

AIG Asia Pacific  
Insurance Pte Ltd

Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO SMF3518T and GBG679G  
ALONG Slip Road at Hougang Ave 8 ON 16/07/2024

We understand that you are the insurer of GBG679G vehicle.

I/We wish to inform you that my/our vehicle SMF3518T have been completed  
repairs to my/our satisfaction by M/s FONG MOTORS I/We therefore propose  
to claim from your as follows:

1.	Cost of Repairs	S\$ <u>4800.00</u>
2.	Loss of Use/Rental (S\$ <u>100</u> x <u>5</u> days)	S\$ <u>500.00</u>
3.	LTA Search Fee/GIA Reports	S\$ <u>27.25</u>
	<b>TOTAL</b>	S\$ <u>5327.25</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

  
Goh Siew Chuan

FONGMOTORS@gmail.com

# LETTER OF AUTHORITY

RE: ACCIDENT INVOLVING VEHICLE NOS SMF3587 and G8G679G  
& \_\_\_\_\_ ALONG \_\_\_\_\_  
ON 16/07/2024

1. I/ We, hereby appoint **FONG MOTORS** to be my agent and I/We authorize my said agent to give you all instructions pertaining to the conduct of my claim including instructions to commence legal proceedings in court in my name against the third-party driver/or his employers, if applicable.
2. \*\* My said agent also has my authority to decide on my behalf whether to accept any offer of settlement from the third party and/or his insurers.
3. I understand and accept that until I revoke my said agent's authority in writing to you, I am bound by all instructions given by my said agent to you
4. \*\* Upon settlement of the third-party claim and in case the settlement monies were sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Solicitor the cost of repair settled and related expenses and disbursement incurred.
5. My vehicle is repaired on my own will without any inducement, threat or promise.



Signature

(Company's stamp if applicable)

Name: Lim Chong Heng

NRIC No: S1202362F

Address

16 Upper Serangoon Crescent

#11-43 Singapore 534028

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **FONG MOTORS** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,800.00** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$27.25** (Disbursement) for vehicle no. **SMF 3518T** that was damaged pursuant to the accident which occurred on **16/07/2024** (date) at/along **SLIP ROAD OF HOUGANG AVE 8** (location) involving vehicle no/s **GBG 679G**. This is pursuant to the inspection conducted on **17/07/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LIM CHONG HENG** (the third party claimant”) of vehicle no. **SMF 3518T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMF 3518T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of Dec (month) 2024 (year)



Signed by appointed surveyor

**FONG MOTORS**

Signed by “the workshop” (with chop)

Fong Motors  
(06897200L)  
1 Autobay@Kaki Bukit  
#01-45 Singapore 417883

**INVOICE**

**No. : INV-045701**

SMF3518T TOYOTA ALTIS  
JOYCE  
16 UPPER SERANGOON CRESCENT  
#11-43  
SPORE 534028

Your Ref. :  
Our D/O No. :  
Terms : C.O.D.  
Date : 19/10/2024  
Page : 1 of 1

TEL : 93891700

FAX :

Item	Description	Qty	UOM	U/ Price S\$	Disc.	Total S\$
1.	Cost of repair as agreed	1	UNIT	4,800.00		4,800.00
2.	LTA Search fee	1	UNIT	27.25		27.25

SINGAPORE DOLLAR FOUR THOUSAND EIGHT HUNDRED TWENTY SEVEN AND CENTS  
TWENTY FIVE ONLY

**Total** **4,827.25**

Notes :

1. All cheques should be crossed and made payable to  
Fong Motors
2. Goods sold are neither returnable nor refundable. Otherwise  
a cancellation fee of 20% on purchase price will be imposed.

  
\_\_\_\_\_  
**Authorised Signature**



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Jul 2024 / 15:27:44

Receipt Date/Time : 16 Jul 2024 / 15:27:44

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-240716-002830

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

**Amount  
Before  
GST (\$\$)** **GST  
Amount  
(\$\$)** **Amount  
After GST  
(\$\$)**

Result of Insurance Enquiry - GBG679G

As at 16 Jul 2024/08:00:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - GBG679G  
Enquiry Fee  
20240716152540730547

25.00 2.25 27.25

**Sub-Total** 25.00 2.25 27.25

**Total Before Rounding** 25.00 2.25 27.25

**Rounding Difference** 0.00

**Total Amount Payable** 27.25

Paid By

DICNV20240716152541021918 SGQR(PayNow) 27.25

**Total** 27.25

**Cash Change** 0.00

**Tendered Amount** 27.25

**Excess Refundable Amount** 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Yan (LKK Auto)**

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**From:** Yan (LKK Auto)  
**Sent:** Friday, August 16, 2024 3:23 PM  
**To:** GAN LILY  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING GBG679G(AIG) AND SMF3518T AT/ALONG UPPER SERANGOON ROAD ON 16/07/2024

Our Ref: CD/AIG24070255/Aua3

AIG Ref: 9029995157SG

16 AUG 2024

**JOIN-UP BUILDERS PTE. LTD.**

**DRIVER : SOH KOK ANN**

**ACCIDENT INVOLVING GBG679G(AIG) AND SMF3518T AT/ALONG UPPER SERANGOON ROAD ON 16/07/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMF3518T** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,



**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Jul 2024 15:56	<b>Clim Dtl Modified</b>	Claimant's Name: -> Lim Chong Heng, Claimant's ID: -> SXXXX362F.	[A] HOW MEI KWAN
2	16 Jul 2024 15:56	<b>Clim Veh Model Changed</b>	(206227) TOYOTA COROLLA ALTIS 1.6 Standard (A).	[A] HOW MEI KWAN
3	16 Jul 2024 15:56	<b>Clim Created</b>	Reg No: SMF3518T, Acct Date: 2024/07/16, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: EQ Insurance Company Ltd (HQ), Workshop: Fong Motors (HQ)	[A] HOW MEI KWAN
4	16 Jul 2024 15:56	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Jul 2024 15:56	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt, Due Date:2024/07/25	[A] HOW MEI KWAN
6	16 Jul 2024 15:56	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Jul 2024 15:56	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	16 Jul 2024 15:56	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	16 Jul 2024 15:58	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	16 Jul 2024 15:58	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	22 Jul 2024 11:54	<b>Clim Registration Modified</b>	Acct Time:08:00:00->08:30:00. Pol No:7220042233->7220042233-02.	[I] AIG OneClaim Integration User
12	11 Nov 2024 11:29	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	11 Nov 2024 11:29	<b>Ins Email Updated</b>	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
14	11 Nov 2024 11:29	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	11 Nov 2024 11:29	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2018/11/05.	[A] JOANNE LEE KHANG MIN
16	11 Nov 2024 11:29	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	18 Nov 2024 16:33	<b>Adj Mandate Request</b>	Cur.Req:5227.25:Liability: 100% *Quantum: \$ 5,227.25 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
18	18 Nov 2024 16:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt, Due Date:2024/07/25, Mandate Remarks: Mandate approved at \$5,227.25, subj to all docs made available and verified	[I] Tarnjit Singh, Belveen Singh
19	18 Nov 2024 16:54	<b>Adj Mandate Set</b>	Approved:5227.25:Mandate approved at \$5,227.25, subj to all docs made available and verified	[I] Tarnjit Singh, Belveen Singh

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3201891	16 Jul 2024 16:00:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMF3518T	GBG679G	12.00
3270080	11 Nov 2024 11:29:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMF3518T	GBG679G	12.00