### Yan (LKK Auto)

From: Yan (LKK Auto)

Sent:Friday, December 20, 2024 11:42 AMTo:Irene Tay (CTPIS); Claims Dept of CTICc:Admin A; Hsiao Tong (LKKAuto)

Subject: [SEEK MANDATE] RE: [video footage] RE: CTP REF NO. SNM24D204047C02: Direct Settlement - Accident Involving

PC7496B (OI: CTI - TBA) and SHC3808G (TP: LKK REF -CD/CTI24070237/Dua3) on 14.07.2024

Attachments: SHC 3808 G 14.07.2024 - Video.mp4; SHC 3808 G LOD.pdf; LKK SURVEY REPORT & PHOTOS.pdf; Letter to

OI\_PC7496B.pdf

Your ref: **SNM24D204047C02** LKK ref: CD/CTI24070237/Dua3

Dear Sirs/Mdm,

# ACCIDENT INVOLVING PC7496B(CHINA TAIPING) / SHC3808G(TP)/ OTHERS ON 14/07/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he rear ended onto third party vehicle while TP fully filter into the lane. Refer to the TP video footage attached.

We seek your approval to offer repairer "BIFROST AUTO PTE LTD" at \$7,702.35(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$31,302.08	\$ 6,267.50 (\$5,750.00 + 9%GST)
2. Loss of Rental (9days x \$115.95)	\$ 1,043.55	\$ 927.60 (8days x \$115.95)
3. Loss of Income (9days x \$80.00)	\$ 720.00	\$ 400.00 (8days x \$50.00)
4. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$33,092.88	<u>\$ 7,702.35</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/11/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

### Cheers to a Wonderful Christmas and a Happy New Year 2025!

Best Regards,

Yan

#### LKK Auto Consultants Pte Ltd

Email: <u>yan@lkkauto.com</u>| DID: 6841-6051 | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

**Sent:** Tuesday, August 6, 2024 11:12 AM **To:** Yan (LKK Auto) <yan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [video footage] RE: CTP REF NO. SNM24D204047C02: Direct Settlement - Accident Involving PC7496B (OI: CTI -

TBA) and SHC3808G (TP: LKK REF-CD/CTI24070237/Dua3) on 14.07.2024

### [Internal]

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please be informed that there isn't any video footage in GEAR and insured might have omitted to submit.

Thanks & Best Regards,

#### Irene Tay

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Yan (LKK Auto) < <u>yan@lkkauto.com</u>> Sent: Monday, July 22, 2024 6:11 PM To: Irene Tay < irene.tay@sg.cntaiping.com >

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Hsiao Tong (LKKAuto) <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Subject: [video footage] RE: CTP REF NO. SNM24D204047C02: Direct Settlement - Accident Involving PC7496B (OI: CTI -

TBA) and SHC3808G (TP: LKK REF-CD/CTI24070237/Dua3) on 14.07.2024

### [Internal]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

### [Internal]

Dear Irene,

Based on insured's police report, he have in car camera recorded the incident.

Kindly provide video footage of insured for our further assessment.

## Thank you.

Name	KENNY RAVICHANDRAN S/O MANINEL ID No. S7539212E PALAVADIYIN S7539212E						
Related Vehicle	NIL		Conta	ICI, No.	54999214		
Hospital/Clinic	NIL		Class of Driving Licence & Expiry	Class: NIL Date of Expiry: NIL			
Date Treatment	NIL		Date Disc	charge	NIL		
No. of Days gran	ted Medical Leave				N.100		
Brief Details. On 14/07/2024 at			Degree o		NIL	extreme right lane and	
On 14/07/2024 at turning right towar into my lane. Due My front bumper whis rear bumper.	around 1330hrs. I wa ds Lavender St when to his abrupt lane ch	as driving al n a blue colo ange, the fr ted on the r	Inng Kallang R ored taxi (SHC ont of my vehi ight side while	orl at the 3808G icle hit ti	most of who who rear	vas on my left suddenly	

Best Regards,

Yan

#### LKK Auto Consultants Pte Ltd

Email: <u>yan@lkkauto.com</u>| DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay < <a href="mailto:irene.tay@sg.cntaiping.com">irene.tay@sg.cntaiping.com</a>>
Sent: Wednesday, July 17, 2024 11:04 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Yan (LKK Auto) < <a href="mailto:yan@lkkauto.com">yan@lkkauto.com</a>>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

**Subject:** CTP REF NO. SNM24D204047C02: Direct Settlement - Accident Involving PC7496B (OI: CTI - TBA) and SHC3808G (TP: LKK REF-CD/CTI24070237/Dua3) on 14.07.2024

### [Internal]

Dear Sir/Mdm,

Enclosed herewith our insured SAS REPORT as requested by you.

Regards,

Irene Tay

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, July 15, 2024 5:14 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Yan (LKK Auto) < <a href="mailto:yan@lkkauto.com">yan@lkkauto.com</a>>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Subject: Direct Settlement - Accident Involving PC7496B (OI: CTI - TBA) and SHC3808G (TP: LKK REF -

CD/CTI24070237/Dua3) on 14.07.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA Search

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)