

Hsiao Tong (LKKAUTO)

From: Moo Wen Zheng <wenzheng.moo@eurokars.com.sg>
Sent: Monday, 2 September 2024 3:48 PM
To: Hsiao Tong (LKKAUTO)
Cc: ESPL Claims Admin; Admin A
Subject: LOD//TP - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C *** LKK REF: CD/LPC24060055/Epa3
Attachments: SLL4040C - LOD.pdf

Without Prejudice

Dear Sir/Madam,

The repairs have been completed for **SLL4040C**. We submit the following claims with supporting documents for your perusal:-

1) COR Invoice No. 30124915	\$ 3,662.87
2) Loss Of Use (\$100 x 09days)	\$ 900.00
3) LTA/GIA Search Fees	\$ 2.18
4) Admin Fees	\$ 350.00
5) Letter Of Authorization	ATTACHED
6) Discharge Voucher	ATTACHED
Please pay to Trans Eurokars Pte Ltd	\$ 4,915.05

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Best regards.

Wen Zheng (Mr)
Claim Executive | Body & Paint



27A Tanjong Penjuru Singapore 609042
Tel. +65 6331 0680 | DID +65 6331 0698



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LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SLL4040C and SNA 1789E
on a slip road (PIE TUN) along Paya Lebar Road

I/ ~~we~~, LIN XIUZHEN, SONIA the owner of vehicle registration number SLL4040C
at the material time of accident hereby appoint Trans Eurokars Pte Ltd to proceed with the repairs to the
damages caused to my/our vehicle in the above accident in accordance with the recommendations and
advice of the licensed motor surveyor appointed by the insurers or on my/our behalf.

I/ We authorize Trans Eurokars Pte Ltd and/or its representative to submit and make any claims which I/
We may have against the other party/parties or alternatively under the insurance policy taken up by me/
us in respect of the cost of repair suffered by me/us arising from the accident, and to receive payment
(such payment to be made by way of Cheque or online bank transfer in favour of Trans Eurokars Pte Ltd)
due to me/us in connection with and arising out of the above claim.

Trans Eurokars Pte Ltd and/or its representative are hereby authorised as my attorney to execute and/or
sign any documents/discharge vouchers regarding the above claim.

I/ We further confirm that the acceptance by Trans Eurokars Pte Ltd of the settlement amount in respect
of such claim shall constitute full discharge of my/ our claim in respect of such loss and damage.

I/ We hereby declare that all acts and documents done by virtue of this Letter of Authorization on my/
our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had
been done or executed by me/us in person.

Dated 10th of June 2024.

Insured/Owner Name & Signature

NRIC No.: S6725320A

Witness Name & Signature

NRIC No.:



LONPAC INSURANCE BHD

CLAIM NO : 23/24/24/VP05/029364
DATE : 14 OCT 2024

DISCHARGE VOUCHER

I/We, LIN XIU ZHEN SONIA confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SNA1789E the sum of Singapore Dollar Three Thousand Eight Hundred Forty Five and Cents Five Only (**\$3,845.05**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLL4040C and SNA1789E on 08/06/2024 along/at PAYA LEBAR ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ WONG YEOW KONG AND/OR WONG JING HUI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**TRANS EUROKARS PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

16/10/2024

.....
Signature of vehicle owner/Date

Sonia Lin Xiu Zhen 16/10/2024

.....
Name of vehicle owner /Date



TAX INVOICE

CODE: L0002
CUSTOMER: LONPAC INSURANCE BHD
ADDRESS: 300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

PAGE NO.: 1
INVOICE NO.: 30124915
DOCUMENT DATE: 20/08/2024
POS ID: MU
PRINTED BY: Wong Chun Wei
SERVICE ADV:
CSP/OP CODE: Wong Chun Wei
DEPT: I
WIP NO.: 14300
REF. NO.:
DATE IN:
EXT. WTY: 18/12/2023
MILEAGE: 0

CONTACT NO.: 6250 7388
MODEL: MAZDA3 1.5L SDN DELUXE BLACK L
CHASSIS NO.: JM6BN22A8K0265147
ENGINE NO.: P520566283
REG NO.: SLL4040C
REGN DATE: 19/12/2018

DESCRIPTION: Body repair

Item	Description	Qty.	Unit Price	Disc.	Con.	Gross	GST
			SGD	%	%	amount	Code
						SGD	
NOTES	LONPAC TP CLAIM			0.00		0.00	O
SUB	MZ 3 UBI			0.00		792.00	S
	TO REMOVE & REPLACE REAR BUMPER.						
	AND ALL ACCIDENT AFFECTED AREA.						
	- PO22149						
SUB	MZ 3 UBI			0.00		756.00	S
	TO RESPRAY REAR BUMPER & REINFORCEMENT.						
	- PO22149						
SUB	MZ 3 UBI			0.00		180.00	S
	TO TRANSFER REVERSE SENSORS.						
	- PO22149						
SUB	MZ 3 UBI			0.00		180.00	S
	TO CHECK ELECTRICAL SYSTEM FOR						
	PROPER FUNCTIONING.						
	- PO22149						
SUB	MZ 3 UBI			0.00		180.00	S
	TO REPROGRAMME AFTER THE						
	ACCIDENT REPAIR WORKS.						
	- PO22149						



Corporate Head Office : Trans Eurokars Pte Ltd, 11 Kung Chong Road Singapore 159147
Tel: 6363 3003, Fax: 63693003, BRN.199103859N, GST Regn. No.: M90364005A

ZOOM-ZOOM

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel: 6395 8888 Service Tel: 6395 8899

Sales Fax: 68461700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel: 6603 6118 Service Tel: 6603 6128

Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre:

27A Tanjong Penjuru Singapore 609042

Service Tel: 6331 0606

Service Fax: 6331 0620



TAX INVOICE

CODE: L0002
CUSTOMER: LONPAC INSURANCE BHD
ADDRESS: 300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

PAGE NO.: 2
INVOICE NO.: 30124915
DOCUMENT DATE: 20/08/2024
POS ID: MU
PRINTED BY: Wong Chun Wei
SERVICE ADV:
CSP/OP CODE: Wong Chun Wei
DEPT: I
WIP NO.: 14300
REF. NO.:
DATE IN:
EXT. WTY: 18/12/2023
MILEAGE: 0

CONTACT NO.: 6250 7388
MODEL: MAZDA3 1.5L SDN DELUXE BLACK L
CHASSIS NO.: JM6BN22A8K0265147
ENGINE NO.: P520566283
REG NO.: SLL4040C
REGN DATE: 19/12/2018

DESCRIPTION: Body repair

Item	Description	Qty.	Unit Price	Disc.	Con.	Gross amount	GST Code
			SGD	%	%	SGD	
SUB	MZ 3 UBI SUNDRIES. - PO22149			0.00		20.00	S
BFYD-50-221	REAR BUMPER BM/BN	1.00	1,143.51	0.00		1,143.51	S
B45A-56-146A	FASTENER	4.00	2.36	0.00		9.44	S
BBM4-50-355	RIVET	4.00	3.71	0.00		14.84	S
BHN1-50-0Z1A	GROMMET,SCREW	4.00	2.36	0.00		9.44	S
BCKA-50-EM1	TAPE,PROTECTOR	3.00	7.42	0.00		22.26	S
BHN1-51-153	GASKET(R),RR.COMB.BM/BN	1.00	26.47	0.00		26.47	S
BHN1-51-163	GASKET(L),RR.COMB. BM/BN	1.00	26.47	0.00		26.47	S

		GST Code	Rate	Service/Goods	GST
Parts	1,252.43	O	-		-
Surcharge	0.00	S	9.00%	3,360.43	302.44
Labour	2,108.00				
Menus	0.00				

	Before GST	GST	Total
Gross	3,360.43	302.44	3,662.87
Less: Deposit**	0.00	0.00	0.00
Amount Due	3,360.43	302.44	3,662.87

All major repaired parts stated above are covered under a 6 months or 10,000km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payments is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER / CHEQUE
No.

**Deposit tax invoice No.:



Date:

Customer signature

Authorised signature



Corporate Head Office : Trans Eurokars Pte Ltd, 11 Kung Chong Road Singapore 159147
Tel: 6363 3003, Fax: 63693003, BRN.199103859N, GST Regn. No.: M90364005A

zoom-zoom

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel: 6395 8888 Service Tel: 6395 8899

Sales Fax: 68461700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel: 6603 6118 Service Tel: 6603 6128

Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre:

27A Tanjong Penjuru Singapore 609042

Service Tel: 6331 0606

Service Fax: 6331 0620

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SNA1789E

Date of Accident

08/06/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **09/06/2023 - 08/06/2024**

Requested By **TRANSEUROKARS PTE LTD - TA...**

Requested Date **10/06/2024 10:07**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, 30 September 2024 4:04 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] LONPAC REF: 23/24/24/VP05/029364 - SLL4040C MZ
LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C *** LKK REF: Case
Notes (CASE-24060055)

Lonpac External - Confidential

Lonpac External - Confidential

Hi Hsiao Tong,

Please proceed as proposed.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 25 September 2024 9:23 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] LONPAC REF: 23/24/24/VP05/029364 - SLL4040C MZ LONPAC TP CLAIM YOUR
REF:SNA1789E OUR REF:SLL4040C *** LKK REF: Case Notes (CASE-24060055)

Lonpac External - Confidential

Your ref: **23/24/24/VP05/029364**

Our ref : CD/LPC24060055/Epa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNA1789E(LONPAC) AND SLL4040C(TP) ON 08/06/2024

We refer to the above matter.

It is a head-to rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"TRANS EUROKARS PTE LTD"** at **\$3,905.05(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 7,824.24	\$ 3,662.87 (\$3,360.43 + 9% GST)
2. Loss of USE (9days x \$100.00)	\$ 900.00	\$ 240.00 (4DAYS X \$60.00)
3. LTA/GIA SERACH FEE	\$ 2.18	\$ 2.18
4. ADMIN FEE	\$ 350.00	-
Total	\$ 9,076.42	\$ 3,905.05

Surveyor recommended 3days for repair +1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/09/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Thursday, 11 July 2024 8:49 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ORef: 23/24/24/VP05/029364 - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C *** LKK REF: Case Notes (CASE-24060055)

Lonpac External - Confidential

Lonpac External - Confidential

Hi Mei Kwan,

We forwarded the photos given in email below and managed to convince OI to let us settle TPD claim at best.

You may proceed to reply to TP workshop for direct settlement.

Thank you.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, July 9, 2024 12:22 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: ORef: 23/24/24/VP05/029364 - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C *** LKK REF: Case Notes (CASE-24060055)

Lonpac External - Confidential

Hi Huey Ni,

Please see attached photos.

Our surveyor's comment - The rear bumper lower portion black colour is complete with set of bumper. The damage result was deformed and not painted.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, June 12, 2024 4:33 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: ORef: 23/24/24/VP05/029364 - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C *** LKK REF: Case Notes (CASE-24060055)

Lonpac External - Confidential

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Please do not commit liability to TP workshop yet as our insured is disputing on damages (He cited no visible damages).

Please let me have your surveyor preliminary advice and photos soon after the survey for me to advise our insured accordingly.

Thank you.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, June 12, 2024 3:46 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: REF: TBA - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C *** LKK REF: Case Notes (CASE-24060055)

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Wednesday, June 12, 2024 12:40 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: TBA - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, June 11, 2024 6:12 PM

To: Wong Chun Wei <chunwei.wong@eurokars.com.sg>; assignments <assignments@lkkauto.com>

Cc: ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: TBA - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

We will be appointing FormTeam for the survey.

Aside to LKK (Rajes), FYNA please.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Wong Chun Wei <chunwei.wong@eurokars.com.sg>

Sent: Tuesday, June 11, 2024 6:02 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>

Subject: SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C

Dear Officer,

Kindly arrange a surveyor to survey our cleint's vehicle at 5 UBI CLOSE

Thank you.

Best regards.



Wong Chun Wei

Insurance Claim Officer | Body & Paint



5 UBI CLOSE, Singapore 408605

Tel. +65 6331 0680 | chunwei.wong@eurokars.com.sg

[EurokarsGroup.com](https://www.eurokarsgroup.com) | [Eurokars Group LinkedIn](#)

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