultants Pte Ltd, the GIA report and Traffic Police report.

Regards,

Syabil Ismail

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

HP : +65 9630 4209



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Go green. Think before you print.

From: Focus Auto Pte Ltd <claims@focusauto.com.sg>
Sent: Thursday, July 18, 2024 9:47 AM
To: Muhammad Syabil MOHD ISMAIL (SCDF) <Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg>
Cc: focus.autopteltd@yahoo.com.sg; Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>; SCDF CSC (SCDF) <SCDF_CSC@scdf.gov.sg>
Subject: RE: ACCIDENT CLAIM BETWEEN SDU276M AND XD5972G

Dear Syabil,

Yes, he is agreeable. Can I check whether the surveyor will be able to come down tomorrow morning around 10am for the pre-repair survey? As our client is free from 10am to before 12 noon.

Information on the vehicle can be inspected at : -

Name of Workshop : 1 Kaki Bukit Avenue 6
#02-50
Autobay @ Kaki Bukit

Singapore 417883

Telephone no. : 6886 9097

Thank you and have a great day ahead.



Best Regards,
Focus Auto Pte Ltd

From: "Muhammad Syabil MOHD ISMAIL (SCDF)" <Muhammad_Syabil_MOHD_ISMAIL@scdf.gov.sg>
Sent: 7/18/24 9:32 AM
To: "claims@focusauto.com.sg" <claims@focusauto.com.sg>
Cc: "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>, "Gim Chye TAY (SCDF)" <TAY_Gim_Chye@scdf.gov.sg>, "SCDF CSC (SCDF)" <SCDF_CSC@scdf.gov.sg>
Subject: RE: ACCIDENT CLAIM BETWEEN SDU276M AND XD5972G

WITHOUT PREJUDICE

Dear Hariz,

We refer to your email below dated 17 July 2024.

We will conduct a Pre-repair Inspection and will be appointing LKK Auto Consultants Pte Ltd to conduct the survey, please advise whether your client is agreeable to it.

Thank you.

Regards,

Syabil Ismail

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

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From: Focus Auto Pte Ltd <claims@focusauto.com.sg>
Sent: Wednesday, July 17, 2024 3:34 PM
To: SCDF CSC (SCDF) <SCDF_CSC@scdf.gov.sg>
Cc: focus.autopteltd@yahoo.com.sg
Subject: ACCIDENT CLAIM BETWEEN SDU276M AND XD5972G

Dear Sir/Madam,

I am Hariz from Focus Auto and I am acting on behalf of my clients accident vehicle (SDU276M). As shown in the above attachemt, we need to submit an appraiser report with regard to the damages incurred but we are unsure who will be surveying the vehicle, hence we would like to ask for your kind help on how we can proceed with this case.

We look forward to your propmpt reply.

Thank you and have nice day ahead.

Best Regards,

Focus Auto Pte Ltd