

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 18 July 2024 11:45 AM
To: VAuG Claims
Cc: SUR
Subject: RE: SLP7935E - ECICS OD - DOA: 15/07/2024 - AUTHORISATION TO REPAIR *** LKK
REF: CS/ICS24070272/Kqp3e2

Dear Shu Yaw,

As instructed by our client, please proceed to repair the insured vehicle **SLP 7935E on part by part basis (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, July 18, 2024 11:37 AM
To: VAuG Claims <claims@vinsautogroup.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SLP7935E - ECICS OD - DOA: 15/07/2024 - AUTHORISATION TO REPAIR *** LKK REF: CS/ICS24070272/Kqp3e2

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi SC,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Thursday, July 18, 2024 9:20 AM

To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SLP7935E - ECICS OD - DOA: 15/07/2024 - AUTHORISATION TO REPAIR

Good morning,

Can we kindly have the authorization to repair this vehicle?

Best Regards,
Shu Yaw (EXT: 2202)



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Claims Office: #03-03

Workshops: #08-08/09/10

Tel: 64532121

Fax: 64599795

Website: www.vinsautogroup.com.sg

Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

** w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 **