

Mei Kwan (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 19 July 2024 10:13 AM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; Daphne Lee (LKK Auto)
Subject: RE: CTI REF: SNM24D203702/SND8259G/C02/LEWLC - LKK REF: CD/CTI24070265/Kma3, SMS2525K | TPP DIRECT SETTLEMENT

Importance: High

Categories: HMK

[Confidential]

Hi Mei Kwan

Pls refer to attached insured's SAS.  [SND8259G](#)

Please request for hirer agreement, driving license, NRIC.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, July 17, 2024 10:38 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Subject: CTI REF: SNM24D203702/SND8259G/C02/LEWLC - LKK REF: CD/CTI24070265/Kma3, SMS2525K | TPP DIRECT SETTLEMENT

Dear Jenny,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jenny Lew | DID: 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, July 16, 2024 5:38 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: Direct Settlement - Accident Involving SND8259G (OI : CTI - TBA) AND SMS2525K (TP : LKK REF - CD/CTI24070265/Kma3) on 26.06.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMS 2525K at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Daphne.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)