

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 19 July 2024 2:48 PM
To: Cecilia Lee; SUR
Cc: Claims Dept of CTI
Subject: RE: OD CLAIM: CB7426M / DOA: 04/07/2024 - PENDING VEHICLE SURVEY & APPROVAL / YOUR REF: SNM24D203847
Attachments: CB7426M IA.pdf; CB 7426M LTA.pdf; CB 7426M estimate.pdf; CB7426M Photos.pdf

Dear Cecilia,

Enclosed herewith preliminary advice of CB 7426M.
The vehicle repair on part by part basis due to no 2nd hand parts available.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, July 18, 2024 11:13 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OD CLAIM: CB7426M / DOA: 04/07/2024 - PENDING VEHICLE SURVEY & APPROVAL / YOUR REF: SNM24D203847

Dear Cecilia,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, July 18, 2024 9:18 AM
To: Lynn Yap (Ding Auto) <Claims@dingauto.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Eddie Sim <eddie.sim@sg.cntaiping.com>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Mr Tan (Ding Auto - Carros Branch) <consultant@dingauto.sg>
Subject: RE: OD CLAIM: CB7426M / DOA: 04/07/2024 - PENDING VEHICLE SURVEY & APPROVAL / YOUR REF: SNM24D203847

[Confidential]

Without Prejudice

Dear Sir/Madam

We will arrange survey on without prejudice basis.

Dear LKK

Please arrange to survey the vehicle: CB7426M

Workshop: DING AUTO PTE LTD

DOA: 04/07/2024 09:15

Excess: \$2000

OSP: No

VDL: Yes

Best Regards,
Cecilia Lee
Claims Department

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From: Lynn Yap (Ding Auto) <Claims@dingauto.sg>
Sent: Wednesday, July 17, 2024 5:37 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Kenneth Ding <kenneth.ding@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Mr Tan (Ding Auto - Carros Branch) <consultant@dingauto.sg>
Subject: OD CLAIM: CB7426M / DOA: 04/07/2024 - PENDING VEHICLE SURVEY & APPROVAL / YOUR REF: SNM24D203847

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Dear Cecilia,

Attached are the GIA report, Audatex Repair Estimate, and Accident Photos for your review and approval.

The vehicle has been grounded in our workshop since 16 July 2024.
Our workshop's address is as follows:

Ding Auto Pte Ltd (Northwest Branch)

60 Jalan Lam Huat
#06-46/47 Carros Centre
Singapore 737869

We kindly request your assistance in arranging a vehicle survey at your earliest convenience to prevent any delays in approval or repair.

We await your prompt response. Thank you.

Best Regards,

Lynn Yap
Claims Department

Mobile +65 9385 8368 **Office** +65 6993 7808

Web www.dingauto.sg **Email** claims@dingauto.sg

HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721

Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645 **NorthWest Branch** 60 Jalan Lam Huat #06-46/47 Carros Centre S737869