

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 13 June 2024 11:34 AM
To: Jenny Lew
Cc: Claims Dept of CTI; SUR
Subject: FW: Your Ref: YQ1422Z / Hino Date of Accident: 10.06.2024 - SNM24D203376
Attachments: YQ 1422Z-IA.pdf; YQ 1422Z-Estimate.pdf; YQ1422Z Photos.pdf

Dear Jenny,

Enclosed herewith preliminary advice of YQ 1422Z.
The vehicle repair on part by parts basis due to no second hand parts available.
We have not authorise repair.

According to our surveyor, there was no modification found at the time of inspection.
The tyres of the insured vehicle were found to be in good serviceable condition with remaining tread depth of approximately 2-6mm. Rear LH inner tyre partial bald.
Pending service maintenance record from repairer.

Kindly advise on authorisation and excess if apply.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler on behalf of Huey Yon

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, June 12, 2024 11:28 AM

To: Jenny Lim <jenny.lim@laihuat.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Your Ref: YQ1422Z / Hino Date of Accident: 10.06.2024 - SNM24D203376

Importance: High

[Confidential]

Hi Jenny ,

Assigned to LKK.

Hi LKK,

Please assist to survey the vehicle.

Please check any vehicle modification, tyre size, request for the vehicle servicing, maintenance record & etc.

Thank you.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jenny Lew
Sent: Tuesday, June 11, 2024 2:40 PM
To: Jenny Lim <jenny.lim@laihuat.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Your Ref: YQ1422Z / Hino Date of Accident: 10.06.2024 - SNM24D203376

Hi Jenny

Claim ref: SNM24D203376/C01.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jenny Lim <jenny.lim@laihuat.com.sg>
Sent: Tuesday, June 11, 2024 1:13 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Your Ref: YQ1422Z / Hino Date of Accident: 10.06.2024

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Dear Sir

We refer to the above matter.

Please let us have the Claim number for Notification number 24N024491.

Thank you.

Kind regards.

Jenny Lim
LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267