

PREMIER AUTOMOTIVE SERVICES PTE LTD

60 JALAN LAM HUAT #02-02/03
CARROS CENTRE
SINGAPORE 737869
TEL: 62552 2288 FAX: 6285 5388
CO REG: 200707743D GST REG: 200707743D

Our Ref: **SMN355Z/SPPH**

02 Aug 2024

WITHOUT PREJUDICE
(By Email Only)

Attn: **The Motor Claims Department**
MS First Capital Insurance Pte Ltd
16, Raffles Quay
#42-01. Hong Leong Building
Singapore 048581

Dear Sir / Madam,

ACCIDENT INVOLVING SMN355Z & SHC2885P ALONG WOODLANDS CENTRE TOWARDS BKE ON 14.07.2024

We have been authorized by **Strides Premier Private Hire and Limousine Pte Ltd**, the owner of vehicle number: **SMN355Z** to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SHC2885P** at the material time of the accident with the driver of our client's vehicle.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SHC2885P**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repair	\$ 2,779.50(included GST)
(2) Loss of Rental – 04 days @\$84.00 per day	\$ 336.00(included GST)
(3) PRI – 02 days @\$84.00 per day	\$ 168.00
(4) GIA Search	\$ 2.18
	<u>\$ 3,285.68</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SMN355Z**
- (2) Final Repair Bill
- (3) Letter of Authority
- (4) GIA Search
- (5) Rental Agreement

PREMIER AUTOMOTIVE SERVICES PTE LTD

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CARROS CENTRE
SINGAPORE 737869
TEL: 62552 2288 FAX: 6285 5388
CO REG: 200707743D GST REG: 200707743D

Our Ref: **SMN355Z/SPPH**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Angela Tan

Email : AngelaTanChinChin@stridespremier.com.sg

DID: 9644 3110

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying.

c.c. Client – Strides Premier Private Hire and Limousine Pte Ltd

This is a computer-generated letter. No signature is required.

Your Ref: D24006202MFCT

Date : 15.07.2024

MS First Capital Insurance Limited

36 Robinson Road

#16-01 City House

Singapore 068877

LETTER OF AUTHORITY

I/We, **STRIDES PREMIER PRIVATE HIRE AND LIMOUSINE PTE LTD**
REG NO: **201735055D** hereby authorized (s) **Premier Automotive Services Pte Ltd**
to provide further instructions on my behalf relating to the said claims and as such,
all further correspondence should be addressed to **60 Jalan Lam Huat #07-43,**
Carros Centre Singapore 737869.

I hereby authorized the cheque payment to be issued in favour of **M/s**
Premier Automotive Services Pte Ltd

Claimant's Signature : _____
Name : _____
NRIC : _____
Date : _____



Witness By : _____
Name : _____
NRIC : _____
Date : _____



*Please note that it is a condition of any settlement reached that it shall be
without prejudice to any personal injury claim (if any) of the owner/claimant.

DISCHARGE RECEIPT

CLAIM REFERENCE : D24006202MFCT/CTPL/TPD2/KT
ACCIDENT DATE : 14/07/2024
ACCIDENT LOCATION : WOOLANDS CENTRE ROAD TOWARDS BKE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : KOH NGUAN KHENG
INSURED VEHICLE : SHC2885P
INVOLVED PARTY : SMN355Z
SETTLEMENT SUM : \$3,100.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT:



WITNESS :

06/09/2024

Signature and Date :

Signature and Date :

06/09/2024

MS FIRST CAPITAL INSURANCE PTE LTD

Tel: 65073828

Tax Invoice

Inv No. : PKBI24080005

Invoice Date : 01 Aug 2024

Ref : PKBJ24080004

Terms : COD

Veh. No. : SMN355Z

Current Mileage: 311905

#	Description	Qty	UOM	U/P	Amt
1	Labour For Lump sum Repair (Inclusive Parts & Labour)	1.00		2,550.00	2,550.00

Remarks:

REF: D24006202MFCT

DOA: 14.07.2024

ALL PAYMENT SHOULD BE MADE PAYABLE TO PREMIER AUTOMOTIVE
SERVICES PTE LTD
BANK : UOB BANK
BANK CODE : 7375
BRANCH CODE : 007
ACCOUNT NO. : 3143015953
PAYNOW ID: 200707743DUOB

Subtotal : S\$ 2,550.00

GST 9.0% : S\$ 229.50

Total : S\$ 2,779.50

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

(Customer's Signature and Company Stamp)

**For Premier Automotive Services Pte.
Ltd.**



(Authorised Signature)

RENTAL AGREEMENT

GV2310-054

(This shall form part of the Rental Documents referred in the terms and conditions)

The Rental Agreement is made on 16 (Day) 10 (Month) 2023 (Year)
Between

- Strides Premier Private Hire and Limousine Pte Ltd (UEN No. 201735055D)**, a company incorporated in Singapore, registered address at 23 Changi South Avenue 2, #04-03, Singapore 486443 (herein referred to as "the Owner") and
- Abdul Aziz Bin Mohamad Sani (NRIC No. S1726143F)**, residing at Blk 521 Pasir Ris Street 52 #03-07 Singapore 510521 the person and/or company signing the Rental Documents (herein referred to as "the Hirer") whose particulars are recorded in the Rental Documents and
- ACE CAR PTE. LTD. (UEN No. 201924605Z)**, a company incorporated in Singapore, registered address at 60 Jalan Lam Huat #05-12 Carros Centre Singapore 737869 (herein referred to as the "appointed Fleet Management Company")

(collectively, known as "parties")

Where as

- The Owner is a leasing company incorporated in Singapore and has engaged the appointed Fleet Management Company to manage all matters relating to the Vehicle No. SMN355Z, details stated in Vehicle Details below (the "Vehicle").
- During the appointment period, the appointed Fleet Management Company would act on behalf of the Owner to manage all matters relating to the Vehicle. The Hirer shall contact the appointed Fleet Management Company directly on all matters relating to the Vehicle. In the event the appointed Fleet Management Company is no longer being appointed by the Owner, the Owner reserves the right to manage the Vehicle directly or appoint another appointed Fleet Management Company.
- The Hirer shall acknowledge and fully understand the Terms and Conditions which form part of the Rental Documents throughout the term of the lease period ("Lease Period").
- All parties accept the terms and conditions set out below by signing this Rental Agreement.

It is agreed between the parties as below :

A. Vehicle Details ("Vehicle")

Vehicle No. : SMN355Z
Vehicle Make/ Model : RENAULT/GRAND SCENIC IV 1.5 DCI AT EU6
Vehicle Colour : Black

B. Lease Period

Date of Handover : 16/10/2023 00:00 Period of the Lease : 52 WEEKS
Commencement of the Lease Period : 16/10/2023 Option to Renew : YES
Agreement End Date : 16/10/2024

C. Deposits

Rental Deposit ("Deposit") : \$ 500.00

D. Rental Rate

Rental Rate ("Rental") : \$ 84.00 per day (inclusive of GST)

E. Bank Account Details

Rental payment shall be paid every Monday to the Owner's Bank Account : Current Account No.: 003-957836-9 (PayNow Proxy: 201735055DACE)

F. Accident Excess

The excess for any claims shall be as follows:

- \$2,000.00 (exclusive of GST) for Section 1 for accidents occurring within Singapore.
- \$2,000.00 (exclusive of GST) for Section 2 for accidents occurring within Singapore.
- \$4,000.00 (exclusive of GST) for Section 1 for accidents occurring within West Malaysia.
- \$4,000.00 (exclusive of GST) for Section 2 for accidents occurring within West Malaysia.
- Additional excess is applicable if the vehicle is driven by or under the control of any person who at the time of loss or damage to the insured vehicle is 26 years of age or below, and/or has held a valid driving license for 2 years or less, and/or 70 years of age or above. Additional excess in addition to the excess amounts stated above for such claims will be as follows:
 - \$3,000.00 (exclusive of GST) for Section 1 for accidents occurring within Singapore.
 - \$3,000.00 (exclusive of GST) for Section 2 for accidents occurring within Singapore.
 - \$6,000.00 (exclusive of GST) for Section 1 for accidents occurring within West Malaysia.
 - \$6,000.00 (exclusive of GST) for Section 2 for accidents occurring within West Malaysia.

1

Hirer's signature: 

In the event that the Vehicle or any part thereof is damaged as a result of any accident howsoever caused, the Hirer shall forthwith pay to the Owner the Excess amount payable for Section 1, Section 2 and any other Additional excess (referred to as the "Excess" in the Schedule or in the policy, whichever is higher) in respect of each and every accident.

Only upon a successful claim against the third party being made will the Excess for Section 2 be refunded to the Hirer. The claim is deemed successful if and only if the full loss and damage (including any legal costs on a full indemnity basis) is recovered without any deduction for the Hirer's contribution to the accident (if any).

The Hirer also agrees that the Owner may in its absolute discretion conduct any negotiations and effect any settlement with the insurers, and the Hirer irrevocably agrees to abide by any such settlement.

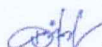
G. Termination

The Owner shall have the rights to immediately terminate this Rental Agreement if there is a breach of any of the Terms and Conditions in the Rental Documents.

By signing below, all parties agree to all Terms and Conditions stated in the Rental Documents.



The Hirer's Name : Abdul Aziz Bin
Mohamad Sani



ACE CAR PTE. LTD.
23, PASIR RIS STREET 52, #03-07
CARROS CENTRE SINGAPORE 510521

ACE CAR PTE. LTD.



Strides Premier Private Hire and
Limousine Pte Ltd

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SHC2885P

Date of Accident

14/07/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance MS First Capital Insurance Ltd

Period of Insurance 01/01/2024 - 31/12/2024

Requested By LEONG CHEE KWONG (PREMIE...

Requested Date 15/07/2024 10:58

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Daphne Lee (LKK Auto)

From: Angela Tan Chin Chin (StridesASvcs/Snr Mgmt)
<AngelaTanChinChin@stridespremier.com.sg>
Sent: Friday, 6 September 2024 2:19 PM
To: Daphne Lee (LKK Auto)
Subject: RE: OFFER - Accident Involving SMN 355Z & SHC 2885P (DOA: 14/07/2024) **LKK
Ref: CD/FCI24070292/Tma3
Attachments: DV.pdf

WITHOUT PREJUDICE

Dear Daphne,

On a without prejudice basis and without admission of liability, we confirm settlement amount \$3,100.00 for the above claim.

For swift payment processing and to adopt an environmentally friendly lifestyle, we prefer **E-Payment via Bank Transfer/PayNow.*

Please find appended below our company bank details for your payment arrangement.

Account Name:	Premier Automotive Services Pte Ltd
Bank Name:	DBS Bank Ltd
Bank Account No.:	0039052367
Bank Branch:	Marina Boulevard
Bank Code:	7171
Swift Code:	DBSSSGSG
PAYNOW UEN	200707743D

*payment notification email address: florence04@stridespremier.com.sg

We look forward to receiving the payment soon.
Thank you.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Angela Tan
Motor Claims Executive
Strides Premier Automotive Services Pte Ltd (Kranji)
Address: 60 Jalan Lam Huat Carros Centre, #07-43 Singapore 737869
MOBILE: 9644 3110

Please be inform that my email address has changed. As of 26 April 2024. Please use angelatanchinchin@stridespremier.com.sg for future correspondence.

STRIDESPREMIER

Daphne Lee (LKK Auto)

To: Karen Tan
Cc: Admin A
Subject: RE: SMN 355Z & SHC 2885P (DOA: 14/07/2024) - Our Ref: D24006202MFCT/CTPL/TPD2/KT ***LKK Ref: CD/FCI24070292/Tma3

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Thursday, 5 September 2024 6:09 PM
To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: SMN 355Z & SHC 2885P (DOA: 14/07/2024) - Our Ref: D24006202MFCT/CTPL/TPD2/KT ***LKK Ref: CD/FCI24070292/Tma3

Dear Daphne,

You may settle as follows:

	Claimed Amount	Revised Amount	MSFC mandate
1. Cost of Repair	\$ 9,144.78	\$ 2,779.50 (L/S) (w/GST)	\$ 2,779.50 (L/S) (w/GST)
2. Loss of Rental (4 days x \$84.00)	\$ 336.00	\$ 336.00 (4 days x \$84.00)	\$ 336.00 (4 days x \$84.00)
3. Loss of Use (2 days x \$84.00)	\$ 168.00	\$ 168.00 (2 days x \$84.00)	\$50.00 to \$ 160.00 (1-2 days x \$50.00-80.00)
4. LTA/GIA Search Fee	\$ 2.18	\$ 2.18	\$ 2.18
Total	\$ 9,650.96	\$ 3,285.68	\$ 3,167.68 to \$3,277.68

Best Regards,

Karen Tan

Motor Claims Dept.
MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805
| Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Monday, September 2, 2024 5:44 PM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SMN 355Z & SHC 2885P (DOA: 14/07/2024) - Our Ref: D24006202MFCT/CTPL/TPD2/KT ***LKK Ref: CD/FCI24070292/Tma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Karen,

Your Ref: D24006202MFCT/CTPL/TPD2/KT

We refer to the above matter and your email below.

ACCIDENT INVOLVING SMN 355Z AND SHC 2885P ON 14/07/2024

We have highlighted to your good office on 16/07/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA: 15. OID changing lane hit onto TP going straight.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 9,144.78	\$ 2,779.50 (L/S) (w/GST)
2. Loss of Rental (4 days x \$84.00)	\$ 336.00	\$ 336.00 (4 days x \$84.00)
3. Loss of Use (2 days x \$84.00)	\$ 168.00	\$ 168.00 (2 days x \$84.00)
4. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 9,650.96	\$ 3,285.68

*4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 21/08/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Best Regards,
Daphne Lee (Ms) | Case Handler
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6841 2157 | Email: DaphneLee@lkkauto.com
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

-----Original Message-----

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Monday, 5 August 2024 10:39 AM

To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: NEW SURVEY ASSIGNMENT - Our Ref: D24006202MFCT/CTPL/TPD2/KT

Dear Daphne,

We have received the attached LOD, fyns pls.