

## Rajes (LKK Auto)

---

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, July 17, 2024 3:34 PM  
**To:** Mr Tan (Ding Auto - Carros Branch); SUR; assignments  
**Cc:** Kenneth Ding; Jun Kai (Ding Auto - Carros Branch); Joyce (Ding Auto - Carros Branch); Lynn Yap (Ding Auto); Eddie Sim  
**Subject:** RE: OD CLAIM: SCZ37Y / DOA 10-07-2024 - SNM24D204029  
**Importance:** High

[Confidential]

Hi Sirs/Madam,

Pls advise is there any police report filed by the driver as this involve the government property.

We will be assigning LKK to survey the vehicle.  
Excess: S\$500 + UNNAMED \$500 = \$1000

Hi LKK,

Please assist with the OD survey, estimate in ezclaim.  
Please revert before any authorisation.

Regards,

**Jenny Lew**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Jenny Lew  
**Sent:** Tuesday, July 16, 2024 6:05 PM  
**To:** Mr Tan (Ding Auto - Carros Branch) <consultant@dingauto.sg>; Eddie Sim <eddie.sim@sg.cntaiping.com>  
**Cc:** Kenneth Ding <kenneth.ding@dingauto.sg>; Jun Kai (Ding Auto - Carros Branch) <carros.workshop@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <admin.carros@dingauto.sg>; Lynn Yap (Ding Auto) <Claims@dingauto.sg>  
**Subject:** RE: OD CLAIM: SCZ37Y / DOA 10-07-2024 - SNM24D204029

Hi Sirs/Madam

Pls advise is there any police report filed by the driver as this involve the government property.

We will be assigning Eddie to survey the vehicle.  
Excess: S\$500 + UNNAMED \$500 = \$1000

Hi Eddie,

Please assist with the OD survey, estimate in ezclaim.  
Please revert before any authorisation.

Regards,

**Jenny Lew**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Jenny Lew  
**Sent:** Tuesday, July 16, 2024 5:57 PM  
**To:** Mr Tan (Ding Auto - Carros Branch) <[consultant@dingauto.sg](mailto:consultant@dingauto.sg)>  
**Cc:** Kenneth Ding <[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)>; Jun Kai (Ding Auto - Carros Branch) <[carros.workshop@dingauto.sg](mailto:carros.workshop@dingauto.sg)>; Joyce (Ding Auto - Carros Branch) <[admin.carros@dingauto.sg](mailto:admin.carros@dingauto.sg)>; Lynn Yap (Ding Auto) <[Claims@dingauto.sg](mailto:Claims@dingauto.sg)>  
**Subject:** RE: OD CLAIM: SCZ37Y / DOA 10-07-2024 - SNM24D204029

Hi Sirs/Madam

Pls advise is there any police report filed by the driver as this involve the government property.

Regards,

**Jenny Lew**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Mr Tan (Ding Auto - Carros Branch) <[consultant@dingauto.sg](mailto:consultant@dingauto.sg)>  
**Sent:** Tuesday, July 16, 2024 9:44 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Kenneth Ding <[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)>; Jun Kai (Ding Auto - Carros Branch) <[carros.workshop@dingauto.sg](mailto:carros.workshop@dingauto.sg)>; Joyce (Ding Auto - Carros Branch) <[admin.carros@dingauto.sg](mailto:admin.carros@dingauto.sg)>; Lynn Yap (Ding Auto) <[Claims@dingauto.sg](mailto:Claims@dingauto.sg)>  
**Subject:** OD CLAIM: SCZ37Y / DOA 10-07-2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear CTI Motor Claim Officers,

Good day to you.

Kindly refer to the attached GIA report, Audatex Repair Estimate & Accident Photos for your review and approval.

Hope to hear from you soon, thank you.

Best Regards,



**Mr Tan Joke Sair**

*Claims Department (Carros Branch)*

---

**Mobile** +65 9794 8118 **Office** +65 6993 7808

**Web** [www.dingauto.sg](http://www.dingauto.sg) **Email** [consultant@dingauto.sg](mailto:consultant@dingauto.sg)

**HQ** 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721

**Branch** Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645 **NorthWest Branch** 60 Jalan Lam Huat #06-46/47 Carros Centre S737869