

Veron Chen (LKKAuto)

From: Phoebe Xie <phoebe.xie@sg.cntaiping.com>
Sent: Tuesday, 23 July 2024 4:26 PM
To: nitha@movva.com.sg
Cc: keong@movva.com.sg; SUR; assignments
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D204002/XE8496P/C02/XIEXJ & Your Ref: SNG2388R

[Internal]

1. Based on the available information, we would like to explore a direct settlement for the sake of an amicable settlement and on a without any admission of liability basis.
2. Please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.
3. The claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.
4. This proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.
5. This proposal of direct settlement in paragraphs 1 to 4 above is CONDITIONAL upon China Taiping's Policy liability being engaged, and China Taiping Insurance Pte Ltd reserve any and all rights under our Policy to investigate further into the claim and to make a determination on our Policy coverage, including our rights to reject the claim should new evidence be available. In the event that we reject our Policy coverage, you will then have to look directly to our insured and /or insured motorist for recovery of any sums you may incur or may have incurred towards repairs for the vehicle.

From: nitha@movva.com.sg <nitha@movva.com.sg>
Sent: Monday, July 22, 2024 2:28 PM
To: Phoebe Xie <phoebe.xie@sg.cntaiping.com>
Cc: keong@movva.com.sg; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D204002/XE8496P/C02/XIEXJ & Your Ref: SNG2388R

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Phoebe,

Kindly assist to revert on the liability.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: nitha@mova.com.sg <nitha@mova.com.sg>

Sent: Thursday, July 18, 2024 4:21 PM

To: 'Phoebe Xie' <phoebe.xie@sg.cntaiping.com>; 'keong@mova.com.sg' <keong@mova.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: ***SPAM*** PRE-REPAIR SURVEY-Our Ref: SNM24D204002/XE8496P/C02/XIEXJ & Your Ref: SNG2388R

Dear Phoebe,

Kindly advise on the liability,

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Phoebe Xie <phoebe.xie@sg.cntaiping.com>

Sent: Wednesday, July 17, 2024 5:29 PM

To: nitha@mova.com.sg; keong@mova.com.sg; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ***SPAM*** PRE-REPAIR SURVEY-Our Ref: SNM24D204002/XE8496P/C02/XIEXJ & Your Ref: SNG2388R

[Internal]

Dear LKK,

Please survey vehicle.

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: nitha@mov.com.sg <nitha@mov.com.sg>

Sent: Tuesday, July 16, 2024 10:23 AM

To: donotreply.claims <donotreply.claims@sg.cntaiping.com>; Phoebe Xie <phoebe.xie@sg.cntaiping.com>;
keong@mov.com.sg

Subject: RE: ***SPAM*** PRE-REPAIR SURVEY-Our Ref: SNM24D204002/XE8496P/C02/XIEXJ & Your Ref: SNG2388R

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Dear All,

Kindly assign LKK.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Monday, July 15, 2024 3:52 PM

To: phoebe.xie@sg.cntaiping.com; nitha@mov.com.sg; keong@mov.com.sg

Subject: ***SPAM*** PRE-REPAIR SURVEY-Our Ref: SNM24D204002/XE8496P/C02/XIEXJ & Your Ref: SNG2388R

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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