

Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, July 18, 2024 9:11 AM
To: Claims Assistance - AVANTAGE VAG; SUR; assignments
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204018/SML7373K/C02/TANCHC & Your Ref: SMA9010C

[Internal]

WITHOUT PREJUDICE

Dear Sir,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Rasul to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

**For survey matter, please email to claimsdept@sq.cntaiping.com*

**For all LOD, please email to claimsdept@sq.cntaiping.com*

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From: Claims Assistance - AVANTAGE VAG <claims@vag.sg>
Sent: Thursday, July 18, 2024 9:05 AM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: Re: PRE-REPAIR SURVEY-Our Ref: SNM24D204018/SML7373K/C02/TANCHC & Your Ref: SMA9010C

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Hi Jacqueline,

We agreed Mohammed Rasul Bin Mohd Yunus (LKK) to survey the above vehicle.

With warmest regards,

Wei Xiong
Motor Claim Dept

AVANTAGE VAG
AUTOMOTIVE SPECIALISTS

6515 9515 Sales & Service | **6795 5005** 24hr Towing | avantage.sg
9-6pm Mon-Fri, 9-1pm Sat, closed Sun and PH

WEST Service, Tuning & Accident Reporting Centre
48 Toh Guan Road East, #05-135 Enterprise Hub, Singapore 608586

NORTH Service & Accident Reporting Centre
160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

EAST Service & Accident Reporting Centre
8 Kaki Bukit Ave 4, #02-11 Premier@Kaki Bukit, Singapore 415875

CARCRAFTERS Spray Paint, Grooming & Accident Repair Centre
48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

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On Wed, Jul 17, 2024 at 10:43 AM Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

[Internal]

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email below.

We will not be able to advise on Direct Settlement without the repair estimate.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

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From: Claims Assistance - AVANTAGE VAG <claims@vag.sg>

Sent: Wednesday, July 17, 2024 10:27 AM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: Fwd: PRE-REPAIR SURVEY-Our Ref: SNM24D204018/SML7373K/C02/TANCHC & Your Ref: SMA9010C

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Hi Jacqueline,

May I know the liability clearance result first.

With warmest regards,

Wei Xiong
Motor Claim Dept

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AUTOMOTIVE SPECIALISTS

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----- Forwarded message -----

From: <donotreply.claims@sg.cntaiping.com>

Date: Wed, Jul 17, 2024 at 10:15 AM

Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D204018/SML7373K/C02/TANCHC & Your Ref: SMA9010C

To: <jacqueline.tan@sg.cntaiping.com>, <claims@vag.sg>

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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